

the use magazine for Radio and TV advertisers

25 AUGUST 1952

50c per copy - \$8 per year



#### SOUTHERN BISCUIT CO. DOES A COMPLETE JOB ...

SO DO HAVENS AND MARTIN, Inc. STATIONS...



FIRST STATIONS OF VIRGINIA

"Extras" that you can taste have made "F.F.V." Cookies and Crockers a leader in the baking field. Southern Biscuit Compony knows their extra core in every baking step has made their brand firstchoice omong discriminating food shoppers from coast to coost . . .

. . . just os Havens ond Mortin Stations know their extra services ore responsible for their ever-growing list of highly pleased advertisers. WTVR, WMBG and WCOD are the most efficient way to sell the Old Dominion State. Listener layolty shows up where it means most to you-on your soles report.

#### WMBG AM WCODFM

Hovens & Mortin Inc. Stations are the only complete broadcosting institution in Richmond. Pioneer NBC outlets for Virginio's first morket. WTVR represented notionally by Bloir TV, Inc. WMBG represented nationally by The Bolling Co.

#### TIMEBUYERS: VANISHING BREED?

page 25

Schick electric shaver now year-'round item thanks to TV

page 28

What NBC's "Radio Hofstra" means to advertisers page 30

How to get the most out of a kid show page 32

Tips on converting a glamor girl into a disk jockey page 35

Radio-TV help Oakite win battle for shelf space page 35

How to do program research with a post pard

page 38

#### WLS OPERATION GROCER best merchandising plan in its field





may start affiliate scramble

ABC-UPT merger CBS and NBC top management anticipate one of immediate effects of ABC and United Paramount Theaters merger will be upsetting TV station compensation structure. With \$30,000,000 dropped into ABC till as result of merger, ABC expected to make strong bid for more stations. Net is expected to offer affiliates compensation deals far in excess of what they have been receiving from either CBS or NBC. Latter nets regard this as biggest TV policy problem facing them for 1952-53 season.

-SR-

New CBS rate for one year only anticipating NBC action

CBS limited contracts for revised compensation with radio affiliates to one year, ending 24 August 1953, in order to meet any rate advantages that might emerge from NBC's rate-reducing negotiations with its affiliates. Economic plan to which NBC committed itself with affiliates at Boca Raton meeting last November could have effect of devaluating NBC Radio rates in TV markets by as much as one-third. Under new CBS cost schedule, adopted at affiliates' meeting in Chicago 12 August, night rates are cut 25% and day rates go up 5%.

-SR-

Combination rate policy renounced by CBS CBS gave assurance to affiliates at Chicago meeting that it would not introduce combination radio-TV rate even if NBC should adopt this policy—a move which CBS anticipates. Feeling has long prevailed among top CBS management that Nielsen coverage study, due for delivery to NBC around 1 November, will result in such drastic reevaluation of some markets as to change whole system of rates and station compensation.

-SR-

"Man Against Crime" second Reynolds film investment

R. J. Reynolds now involved in financing 2 TV film series, latest being "Man Against Crime," which is scheduled to start shooting in Bedford Park studios, Brooklyn, this month. Other show is "The Hunter," current summer replacement for "Man," which is being shot at Pathoscope studio, New York. In the can cost of "Hunter" is around \$23,000 and "Man Against Crime" is estimated at over \$30,000.

Bristol-Myers realigns brands at agencies

Bristol-Myers' latest shift in brands responsibility gives all Minut-Rub advertising to Doherty, Clifford & Shenfield and Vitalis Hair Cream to Young & Rubicam. Exchange, however, does not effect Vitalis Hair Tonic, which stays with DCS. Move was made to parallel realignment of brand responsibilities among B-M ad managers. Roger C.Whitman is B-M manager on Vitalis brands, while Lee Bristol Jr. includes Minut-Rub among his responsibilities.

Consistent air advertisers tops in New York dentifrice sales

Research project by Pulse for WOR-TV, New York, on stocking of dentifrices in metropolitan homes showed 3 heavy air advertisers leading pack. During July Colgate (regular type) was in 47.2% of the homes, Amm-i-dent (ammoniated type) was in 14.8% of homes and Chlorodent (chlorophyll type—Pepsodent manufactured), 12.4%. Between January and July 25.8 of all families in 12 counties covered stocked chlorophyll type, while amoniated toothpastes dropped from 20.4 to 15% of families.

#### REPORT TO SPONSORS for 25 August 1952

rating study

Deckinger E. L. Deckinger, Biow Company research director, heading up American chairmaning Research Foundation committee to make study of radio-TV ratings methods. Fund of \$25,000 on hand for project.

B & B revamps media buying setup, second time this year

Speed with which media-buying structures are undergoing changes among major agencies is reflected by fact Benton & Bowles last Monday (18 August) introduced second revision within 6 months. Latest B & B revamping of buying setup came after SPONSOR article, which included B & B organizational chart, had been locked up (Is the all-media buyer best for sponsors? page 25). Here's latest B & B media-buying setup, which follows resignation of H. H. Dobberteen as media v.p.; Dan Potter, v.p. in charge P & G media; Herby Selby, v.p. in charge of media for all other accounts. Potter and Selby will have own supervisors for buying of all media for specific accounts; each supervisor will have one air media supervisor and one print media supervisor.

TV cigar commercial

Women love Mail survey conducted among 1,800 women by Guide-Post Research of Pittsburgh, on favorite TV commercials showed following relative popularity: (1) Muriel Cigar, (2) Lucky Strike, (3) Old Gold, (4) Westinghouse, (5) Snow Crop, (6) Tide, (7) Chesterfield, (8) Texaco, (9) Maxwell House, (10) Gillette, (11) Ajax, (12) Philip Morris, (13) Campbell Soup, (14) Lincoln Mercury, (15) Colgate. Murial got 329 write-in votes, the majority from women.

-SR-

KROW takes KROW, Oakland, Cal., has resorted to Federal court for relief from FCC to court FCC order which reshuffled applicant for TV licenses in San Francisco-Oakland area and reduced number VHF applicants from 6 to 4. Litigant wants original group of applicants and channels restored.

-SR-

Hadacol radio Hadacol may be back soon for radio station "deals" in saturation adsaturation idea vertising. Harry B. Goldsmith, new president of LeBlanc Corp., manumay be revived facturers of Hadacol, is circularizing druggists to the effect he is in process of formulating plans for product's comeback. Goldsmith, while president of Grove Laboratories, gained reputation as shrewd buyer of local radio.

-SR-

New CBS rates CBS set 25 August as starting date for rate reduction in new radio coincide with affiliates contract because that's date Procter & Gamble returns date of P&C nighttime shows to network. When net obtained P&G renewals for 1952renewals 53 season in April it provided for 25% cut in nighttime radio rates.

survey gives MBS edge over 2 other

Non-TV area MBS reports phone survey conducted by J. A. Ward, Inc., of New York, showed it topped 2 other nets combined in share of audience in non-TV sections of U. S. Base cited by Mutual: Non-TV area includes nets combined 39.6% of radio homes and covers 86% of nation's land area. About \$125,000 was spent on survey with 100 MBS affiliates sharing bill with network. It involved over one million phone calls in 151 markets outside TV coverage areas. Full report to be released soon.

-SR-

Electrolux Electrolux embarking on spot radio saturation campaign through BBDO. adopts spot Account executive F. J. Mahoney says markets may exceed 110.

## MEET Seattle's Salemaker



Moves merchandise right now
... more results ... more
listeners per dollar

That's the record already rolled up

by the sensational KRSC Salemaker,
a powerful but thrifty spot plan that
is paying off handsomely in the rich
Seattle market.

You can sell Seattle faster, cheaper with KRSC Salemaker. Use eight spots per day on this dynamic independent station: costs you no more than a one-per-day schedule on a network station but delivers terrific all-day impact. Even during the first week your product moves! Merchandising?

Man, KRSC is Seattle's First
Merchandising Station.

#### SEATTLE'S SALEMAKER

is ready to sell your product, too. For Salemaker and Seattle market <u>facts</u>, wire Bill Simpson, KRSC National Sales or call our nearest representative:

EAST: Geo. W. Clark Inc. Los Angeles: Lee F. O'Connell Co. San Francisco: Western Radio Sales

powered and programmed to cover the profitable Seattle trading area



25

28

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32

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8 Sept.

tadio and TV myertisers

#### ARTICLES

#### Is the all-media buyer best for sponsors?

For years agencies developed specialists in buying time; others in buying space, etc. Now the trend in many large agencies is to convert these specialists into all-media buyers. Will this help advertisers? Here are pros and cons

#### Schick becoming year-'round item thanks to TV

Almost all of firm's sales—pre-TV—were made during two months of the year. TV is altering the buying pattern and Schick is now putting two-thirds of its \$2,500,000 budget into TV

#### What NBC's "Radio Hofstra" means to sponsors

NBC spent \$100,000 to find out what radio does to an advertiser's sales. The answer: It boosts number of buyers among listeners 11 to 111% over number among non-listeners. Not just a report on the facts of the case, this article asks the questions agencymen have about the study, supplies answers from NBC

#### How to get the most out of a kid show

There's a brace of co-op shows on ABC radio called "Big Jon and Sparkie" and "No School Today" which have merchandising facets by the dozens—giving sponsors chances to multiply impact. It's a good example of the kind of thing you can do with most any kid show

#### Six tips for women d.j.'s

When WCBS, New York, decided to make singing star Joan Edwards a d.i., they called in a psychologist to give them pointers. His suggestions apply as well to air salesmen hired by any station or sponsor

#### Radio-TV wins shelf space for Oakite

Oakite takes advantage of its opportunities in stressing radio-TV advertising to dealers. That's one big reason it's held its own against powerful postwar competition

#### Program research with a post card

Here's a simple, low-cost way of getting audience reaction to shows and commercials which may apply to one of your own problems

#### COMING

#### Pepsi-Cola's lesson: Impact isn't everything

Firm built up strong picture in minds of consumers. But was it the right one? That's the question heavy air spender Pepsi asked itself in 1948 when bankruptcy loomed. Upcoming story will tell how Pepsi changed its strategy

#### Alternate-week programing

Is it a good idea to save TV money by putting your show on only every other week? Here are the research facts plus opinions from admen

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# "We prescribe KWKH"

#### Says T. A. WILLIAMS

Owner, Williams Physicians and Surgeons Supply Co. and Williams Physicians and Surgeons Pharmacies

To meet competition from the modern, mass-merchandising drug store, a professional pharmacy needs more than "a good reputation". Read what Mr.T. A. Williams recently wrote us about KWKH's big contribution to the success of his pharmacy operation.

I personally want to thank KWKH for the large art they are playing in increasing our sales volume. Departing a strictly professional type of pharmacy in ompetition with many cut-price drug stores, we had big job on our hands. We gave that job to KWKH nowing it to be most popular as well as the most owerful radio station in this area.

Our advertising over KWKH has gone far in equainting the general public with the advantages of having their prescriptions filled and obtaining heir sickroom supplies at a professional store. It has ery successfully increased our local retail volume as well as our mail order prescription business.

(Signed) T. A. Williams, F. A. C. A.





KWKH DAYTIME BMB MAP Study No. 2-Spring 1949

KWKH's daytime BMB circulation is 303,230 families, daytime, in 87 Louisiana, Arkansas and Texas counties. 227,701 or 75.0% of these families are "average daily listeners". (Nighttime BMB Map shows 268,590 families in 112 Louisiana, Arkansas, Texas, New Mexico, Mississippi and Oklahoma counties.)

## KWKH

A Shreveport Times Station

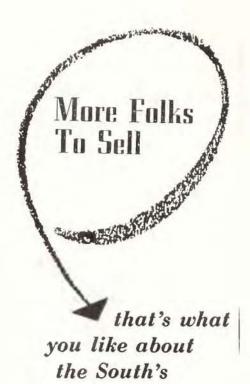
SHREVEPORT

The Branham Company Representatives Texas LOUISIANA Arkansa

•

Henry Clay, General Manager

0,000 Watts · CBS Radio ·



#### **Baton Rouge**

One of the fastest-growing markets in the United States—that's the Baton Rouge market.

Total population is up 257% in the last decade.

Yet, since 1941, our rates are up only 16 2/3% in the face of this almost-tripled audience potential.

Get on the powerhouse station in booming Baton Rouge—and do some sales-building of your own!



AFFILIATED WITH THE STATE-TIMES AND MORNING ADVOCATE

FURTHER DATA FROM OUR NATIONAL REPRESENTATIVES
GEORGE P. HOLLINGBERY CO.

## Men, Money and Motives

by Robert J. Landry

#### You can't get away from women

The editor of the well-known men's monthly magazine, All-Guts, leaned back in his editorial chair, hand hewn by axe from raw timber. "I'll tell you." he said, "about the new crop of men's magazines since the war, the periodicals aimed at the day dreams of the American male up to the age of 35." He pushed aside the rough drawing of the front cover for the up-coming issue of All-Guts. It depicted a lantern-jawed, wavy-haired, flat-bellied American in the act of killing a leaping mountain lion with one unerring shot from a bow and arrow.

非非常

"The secret of our appeal," said the editor of All-Guts, putting his hob-nailed boots in the face of the inquiring radio-TV reporter. "is total immersion in total masculinity. In our pages man comes to grips muscle to muscle with unfrilled nature. Our magazine takes the ex-G.I. out of town, away from home, away from dames."

\* \* \*

"But," the inquiring radio-TV reporter protested, "when the G.I. really gets away from home he bawls like a baby to get back to mother's apple pie and a big glass of milk."

ate ate ate

"Sure," nodded Mr. All-Guts, "but don't go just by logic. We are dealing with a generation filled to here—" he touched his clavicle—"with worry, confusion and insecurity. These are the great-grandsons of pioneers. How can they feel manly in an air-conditioned, Pullmanized Wild West now so civilized and feminized that there's nothing more dangerous around than slot machines?"

\* \* \*

"Oh, I get it." said the radio-TV reporter, "you mean the trend is away from Westerns to inter-planetary adventure varus?"

"Kid stuff," snapped the magazine editor, "our readers are men. Stout-hearted men."

"And simple minded?" suggested the reporter.

"Theirs is the dream," said the editor, "of life free from women,"

"Free from sex?" said the radio-TV man, startled.

"I didn't say that. Our readers are not averse to a little treetop sex, a little mating in the mountains, providing they are east in the role of conquerors. In *All-Guts* we allow an occasional female character."

"Gee," said the radio-TV guy, thinking of Faye Emerson.

"She is always docile, compliant, adoring and she never, never suggests that a man ought to push his boss for a raise to pay for the new baby."

"You never have any babies in All-Guts?"

"Never," said the magazine editor, whamming the skull of a former editor which he now used as an ashtray, "Never,"

(Please turn to page 76)

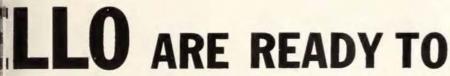


\*ask Avery-Knodel for the WBRY story

Waterbury. Conn. CBS 5000 watts







#### **HOW SUCCESSFUL CAN YOU GET?**

Well, if you know Abbott & Costello (and who doesn't?), these phenomenal achievements won't surprise you -

- .. their ever-increasing popularity on the stage, screen, radio ..
  now reaffirmed more conclusively than ever over the perfect
  medium for their inimitable zaniness—television!
- .. their Hollywood record of 29 consecutive box office hits, grossing almost \$60,000,000 in the last ten years—and soon to be topped by their latest and greatest film, "Abbott & Costello Meet Captain Kidd" (for December release, incidentally).
- ...their four solid years of nationwide sponsorship on radio by the R. J. Reynolds Company, one of America's largest and most successful advertisers.

and—their repeated smash appearances during 1951-52 on the Colgate Comedy Hour . . . with an average TV Nielsenrating of 45.2 and a spectacular share of audience that has zoomed as high as 73.2%!

#### WHAT A PAIR TO HAVE SELLING FOR YOU!!



NEW YORK: 598 Madison Arenne—PLaza 9-7500 CHICAGO: 430 North Michigan Arc.—DElaware 7-1100 BEVERLY HILLS: 9376 Santa Monica Blvd.—CRestricw 6-2001 SAN FRANCISCO: 105 Montgomery Street—EXbrook 2-8922 CLEVELAND: Union Commerce Bldg.—CHerry 1-6010 DALLAS: 2102 North Akard Street—CENtral 1448 DETROIT: 1612 Book Tower—WOodward 2-2604 BOSTON: 1044 Little Building—Liberty 2-4823 MINNEAPOLIS: Northwestern Bank Bldg.—LINcoln 7863

DISTRIBUTORS OF AMERICA'S FINEST TV SHOWS FOR LOCAL ADVERTISERS



# competition got you hot under the COLLAR?



## Relax . . . use CKAC, Montreal

- Huge coverage—2 out of 3 French radio homes in Ouebec.
- Hundreds of thousands of faithful listeners day and night, as reported by B.B.M.
- Selling power second to none—6.000.000 box tops in 1951.

CBS Outlet in Montreal
Key Station of the
TRANS-QUEBEC radio group

MONTREA

730 on the dial • 10 kilowatts
Representatives:

Adam J. Young Jr. - New York, Chicago Omer Renaud & Co.—Toronto

## Madison

#### NEGRO RADIO

If you had set off a keg of dynamite in my office, you couldn't have caused greater havoc. Now that I've recovered from the initial shock I am sitting down to write my first letter to any periodical and I am sincerely sorry that it can't be a "pat on the back."

It looks to me as though your article, "The Forgotten 15,000,090," will have to have a sequel . . "The Forgotten 100 percenter." Until I read your article on Negro radio, I thought I was managing one of the pioneer stations in the exclusive group of 100% Negro programed stations. After reading your article, I checked around and found that I was right and you were wrong.

I will appreciate it if you will try to repair some of the damage. After all, there may be a couple of current or potential WMRY advertisers who might after reading your article wonder if they should "have their heads examined,"

WMRY was the first New Orleanstation to feature its own colored d.j. daily. WMRY was the first station in New Orleans to employ an all colored announcing staff. WMRY was the first station in New Orleans to devote all its programing to the Negro market. WMRY today is the only station in New Orleans using an all colored staff. WMRY has devoted all its broadcasting hours to the Negro market since May 28, 1950. According to the Pulse of New Orleans we lead all independent radio stations in New Orleans.

Ernie the Whip. Jack Willman, Dr. Daddy-O and Laura Lane are some of the nationally known names featured on WMRY. The station has been commended by city and state officials, officials of churches of all denominations, college heads and others for its service to and in behalf of the colored population. WMRY was the first station in the South to feature a full schedule of play by play Negro college football games.

The best example of the prestige which is WMRY's, is the fact that for the past two WMRY anniversaries, "WMRY Sunday" has been observed in some three hundred churches with the station being lauded by the ministers.

We can't figure out how or why WMRY was prominent by its absence from your article. We believe that you have done both us and your readers an injustice by excluding WMRY, one of the better examples of specialized Negro market stations.

WMRY Vew Orleans

• Reader Silverman is right; SPONSOR regrets its meager mention of one of the nation's top Negro-programing stations, doubly regrets omission of WMY from its sample list of dominant Negro-programing stations (see page 74 in the 28 July issue).

Those were certainly splendid articles that you carried in your July 28, 1952 issue on the Negro market. This data was comprehensive and very interesting to us because we have several clients who are interested in reaching this particular market.

We would greatly appreciate receiving at least two extra copies of this issue of sponsor at your earliest convenience.

LIA CUILTY
Evans & Associates
Fort Worth, Tex.

Again sponsor has come through with a fine, detailed, complete piece of research. The Negro radio section in the July 28 issue should help answer the question many agencymen must ask themselves. "Am I getting the most coverage for each dollar I spend for my client in radio?"

Let me thank you for the paragraph devoted to WMFS. We appreciate it. Naturally we, like most of the other stations directing programing to Negroes, will want reprints. When will they be available and how much will they cost? You can accept our order for 150 copies as a starter.

In Chattanooga we have a little ginnick that we use to sell "difficult" prospects. We take the prospect out on the street and ask the first five Negroes who come along, "What radio station do you listen to most?" Five out of five will usually answer, "WMFS!" The average so far, nine out of 10. I imagine that the same situation would hold true in any community that has only one radio station consistently programing to Negroes.

Thirty per cent of the population of (Please turn to page 36)



Hot news! Latest happenings the world over are filmed and microwaved to Los Angeles 24 hours in advance of any competitive news services. That's what millions of people in the teeming Los Angeles area now view every week night on "11th Hour News."

NBC's vast local, national and international camera coverage is relayed almost instantly to KNBH by microwave. In addition, 3 full-time NBC cameramen cover Southern California.

Never before has Los Angeles experienced such up-to-the-minute news coverage via TV.

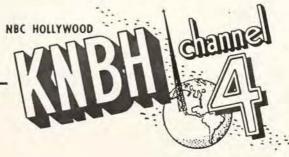
The hundreds of thousands of TV set owners in this booming market can now see today's news today!

"11th Hour News" is produced by Roy Neal, nationally known news editor. It is narrated by famed news commentator, Paul Pierce.

FOR IMMEDIATE SALE! This exciting, newsworthy TV show is open for sponsorship: 11 to 11:15 p.m., Monday thru Friday, at very reasonable rates. For complete details contact KNBH, Hollywood, or your nearest NBC Spot Sales Office.

TO SELL THE BUYING MILLIONS IN

AMERICA'S 2ND LARGEST TV MARKET





SET Hour SIGHTS

cha ON



WSAZ - TV

### SPONSOR

25 AUGUST 1952

#### New and renew

#### New on Radio Networks

SPONSOR	AGENCY	STATIONS	PROGRAM, time, start, duration
Hazel Bishop Inc	Raymond Spector	NBC 190	Inside News From Hollywood; M-F 2:55-3 pm 4 Aug; 52 wks
Hazel Bishop Inc	Raymond Spector	NBC 190	Lorenzo Jones; M, W, F 5:30-45 pm; 4 Aug 52 wks
Brown Shoe Co	Leo Burnett	CBS 143	Smilin' Ed McConnell; Sat 10:30-11 am; 23 Aug 35 wks
Flako Products Corp	H. B. LeQuatte	CBS 50	Galen Drake; Sat 10:25-30 am; 19 Jul; 52 wks
French Sardine Co	Rhoades & Davis	CBS 187	Arthur Godfrey: T. Th alt F 10-10:15 am: 2 Sept; 52 wks
Green Giant Co	Leo Burnett	CBS 172	Houseparty; F 3:15-30 pm; 5 Sep; 52 wks
Hotpoint Inc	Maxon	ABC 322	The Adventures of Ozzie & Harriet; F 9-9:30 pm: 3 Oct; 20 wks
Lambert Pharmacal Co	Lambert & Feasley	ABC 322	The Adventures of Ozzie & Harriet; F 9-9:30 pm 3 Oct; 20 wks
R. J. Reynolds Tobacco Co	William Esty	CBS 181	My Friend Irma; T 9:30-10 pm; 7 Oct; 52 wks
United States Rubber Co	Fletcher D. Richards	CBS	Galen Drake; Sat 10:20-25 am; 20 Sep; 52 wks





#### 2. Renewed on Radio Networks

SPONSOR	AGENCY	STATIONS	PROGRAM, time, start, duration
American Bakeries Co	Tucker Wayne	ABC 37	The Lone Ranger; M, W, F 7:30-8 pm; 8 Sep; 52 wks
American Home Products Corp	John F. Murray	CBS 183	Romance of Helen Trent; M-F 12:30-45 pm; 15 Sep; 52 wks
American Home Products Corp	John F. Murray	CBS 183	Our Gal Sunday; M-F 12:45-1 pm; 15 Sep; 52 wks
Armour & Co	Foote, Cone & Belding	NBC 187	Dial Dave Garroway; M-F 11:45-12 noon; 1 Sep; 52 wks
Chrysler Corp (DeSoto div)	BBDO	NBC 193	You Bet Your Life; W 9-9:30 pm; 1 Oct: 52 wks
Cream of Wheat Corp	BBDO	CBS 157	Let's Pretend; Sat 11:05-30 am; 13 Sep; 52 wks
Electric Companies Adver- tising Program	N. W. Ayer	ABC 257	Meet Corliss Archer; F 9:30-10 pm; 3 Oct; 52
Liggett & Myers Tobacco	Cunningham & Walsh	NBC 185	Dragnet; Sun 9:30-10 pm; 14 Sep; 52 wks
R. J. Reynolds Tobacco Co	William Esty	NBC 179	Grand Ole Opry; Sat 9:30-10 p.m; 5 Jul; 52 wks
Skelly Oil Co	Henri, Hurst & McDonald	NBC 30	Alex Dreier & The News; M-F 9-9:15 am; This Farming Business; Sat 9-9:15 am; 1 Sep; 52 wks
Sterling Drug Inc	Dancer-Fitzgerald-Sample	NBC 155	Stella Dallas; M-F 4:15-30 pm; 8 Sep; 52 wks
Wesson Oil & Snowdrift	Fitzgerald	NBC 61	Dr. Paul; M-F 1:45-2 pm; 1 Sep; 52 wks

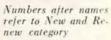






#### 3 New National Spot Radio Business

SPONSOR	PRODUCT	AGENCY	CTATIONS-MARKET	CAMPAIGN, start, duration
General Electric Co	Television receivers	Maxon (N. Y.)	64 mkts	Annemts; mid-Oct; 8 wks
(Post cereals div)	Cornfetti	Young & Rubicam (N. Y.)	Selected mkts	Annemts; 25 Aug; 9, 13 wks
Monticello Drug Co	666 cold preparation	Charles W. Hoyt (N. Y.)	Regional	Annemts; 1 Oct; 13 wks
National Carbon Co Inc	Prestone anti-freeze	William Esty (N. Y.)	Regional	Chainbreaks; Fall-Winter; 6 wks (varying starting dates)
Nebraska Consolidated Mills	Duncan Hines cake	Gardner (St. L.)	26 addtl mkts	Club Time; Oct; 13 wks
Norwich Pharmacal Co	Pepto-Bismol	Benton & Bowles (N. Y.)	125-150 mkts	Annemts; 1 Sep; 13 wks



R. D. Kimble	(4)
Hobby Myers	(4)
F. H. Small	(4)
Elton Rule	(4)
Manny Reiner	(1)

In next issue: New and Renewed on Television (Network and Spot); Station Representation Changes; Advertising Agency Personnel Changes

#### A\_ National Broadcast Executives

Leslie F. Biebl John T. Curry Nat V. Donato Harold Froelich Harvey L. Glascock Ir Mel Goldberg George L. Griesbauer Larry Hacg Joseph K. Harry Carl Haug Frank J. Howard Jack Kenaston R. David Kimble Carroll H. Marts Haywood Meeks Hobby Myers Norman R. Prouty Ward L. Quaal Manny Reiner Virgil Reiter

NAME

Elton Rule Edward P. Shurick Norman Simpson Franklin H. Small Hugh A. Smith Richard B Stark Robert 1. Sullivan Gene Wilkey Lawrence L. Wynn

Peter Robeck

Air Music Inc. N Y., prog dir WBBM, Chi, prom dept C. P. MacGregor, Hlywd., natl sls mgr KOTV, Tulsa, acct exec United Broadcasting Co, Wash., asst to pres WONE, Dayton, acct exec WMAL, Wash., radio sls mgr WCCO, Mnpls, farm svc dir KTXN, Austin, comml mgr WABB, Mobile, prog dir, sls rep WJAR-TV, Providence, sls Kenaston Production, L. A., pres WBBM, Chi., adv, sls prom mgr MBS, Chi., midwest div sls mgr WLW, Cinc., asst sls prom dir KFMB, San Diego, sls mgr WFIL, Phila, sls mgr Louis G Cowan, N Y., sls mgr MBS, Chi., acct exec Consolidated TV Productions, Hlywd., natl sls mgr KLAC-TV, L. A., acct exec CBS-TV, N. Y., acct exec TV net sls WWOD, Lynchburg, Va., sls mgr WNDR, Syracuse, vp KPIX, S. F., education dir

FORMER AFFILIATION

NEW AFFILIATION

Associated Program Service, N. Y., broadcast services mg KMOX, St. L., sls prom mgr Guild Films, N. Y., Eastern sls mgr Katz, Detroit, sls WMAL, Wash., radio sls mgr WKPA, New Kensington, comml mgr WMAL-TV, Wash., head tv sls Same, gen mgr KCOR, San Antonio, commi mgr Same, comml mgr Same, prom mgr KTTV, L. A., merchandising, prom mgr BAB, N. Y., natl prom dir Same, midwest operations mgr WTOP-AM-FM-TV, Wash., sls prom dir Same, sls mgr Katz, N. Y., sls Clear Channel Broadcasting Service, Wash., dir Crosley Broadcasting Corp, Cinc., asst gen mgr PSI-TV, N. Y., sls vp Same, midwest sls mgr Consolidated Television Sales, Hlywd., gen mgr KECA-TV, L. A., asst gen sis mgr Same, mgr sls development net sls

WBTM. Danville, Va., sls mgr WMIL, Milwaukee, sls vp KXA, Seattle, gen mgr DuMont, N. Y., acct exec WOR, N. Y., prom mgr Exec position to be announced Same, sls mgr

#### Sponsor Personnel Changes

#### NAME

#### Kenneth C. Gunter Clark J. Gutman Robert Harris David J. Hopkins Eugene N. West Walter C. Willie

#### FORMER AFFILIATION

Katz, N. Y., acct exec

WCCO, Mnpls., gen mgr

WABD, N. Y., acct exec

CBS, N. Y., radio sls copywriter

TWA, N Y., sls prom, dir adv consultant
Toni Co, Chi., asst to sls prom mgr
Toni Co, Chi., sls prom mgr
Emerson West Coast Corp, S. F., pres
Lehn & Fink Products Corp, N. Y., gen sls mg
Toni Co Chi, western reel mer

#### NEW AFFILIATION

Resort Airlines, N. Y., adv. pub rel dir Same, sls prom mgr Same, Brand mgr (Tonette, Toni spin curlers)
Emerson Radio & Phonograph Coro, N. Y., adv, sls dir Lever Brothers Co, N. Y., asst sls mgr Same, asst gen sis mgr







#### **New Agency Appointments**

#### SPONSOR

B & B Enterprises, Chi. Brown Brothers Inc. Altoona, Pa. Bruce Pharmaceutical Co. Chi. Chock Full O' Nuts. N. Y. H. A. Church Co, Chi Garden Research Laboratories, Madison, N. I. Samuel Halaby Inc., Rochester, N. Y. Magic Mold Fashions, Bklyn. Moeller Mfg Co, Racine, Wisc.

Owen Nursery (Bob Richard Enterprises div), Bloomington, III. Rochelle Beauti-Aid Depilatory Salon, N. Y. Thurway Plaza, Buffalo

#### PRODUCT (or service)

TV Time popcorn Brownie potato chips McLaran's scalp formula Counter service restaurants Metallic X household mending cements Fertilizer Joray cleaner Girdles, bras Snap-Tite Vacuum beverage and picnic iug stoppers Mail order seed and shrubs

Rochelle Beauti-Aid depilatory N. Y. State shopping center

#### AGENCY

M. M. Fisher, Chi. Morris Cavanaugh, Pittsb. Simmonds & Simmonds, Chi. Emil Mogul, N. Y. Buchanan, Chi. Huber Hoge, N. Y. Hart-Conway, Rochester Artwil, N. Y. Russell Jacobson, Chi.

MacFarland, Avevard, Chi.

Emerson-Rogers, N. Y. Kal, Ehrlich & Merrick, Wash

Numbers after names refer to New and Renew category

Norman Simpson (1) Hugh A. Smith (4) A. F. Donato (1) G. L. Griesbauer (1) (1) H. L. Glascock

Virgil Reiter Harold Fraelich E. P. Shurick C. J. Gutman R. J. Sullivan









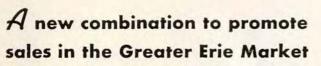


# TV and RADIO assistance given to ERIE DISPATCH Kitchen Products ADVERTISERS



Every Wednesday, 3:30 to 4:00 PM, Dispatch Television Kitchen offers merchandising co-operation—at na extra cost. Demanstrations of kitchen products tie in beautifully with Thursday Erie Dispatch food issues.

As an additional bonus on radio station WIKK, merchandising assistance and co-operation on the Erie Dispatch household program. With 5000 Watts, WIKK has extra coverage and proved listenership in the Erie area.



THE Erie Dispatch offers as a bonus to kitchen products advertisers (1) a live Kitchen Arts Show on WICU-TV with a large responsive audience which has followed it closely since 1949 (2) participating announcements on radio station WIKK. These two merchandising assistance and co-operative offers will assure kitchen products advertisers of the most complete coverage of Erie, Pennsylvania and vicinity ever offered. Write or call Eric Dispatch, Eric, Pa., (or Lamb Enterprises, Inc.) for complete details on this truly remarkable offering to national advertisers.

Newspaper advertising in the Erie Dispatch, plus TV and Radio Merchandising assistance—at no extra cost! That's the successful formula for Kitchen Products advertising in Erie, Pennsylvania.

THE ERIE DISPATCH

+DALTVERT CENT LA

Merchandising assistance you can't get anywhere else in the U.S.A.!

Edward Lamb Enterprises, Inc., Hotel Barclay, 111 E. 48th St., N. Y. C.

\* RADIO

\* RADIO

\* TV

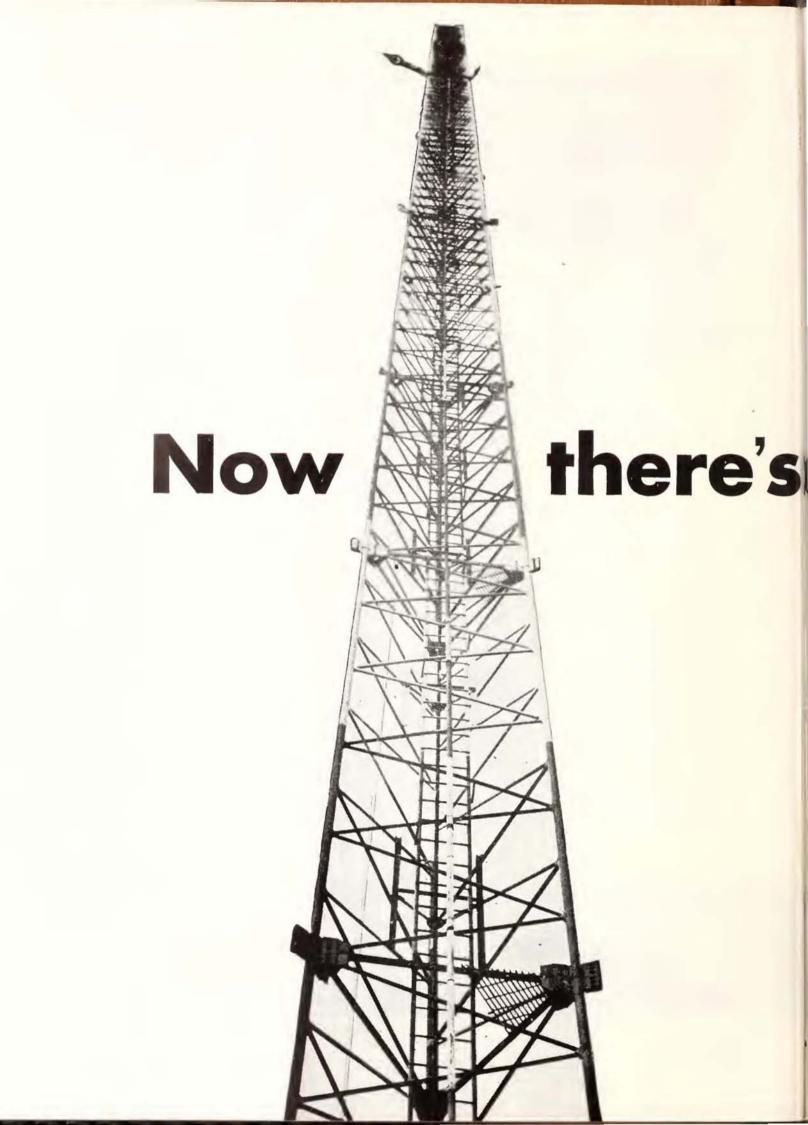
\* NEWSPAPER

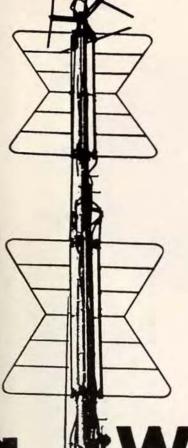
W:CU-TV—Erie, Pa.—Headley-Reed Co.
WIKK—Erie, Pa.—H-R Reps.
WTVN-TV—Columbus, Ohio—Headley-Reed Co.
WHOO—Orlando, Fla.—John E. Pearson Co.
WTOD—Toledo, Ohio—Headley-Reed Co.
Erie Dispatch—Erie, Pa.—Reynolds-Fitzgerald

EDWARD

EDWARD

INC.





Now WCCO has a sister station. On August 16 WTCN-TV became WCCO-TV under common ownership\* with WCCO radio.

So WCCO-TV with new maximum antenna facilities under construction and maximum 100,000 watts power applied for is the logical broadcasting companion of WCCO's clear channel 50,000 watt voice in the Northwest.

## WCCO-TV too!

Separate station management and sales have been set up for Radio and Television. CBS Radio Spot Sales continue as National Representatives for WCCO Radio with Phil Lewis as station Salesmanager. Robert Ekstrum is Salesmanager for Television with Free and Peters as National Representatives for WCCO-TV.

Rate cards now in effect make these stations the top buys in the Twin City and Northwest market.

#### \*Midwest Radio-Television, Inc.

W. J. McNally, Chairman of the Board
Robert Ridder, President
F. Van Konynenburg, Executive Vice President and
General Manager



NATIONAL REPRESENTATIVES FREE & PETERS FOR TELEVISION RADIO SPOT SALES FOR RADIO

#### When You Buy

YOU GET PLENTY OF



#### FOR EXAMPLE PLUS BURBANK . .

with a population of 84,700, larger than Sioux City, lows or Quincy, Mass. . Yet Burbank is no further from L. A. than Brooklyn is from Times

#### PLUS SANTA MONICA . . .

with a population of 77,100, larger than Portland, Me. or Altoona, Pa. . . . Yet it is no further from Los Angeles than Newark is from Fifth

#### PLUS LONG BEACH . . .

with a population of 263,800, larger than Miami, Florida or Omaha, Nebr. Yet Long Beach is no further from Los Angeles than Levittown is from the Bronx.

#### PLUS PASADENA . .

with a population of 112,500, larger than Wilmington, Del or Allentown, Pa. Yet it is no farther from Los Angeles than White Plains is from 4724 Street Angeles than 42nd Street.

PLUS GLENDALE . . . with a population of 103,100, larger than Utica, New York or Lynn, Mass. . . . Yet it is no farther from Los Angeles than Jamaica is from the Rounty

#### PLUS SOUTH GATE . . .

with a population of 5+800, larger than Orlando, Fla. or Pittsfield, Mass. Yet it is not farther from Los Angeles than Scarsdale is from Times

Yes Sir, Los Angeles is truly America's Bonus Buy. Most cities have suburbs But in Los Angeles County the suburbs are cities in themselves. Los Angeles offers many more "Extra Bonus" cities than any other market in America.

That's the Plus you get when you buy KFWB. Los Angeles' most popular and most listened to



#### New developments on SPONSOR stories

See: "Out-of-home listening goes commercial"

9 April 1951, p. 54 Issue:

The huge auto radio audience is a Subject: listening factor advertisers should take into account when planning

schedules

Impressed by the significant facts about the auto radio audience (Pulse: some 25% of all U. S. radios are now in automobiles; there are about 27,500,000 car radios; 92.4% of all postwar autos are radio-equipped), the agency for a big manufacturer of sports equipment has turned into an active booster of radio among the firm's distributors. Encouraging dealers to employ radio, it especially urges using those time periods when car listening is at a high level.

Hugo Wagenseil & Associates, advertising agency for MacGregor-Goldsmith of Cincinnati, prepares an external house organ for the firm which they send to 2,000 distributors every month. In the July 1952 issue of Factory Facts, one article bears the headline "Car radio audience offers big advertising 'plus'." The agency counsels dealers who sell MacGregor equipment on how and when to use radio to take advantage of auto listening at certain times of the day and offers some sage advice on radio use in general. Says the agency:

"Car radios reach their highest 'in-use' peak during the morning periods when workers are on their way to factory, office and storeand during the late afternoon when they head homeward. The greatest percentage of these listeners are men. They're the hunters, fishermen and sports enthusiasts—and your best potential customers! In addition, you reach the regular listening audience; mothers and wives, for the most part-the gift-buyers for fathers, sons, brothers and boy-friends.

"The next time you buy radio, try to place your message at a time when you'll reach all these listeners. Suggested periods are from 6:30 to 7:45 in the morning (on working days) and from 3:30 to 6:30 in the afternoon.

"It has also been found that music programs are tuned in most on car radios. If a station programs music during the suggested time periods, that's a good station for you to use. Finally, don't use radio for a week or two and expect to cause a stampede of customers into your store. For best results, a continuous, concentrated campaign is recommended-with 13 weeks as the shortest contract period. Remember, too, the longer your contract, the lower your rate. Intelligent use of radio should bring good results. Long term use will save you money."

Other facts turned up by the above-mentioned nationwide Pulse auto radio survey, which further support Wagenseil's pitch include:

- Radio sets-in-use figures in automobiles are proportionately much higher during daytime hours than home sets-in-use figures (listening was checked between 7:00 a.m. and 8:00 p.m.).
- · The larger the city, the higher the percentage of radio-equipped automobiles (about eight out of 10 cars in very large cities).
- Northeastern section of the U. S. has the highest percentage of auto radio ownership: 75.1%.

The MacGregor-Goldsmith organization itself has been dipping its toes into radio this year. In July, the agency conducted a twoweek radio test for MacGregor on WROK, Rockford, Ill., pushing the sale of a special golf ball sold only at pro shops. Similar experiments were completed in Dayton, Ohio, and Miami, Fla. The radio tests were very successful, Wagenseil Radio Production Director George Brenard advises sponsor. It is quite possible, he adds, that radio and television may figure more prominently in MacGregor plans for next year.



#### This fine urban example of a colonial market square is New Haven Green. Its peace and beauty belie the hum of the 550 manufacturing concerns within the city. Since Civil War days New Haven has drawn industrial firms like Martin and Lewis slapstick draws laughter. This series of advertisements will acquaint you with the many and diversified plants at home in New Haven. At Home is the best place

to reach and sell the people in this rich Connecticut market. WNHC-Radio, an NBC affiliate, delivers both on and off the air - while on, with sales impact ... off with aggressive merchandising. Let WNHC-Radio stimulate your sales in New Haven!



new haven New England's first complete broadcasting service Represented nationally by the Katz Agency



RADIO STATIONS!

IN MARKETS OVER 500,000



Source Hooper Radio Audience Indexes —Unaffiliated Radio Stations Mar.-Apr., 1952.

#### and in milwaukee...

For \$100 per week or more, WEMP delivers 2 times the audience of network station No. 1 and 21/2 times the audience of network 'station No. 2\*.

\*All Hooperatings based on Dec., 1951-Apr., 1952 Comprehensive, using highest individual 15-minute strip rating 8,00 a.m. 6 p.m.

24 HOURS OF MUSIC, NEWS, SPORTS HUGH BOICE, JR., Gen. Mgr. HEADLEY-REED, Not'l Rep.



#### Mr. Sponsor

#### Henry Gorski

Advertising Manager P. Ballantine & Sons, Newark, N. J.

Twenty years ago P. Ballantine & Sons was a small local brewery producing less than half a million barrels yearly. Today the brewery boasts a yearly multi-million barrel volume and ranks third in sales nationally behind Schlitz and Anheuser-Busch.

Like the beer whose advertising campaigns he directs, Henry Gorski is a Newark product. Back in the early 20's young Gorski was running around that city selling printing and advertising. He had a flair for salesmanship which brought him to the attention of Thomas A. Edison, Inc. From 1924 to 1929 he ad managed their storage battery division.

But Black Friday ended all that. During the depression Gorski's primary concern was earning enough for "three squares a day." He tried selling and newspaper work and when he joined Ballantine in 1934 he'd acquired what he calls "educated intuition."

This modest phrase conceals Gorski's hard-earned knowledge of advertising and media values. He doesn't favor one medium over another, puts it this way: "No one medium is the major one. We use all media as we feel they should be used and we don't add another medium until we feel that we can use it in its right proportion."

The Gorski-brewed proportion of radio was added to the melange in 1939 and featured topflighters Milton Berle, Charles Laughton and later Guy Lombardo, in Three Ring Time on MBS. During the war years, Ballantine carried His Honor the Barber on NBC but it was cancelled because of Government grain restrictions.

When these restrictions were lifted, Ballantine was right back in all media; an estimated \$2,000,000 was allocated for air advertising. The monies are scattered nationally with Foreign Intrigue on TV in 11 Eastern states; the Home of Champions (Yankee baseball) network extending from Rochester, N. Y., to Williamsport, Pa. Seventeen newscasts, the Make Believe Ballroom on WNEW, New York, and a yeast-like growth of radio-TV announcements complete the national picture.

It's a formidable task Gorski sets for himself-making the Ballantine "Three Ring" trade mark a national symbol of beer and ale quality. But the 45-year-old New Jerseyite has indefatigable energy. He plays lots of golf—shooting in the upper 90's.

## WLAC

NASHVILLE, TENN.

....WLAC announces the appointment

of THE KATZ AGENCY, INC.

as its national advertising representative

effective September 1, 1952....



#### WLAC

50,000 WATTS

The Radio Station of the Life and Casualty Insurance Co. of Tennessee

NASHVILLE, TENNESSEE

The Athens of the South

THE KATZ AGENCY, INC.

NATIONAL ADVERTISING REPRESENTATIVES

NEW YORK . CHICAGO . DETROIT . ATLANTA . KANSAS CITY . SAN FRANCISCO . LOS ANGELES . DALLAS



Raleigh-Durham Roanoke

Columbia, S. C. Norfolk-Newport News

MIDWEST, SOUTHWEST

Des Moines Davenport Duluth-Superior Fargo Fort Wayne Indianapolis Kansas City Louisville Minneapolis-St. Paul

Omaha Peoria St. Louis

Beaumont Corpus Christi Ft. Worth-Dallas Houston San Antonio

MOUNTAIN AND WEST Boise

Denver Honolulu-Hilo Portland, Ore. Scattle

KFDM KRIS WBAP KXYZ KTSA

WIS

WGH

WPTF

KMBC-KFRM

WTCN

KFAB WMBD

KSD

WAVE

WDBJ

WHO

WOC

WDSM

WDAY

WOWO

WIRE

**KDSH** KVOD KGMB-KHBC KEX KIRO



Pioneer Radio a

#### "THAT \*!\*!\*! SPOT ANNOUNCEMENT SURE PUT ME ON IT!"

Every day of the world far more people spend far more time with RADIO than with magazines and newspapers. There's no simultaneous competition from adjacent fiction, photographs, or anything else. The announcer is the guest at the listener's elbow—his voice is the *immediate presence*.

Above and beyond anything else, radio is the medium of NEWS—of excitement, of impact, of action. It gets results. When you have some news that's worth shouting from the housetops, shout it with National SPOT.

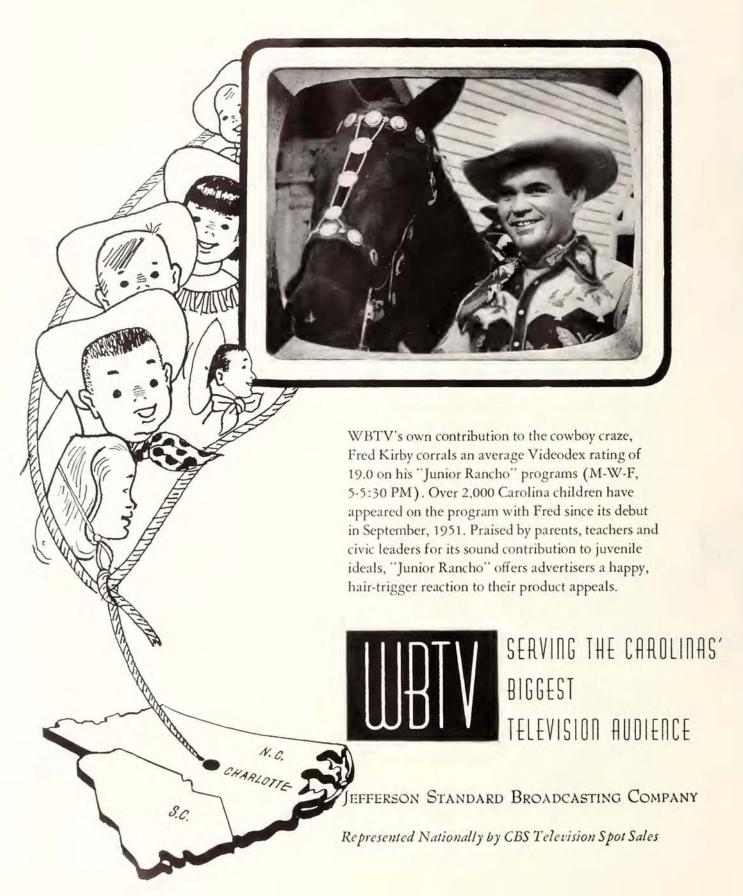
National SPOT RADIO can carry your story over one station or one thousand—can carry local prices and your local dealer's name and address—can carry your sales to heights you have perhaps never believed possible.

## PETERS, INC.

nevision Station Representatives

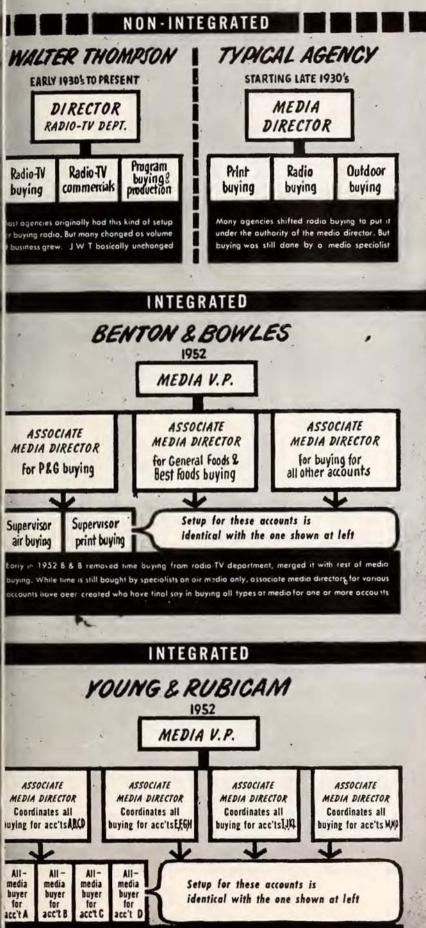
NEW YORK
CHICAGO
ATLANTA
DETROIT
FT. WORTH
HOLLYWOOD
SAN FRANCISCO

make small fry friends with fred



**ZbOTZOR** 

# These agency tables of organization show how time buying is moving from non-integrated to integrated basis



# Is the all-media buyer best for sponsors?

Trend now is to weave timebuyer into agency general media structure, either as buyer for all media or as specialist in media group

Three top-ranking agencies—Benton & Bowles, Young & Rubicam and McCann-Erickson—have just introduced radical changes in their media-buying structure. Several other major agencies report that they likewise are in process of reevaluating their own media-buying setups with a view to accomplishing, basically, the same objective: bringing the media buyer into a position where he can function as an expert on all media in his dealings with clients and others in the agency.

As far as the timebuyer, specifically, is concerned, the trend toward closer integration of media buying has the effect of curbing his role in one respect and enlarging it, in another respect. The timebuyer has more or less operated autonomously and within a group of his own. Under the new order of things his identity as a single-tracked practitioner in his own domain diminishes in various degrees. But by becoming involved in the planning or buying of other media he assumes the added responsibility of helping guide the sponsor's over-all advertising problems.

For the average time-buying executive the realignment of function and scope of responsibility entails tremendous reorientation. Several casualties—in the way of resignations—have already resulted from these reorganizations of media buying. These resignations and the momentum of the trend have produced no little disturbance within timebuyer ranks, while the trend itself has aroused considerable controversy



Ruthrauff & Ryan is the only major agency where authority over time buying is split two ways. The buyer of network time reports to radio-TV director and the buyer of spots refers back to media director

L. to r., among the chief participants of this set-up, are Sherry Heath, timebuyer; Tom Slater, asst. dir. radio-TV; Bill Tuttle, dir. radio-TV; Daniel M. Gordon, media dir.; Herbert Claassen, chief timebuyer

throughout all agency executive levels, from media buyers to account executives and from media directors to top management.

Emerging from all this is the key question: Will these changes work to the advertiser's best interests? SPONSOR talked to top officials in agencies which have revamped their media-buying setups or contemplate revamping them and got opinions as well from media specialists in other agencies. Here's a summary of the pros and cons:

Benefits to the sponsor from the introduction of all-media buying and the development of buyers into all-media experts.

1. An agency is organized by account groups and copy groups with people assigned to a specific account from each group. By merging the operations of the timebuyer, for instance, with the functions of a group he gets a better perspective of the sponsor's product, merchandising, marketing and selling problems.

2. By organizing the timebuyer's participation along account lines he will become better acquainted with the potentials of the product and therefore be better equipped to buy for it.

3. A completely rounded media man is in a position to get closer to an advertiser's business and marketing outlook and sales objective, functioning more from the standpoint of the account as a whole rather than from just a media-oriented slant.

 An all-around media man would tend to evaluate competitive media objectively and determine which among all media is best for the advertiser.

5. Absence of bias toward any one medium would tend to make the buyer more cognizant of the product in relation to individual markets and of the way all media enter into such a problem. With media-buying patterns leaning toward greater market-by-market interest (see How TV is changing media buying patterns, sponsor 11 August 1952), an intimate and rounded

knowledge of individual markets is increasingly important.

6. Available to the client on the top planning level is a completely rounded media man who has the responsibility for his account, while on the executive level the client has in each instance media men who are ace specialists in their respective fields. When the advertiser talks with the media man concerned with planning on his account, he will be also talking to the man who will direct the media buying for all phases of the account.

The opponents of the all-media buyer idea think it won't work out to the sponsor's best interest for these reasons:

1. What may look like the best plan on paper can turn out quite awry when it comes up against the human equation, or, specifically, the element of fixed thinking habits. For instance, printed-media buyers, as the result of years of training, will not be able in contemplating radio or TV to escape

the ingrained habit of thinking merely in terms of ABC and low-cost circulation. Since the print man is accustomed to measuring everything along cost comparison lines, it is inevitable that he will search for basic similarities in terms of costs between printed media and broadcast media—when no such factors actually exist. The end result will be recommendations on air media to the sponsor which can be considerably out of focus in relation to his needs and budget.

2. Whereas the printed media specialist is obsessed in his thinking with prestige comparisons (what is the best newspaper or the best magazine), the trained buyer of broadcast media considers prestige as just one of the factors. Even though he's interested in getting on the network where the top shows are the long-experienced radio-TV specialist is sensitive to such corollary factors as (1) special program peculiarities of each network. (2) the audience flow from network to network

and (3) the time period as against the type of family appeal. A printed-media specialist would tend to become impatient with such delicate balancing and insist that the sliderule of "best network," or "best station," be peremptorily applied. Such tactics could prove quite costly to the sponsor.

3. In newspaper buying, for instance, the choice as a rule is simply between a morning and evening newspaper in a market. With the aid of a comparatively small collection of statistical data, the print buyer can estimate his full schedule and hit it on the nose. Contrast this with the complex prerequisites of the timebuyer: he must consider the number of stations in the market-manyfold more than newspapers-the types of program scheduled on each station, the station's special listenership, various characteristics of the station's management, where the major part of the audience he wants is to be found at specific times of the day or night and all the intricate minutiae of costs and frequency. On top of this he must wrestle with a welter of conflicting ratings and other data offered by research services. And when the campaign gets under way he'll wind up way off the original estimate.

4. By merging all media buying the agency stifles ingenuity within its own ranks. When buyers of competing media vie with each other for the advertiser's dollar, the process stimulates ideas and eampaign patterns which in the long run may prove the most economical for the advertiser.

The problem of reorientation of its media buying has dominated the thinking of major agency management for the past two or three years. In one respect what's happening now is a sharp reversal of a line of thinking that prevailed in some of the bigger agencies at the time television came into being. There was talk then of divorcing TV buying from radio and setting up sep-

(Please turn to page 81)

Compton has media structure which is most common among larger agencies. Although time buying has been made part of general media, timebuyers still function as a unit, which, with media chiefs, are, l. to r.: Graham Hay, Frank Kemp, asst. media dir., Genevieve Shubert, Douglas Brown, Henry Clochessy, head timebuyer, Guy Richards, v.p., media dir., Jack Neale, Dick Hurley, Frances Velthuys, Jeanne Bahr



## How TV straightens Schick's seasonal sales curve

Most shavers are bought as gifts during Xmas, graduation. But \$1,700,000 campaign including two net shows is getting men to buy their own

When sales for the first six months of 1951 were toted up in the Stamford, Conn., offices of Schick, Inc., last summer, two facts were plain: (1) war-scare buying had ground to a halt; (2) distributors and retailers weren't ordering because they were stuck with swellen inventory.

Out of this problem came Schick's decision to use television for the first time on a full scale—a decision which may have far-reaching consequences in the merchandising of all shavers. Involved in the strategy making were Schick's board chairman Kenneth C. Gifford; president Chester G. Gifford; gen. sales manager Sy Moorman; and sales promotion manager Dick Douglas. Acting for the Kudner Agency were radio-TV v.p. Myron Kirk and

account executive Alfred Corrigan.

The sky-high ratings garnered by the Senate Crime Committee hearings during that summer made the selection of a program called *Crime Syndicated* a natural, particularly after Rudolph Halley was signed as narrator. The show was aired over CBS TV in 33 markets (21 live, 12 kine) and picked up a hefty audience almost immediately. From a Nielsen rating of 17.7 in October, it moved up to 22.9 the following month.

More important than audience size were the sales results. Inventories began to melt and by Christmas distributors were snatching the shavers off the production line as quickly as the rigid inspections were completed. Indicative of TV's pull was the fact that stock had to be pulled out of non-TV areas, rushed to the bare shelves of dealers in cities where Crime Syndicated was carried. When Halley's appearances were curtailed as a result of his election to presidency of the City Council of New York. Senators Estes Kefauver and Herbert O'Conor of the Senate Crime Committee filled in.

By Christmas the first 13-week cycle had run its course. Schick renewed for another 13 weeks, later signed up for 26 more weeks on an alternate-week basis. Reasoning behind year-round use of TV was explained by Dick Douglas: "TV proved its ability to ring up sales for us. One of our major problems through the years was the fact that the bulk of our sales came at Christmas and graduation. Prob-

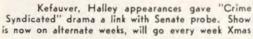
Making shaver leap off screen into user's hands is part of plan of a.e. Al Corrigan; Schick president Chester Gifford; Kudner v.p. S. D. Fuson



gest first quarter (1952) in our sales history, and also the biggest first half, with our sales one-third ahead of the same period last year—and this at a time when industry in general, and especially the electrical appliance field, was not enjoying any material increases.

Chester Gifford, President Schick, Inc.







ably 90% of the shavers were being bought as a gift. We figured that TV was the sales tool we needed to level off those peaks and get more of the actual users to buy their own shavers."

That the strategy has worked is verified by comment from the recently elected president of Schick, Chester G. Gifford. He told sponsor, "Our sales record shows the biggest first quarter (1952) in our sales history, and also the biggest first half, with our sales one-third ahead of the same period last year—and this at a time when industry in general, and especially the electrical appliance field, was not enjoying any material increases."

Following up on its initial success, Schick boosted the 1952 advertising budget to \$2,500,000 of which TV billing will account for about \$1,700,000. To augment the alternate-week Crime Syndicated show Schick recently signed to pick up one-third of the \$100,000 weekly tab for the upcoming Jackie Gleason Show over CBS TV this fall. This year-'round programing on TV is not only filling up the non-season dips on the sales charts, but is inducing as many as 50% of Schick purchasers to buy for their own use rather than wait to receive one as a gift.

But the firm realizes that Christmas is its peak season and has made arrangements to sponsor the *Crime Syndicated* program all three of the weeks immediately preceding Christmas, rather than on an alternate-week basis.

It's logical to speculate that other shaver firms will not let much time go by before attempting to increase their efforts to build up year-'round sales. Thus the Schick decision to go into TV, whether other shaver manufacturers turn to the air media or not, will probably have a considerable effect within the industry.

Schick's sales strategy through the pre-TV years had not shown many changes. The Kudner agency has had the account since 1941, lost it to BBDO in 1949, and recovered it the following year. Throughout the tenure of its relationship with Schick, Kudner has leaned heavily on the quality approach. Major emphasis until recently was placed on full-page, four-color ads in Life, Look, Collier's and Saturday Evening Post. This is similar to the strategy of Schick's major competitors, Remington Rand and Sunbeam. Both agency and client worked on the theory that the richness of full-color ads in major magazines gave the feeling of quality they were trying to put across.

But the addition of TV has given them an even greater opporturity to tell their story. Take the commercials used on *Crime Syndicated* for example. They are predicated on a fact that Schick has known for a long time: The shaver has sold well whenever it was demonstrated.

On the TV show actor Jim Nolan introduces the commercials in his role of a newspaper photographer. The livelead-in is used to keep the commercial well integrated (a la Martin Kane for U. S. Tobacco). A two-minute film does the actual sales pitch. So far. Kudner has produced 14 of these commercials. Using the technical facilities of Caravel Films, agencymen Eddie Sutherland (formerly a top Hollywood figure) directs the filming and

(Please turn to page 70)

Film commercial Pullman scene contrasts simplicity of electric shaving with muss of lather shave





SEX	AGE	MAGAZINE READING
AREA	EDUCATION	NEWSPAPER READING
PRODUCT USE	FAMILY SIZE	SUPPORTING RADIO ADVERTISING
CONOMIC STATUS	TV OWNERSHIP	COMPETING RADIO ADVERTISING
	CITY-SIZE	SUPPORTING TV ADVERTISING
		COMPETING TV ADVERTISING





NBC's Hugh M. Beville Jr., director of plans and research, points out key findings of new "Effective Selling Power" study of network radio. Chart at top left shows two cities in which study was made; top right chart lists large number of variables controlled in research. Bottom charts indicate how time spent with radio compares to other media, how listening affects sales

# What NBC's "Radio Hofstra" means to advertisers

\$100,000 study shows network radio still delivers big sales wallop



"Advertisers who continue to evaluate radio in terms of ratings alone," said

NBC's Hugh M. Beville Jr., director of plans and research, "are like manufacturers who evaluate the efficiency of salesmen in terms of the number of prospects they have called on. Sponsors who want to know the real and continuing value of radio must look beyond 'ratingitis' and examine radio's ability to sell merchandise, even in competition with TV."

Beville's statement, made earlier this month during the release of NBC's new \$100,000 radio research project, Measuring Radio's Sales Effectiveness, neatly summarizes NBC's motives in making the new study. As most advertisers are aware, this study—conducted in radio-only Fort Wayne, Ind., and radio-TV Davenport, Iowa—has caused a mild sensation in radio research circles.

Its case histories, which show that radio listeners in the two cities bought anywhere from 11 to 111% more air-advertised products than do non-listeners, have given radio's position in agency thinking a real boost. In re-

search circles, too, much well-mannered excitement has been caused by the unique methods used in achieving the matched samples in the study. (They are similar to the earlier TV Hofstra studies of NBC, but more elaborate.)

Advertisers who feel that radio has virtually been "displaced" by TV will have their thinking shaken up a bit by the study. Among the four major home media—radio, TV, magazines and newspapers—it was found that family heads (housewives) spent some 124 minutes daily with radio, as opposed

#### What radio does for sponsor's sales:

Among listeners to perennial daytime drama "Stella Dallas," some 4.1% buy
the air-sold product, Dr. Lyons Toothpuste, typical case history chart in NBC's
study shows. Among matched non-listeners, only 2.5% bought Dr. Lyons.
The relative difference, or "Effective Selling Power," between the two groups
in their purchase of the product is 64%. Other similar cases follow

to 83 minutes with TV, 38 minutes with newspapers, and 16 minutes daily with magazines. And, this was true of two areas where the TV saturation averaged out to 45%—about what it's expected to be in the entire U. S. in January 1953.

(Presented on these pages are nine of the study's highlight charts which show a handsome pay-off for network radio at the sales counter. They are taken from a special presentation of the NBC study made by Hugh Beville to a group of agency research executives which included such men as Y&R's Dr. Peter Langhoff; Biow's Dr. Lawrence Deckinger; K&E's Dr. Maxwell Ule; Cunningham & Walsh's Gerald Tasker; Ted Bates v.p. Cliff Parsells; JWT's Dr. Vergil Reed; Sherman & Marquette's Jack Kurie; D-F-S's Dick Lessler.)

Of course, NBC's was not the first study to go beyond ratings and measure the actual effect of radio in creating sales. Back in 1940, Elmo Roper did a rudimentary version of the NBC study for CBS, which did much to establish radio as a major advertising force. Since then, many private studies have been done for agencies by researchers (Pulse, Hooper, etc.) to measure the pull of particular programs for individual advertisers. Also, independent research firms-particularly Jim Seiler's American Research Bureau-have done some measurements of "product incidence" among listeners and non-listeners. Advertising Research Bureau, Inc. (ARBI), too, has done studies all over the U. S. to compare the pulling power at retail level of money spent in radio and other media, with some notable effects on retail thinking.

But few of these earlier studies have covered such a wide range of air advertising, and none has gone to the lengths that NBC and W. R. Simmons & Associates (who did the field work) did in matching samples and verifying results.

As Dr. Lawrence Deckinger, research chief of the Biow agency, told SPONSOR: "NBC's new study is the finest thing of its type that's been done in broadcast research and it certainly reestablishes many of the values of radio."

However, with the dust settling on the initial pitch and the first round of trade-press stories, advertisers and researchers are now beginning to ask a lot of serious questions about the study. Few of them, it's important to note, are critical of the study's techniques and methods, and of its involved and ingenious mathematics.

The composite problem that now seems to face agencies and advertisers who are currently being shown NBC's slide films, booklets, presentations, charts, indices and appendices based on the study might be stated thusly:

Of what practical value is the NBC "Radio Hofstra" to advertisers when it comes to making media decisions that involve radio?

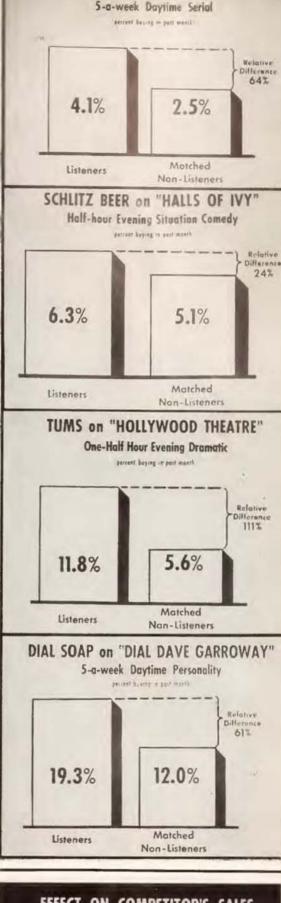
Here are just a few of the questions sponsor editors have already heard asked regarding the NBC study:

- "How do the sales increases among listeners, as opposed to non-listeners, stack up against the amount of money network advertisers are spending for time and talent to reach radio listeners in Fort Wayne and Davenport?" (from an executive of Kenyon & Eckhardt)
- "What about the actual product volume that is represented by what NBC calls 'Effective Selling Power' percentage increases, and is there enough volume to make the air advertising worthwhile?" (from the Biow agency)
- "How can this study be used to evaluate radio vs. television in making broadcast advertising decisions, particularly on a long-term basis?"

(Please turn to page 56)

#### What radio does to competitor's sales:

In area tested, Pet Milk had network show, "Mary Lee Taylor." Carnation had none. Among non-listeners to Pet show, brand standing of two was very close; 16.7% vs. 17.0%. Among listeners, Pet went up 30% at Carnation's expense











## How to get the most ou

ABC radio's pair of co-op shows, "No School Toda offer lessons on how merchandising can help spons

Air advertising that stops with the commercial message can lose you sales by droves. An increasing number of advertisers are realizing the importance of nailing down air advertising with smart merchandising, for merchandising is the third dimension that adds solidity and follows through on the impact of air selling.

One of the best springboards for adding that third dimension to air advertising is the children's program. When it comes to tying in a product and a kid show's personalities, the sponsor can employ a rich variety of merchandising devices; personal appearances, contests, fan clubs, fan newspapers, comic books, buttons, articles of clothing, uniforms, birthday gimmicks, special promotions, autographs, products for the home and, perhaps best of all, the advertised product itself.

A case in point is ABC Radio's brace of co-op shows, No School Today and Big Jon and Sparkie. Both feature Jon Arthur and his puppet, Sparkie. The former program is on for an hour and a half on Saturday mornings, starting at 9:00 a.m.; the latter, a five-time-weekday strip, is beamed for a half hour beginning at 5:00 p.m., half of which is offered for sale locally. No School Today is one of the most heavily sponsored co-op shows on radio.

A variety of local sponsors, including dairies, bakeries, bottling companies and department, shoe and toy stores have built successful merchandising programs around Big Jon and Sparkie. The methods and ideas they use vary a little but they are similar enough to offer valuable advertising lessons. It is the opinion of Arthur-Sampson Enterprises, Inc., which owns the show, that the sponsors getting the most profit out of their advertising dollars are those most active in tying in merchandising ideas and gimmicks. And they have evidence to prove it.

This is no incident, of course. The youthful audience is much more receptive than the adult listener or viewer. The moppets are brimming with potential or actual enthusiasms, their imaginations are unrestrained and their loyalties are solid and limitless.

With this raw material to work on, advertisers all over the country have found that merchandising follow-ups can hit the sales target with unerring accuracy if it is handled properly and if this merchandising is built upon a good, solid children's program. Many of the points covered here, however, apply to other types of shows.

Arthur and his puppet have been adding more punch to their sponsors' sales messages recently. Beginning this past spring, they have begun a carefully planned round of personal appearances. A few sponsors have already scored resounding successes in pulling large crowds. These appearances are important not only because they illustrated how to enhance spon-



#### **Appearances**

Personal appearances by radio stars Big Jon, puppet Sparkie give added tie-in to spousor. Top left: Jon and Sparkie entertain 18,000 at Wichita stadium for Steffen's Dairy. Second left: Walter Skinner, Steffen's advertising manager, joins pair in inviting KFBI listeners to stadium party. Third left: Sparkie at Honston visit with store owner Bernard Sankowitz (dark glasses); Elizabeth Jenkins, left, store publicity director, and Garnet Evans of Brennan Advertising Agency look on. Bottom left: crowd of 27,000 turn out for Big Jon. Sparkie at Honston's Kiddicland Amnsement Park during one day the pair were there. Bottom right: Sparkie drinks Blossom Dairy milk during visit to Charleston, W. Va., where the pair drew 6.000 to appearance in movie house

## f a kid show

d "Big Jon and Sparkie" any children's show

> sor identification with personalities loved by children but they are also examples of how a variety of merchandising techniques can be linked to form an integrated and powerful sales weapon.

> Up to now personal appearances have been exploited by local advertisers in three cities. And thereby hang some interesting advertising tales.

> Here is a fairly complete summary of what happened in each city and how the sponsors involved have been using the Big Jon and Sparkie programs in their every-day advertising:

Wichita, Kan.: In October, 1951. the Steffen's Dairy Foods Co. bought a cautious half hour of No School Today on KFBI. One of the first moves by Walter Skinner, general sales and advertising manager of Steffen's, was to tell company drivers what the show could do for them—how it could increase their new customers and build more sales from old customers. Drivers were told to keep tabs on listening by children of customers and also to keep records of new customers.

Steffen's just didn't sit back and see what would happen. It began cashing in on its program right away. The initial tie-in was an offer of a Sparkie T-shirt for 100 bottle caps and 50 cents or a free T-shirt for every youngster who brought in a new customer.

Result: By 15 June 1952. Steffen's garnered exactly 2,098 new customers directly traceable to this promotion. In terms of cash that meant \$250,000







#### **Comic Books**

Big Jon's autographs on Sparkie comic books give sponsor big plus as traffic is drawn to Children's Dept, of Sankowitz Department Store in Houston

#### **Prizes**

Wilkes-Barre Kresge store uses kiddle interest in Sparkie show by running contest in Sparkie newspaper, Store manager, toy buyer pose with prize winner

in additional business yearly. In terms of selling costs it mean that Steffen's was getting new customers through No School Today at an average cost of about \$4 each, compared to the usual \$10 or \$15 cost for each new customer.

Total T-shirt distribution came to 10,000, which isn't bad for a town of 175,000 population. (The distribution of T-shirts through an exclusive retailer was such an important factor that the retailer's competitors desperately tried to ride the coat-tails of this promotion by attempting to get hold of the same T-shirts.) The T-shirt bonanza meant that 7,902 were given away for 790,200 proof-of-purchase bottle caps, truly a fabulous figure.

The successful pull of No School Today was evidenced from the beginning. Drivers reported that nearly 60% of their customers had children who listened to the program. Within 30 days after buying the first half hour of No School Today, Steffen's bought an additional half hour. Four months later. 10 March 1952, Steffen's added the late afternoon quarter hour of Big Jon and Sparkie. When the firm recently took over Garden Farm Dairy in Denver, it immediately bought No School Today over KVOD.

Steffen's didn't rest there, either. Another tie-in was the "Sparkie Club." Children could join and receive a Sparkie button for 10 bottle caps or carton lids. The count on this during the same period was 15,000 buttons—150,000 proofs-of-purchase. In addition, a picture post card of Big Jon and Sparkie was given for two proof-of-purchase labels from any of Steffen's products—butter, cottage cheese, chocolate milk, Trim milk and ice cream. More than 10,000 post cards were distributed. The only thing Steffen's didn't keep exact tabs on was the good will and product loyalty among children that resulted. The Steffen's people are convinced that there's plenty of it.

This handsome promotional success was potent proof to Steffen's of what radio could do for them. For, with the exception of display posters and handbills distributed by route men. KFBI was the only ad medium used in this campaign.

Despite the big bang made by Big Jon over the radio, when Skinner and John McEwen, Steffen's president, were making plans for bringing Arthur and his puppet to Wichita, it was considered an experiment. Arthur had made only one local appearance before (in Houston) and it was under different circumstances. The Steffen firm took over Lawrence Stadium, a 10.000-seater, and beat the pre-appearance drums via signs, radio announcements, newspaper publicity and an open house.

There was no need to worry. The stadium party, which marked Steffen's 70th anniversary, was jammed with

25 AUGUST 1952

#### **Imprints**

Dairy firms use Sparkie print on set of eight musical glasses to hike kiddie sales. Idea, owned by Gundlach, is in promotion package to clients





18,000 parents and children. A supply of ice cream bars was all gone 30 minutes before the show started. Bus loads of children came from more than 150 miles away. One chartered bus came from Topeka, a distance of 185 miles, and several bus loads were reported from northern Oklahoma. Traffic was tied up for an area of 15 square blocks extending into the Wichita business section.

Houston, Tex.: Big Jon and Sparkie's first visit was the idea of the Brennan Advertising Agency, two of whose clients. Kiddieland Amusement Park and Sankowitz Bros, Department Store, shared time on No School Today. The station: KXYZ.

Brennan does a combined promotion job for both sponsors. One of the merchandising mechanisms is the "Sparkie Birthday Club." The department store uses it to have youngsters register their birthdays in the Children's Department. A Sparkie premium is given out to each kiddie when the birthday rolls around. In return the store gets good traffic in the Children's Department and is armed with

an up-to-date list for direct mail advertising plus valuable information about ages.

This means, for example, that a direct mail campaign pushing clothing of a certain size will hit only those homes where the clothes might fit.

Kiddieland uses the birthday club idea to give out birthday passes good for free rides at the park. This results in many youngsters celebrating their birthdays at Kiddieland and bringing along parents and friends to boot. (They pay for their rides.)

The Texas appearance of Arthur and his puppet was used primarily to build traffic for the sponsors, unlike the Wichita visit. The Sankowitz store could only handle a limited number of youngsters, so it distributed 2.000 tickets for the No School Today broadcast from the Shamrock Hotel. But, in addition. Arthur put on three performances at the store and after each one he autographed comic and coloring books in the Children's Department. Leo Levine, boy's wear buyer, said it was the biggest day the department ever had. Sales included 12 dozen

Sparkie T-shirts and 2,500 comic books.

The following day Big Jon and Sparkie made four appearances at Kiddieland and autographed books. Refreshments went like mad and Harry Hennies, park manager, estimated that 27,000 persons came to the park that day, some from as far as Abilene, which is 450 miles distant.

Charleston, W. Va.: The third appearance of Big Jon and Sparkie also differed in some respects from the other two visits. The cost was split among two sponsors and WKNA. To further defray the cost it was decided to hold the show in a local movie theater (the Kearse) along with a Shirley Temple picture. This meant paid admission but the sponsors—Blossom Dairy and the Jack and Jill Shop, a children's specialty store—felt the youngsters would enjoy a two-hour show in an air-conditioned movie in mid-summer (10 July).

They were right. The four performances were packed: 6,000 youngsters from five states saw Big Jon and Sparkie. Distinction was added to the

(Please turn to page 83)





#### Fan Newspapers

Bronson's, a children's store in Montgomery, Ala., gets a headline and its own logotype in the Sparkie newspaper, the Daily Weekly, a tic-in which many stores use for mailings to youngsters or for free give-aways in the store itself. Some sponsors insert an extra page with news about local youngsters

SPONSOR

# Six tips to women d.j.'s

Here are suggestions for women who sell to women based on opinions of psychologist who helped build Joan Edwards show on WCBS, New York



over-all How do you convert a singing star into a d.j.?

That was the problem faced by Gordon Auchincloss and Sam Slate, writerproducer and program director respectively of WCBS, New York, back about the first of the year. They were planning to build a half-hour morning music strip with singer Joan Edwards as the d.j. She seemed like a good choice what with her reputation as headliner on the Hit Parade, night club star and recording success for years; moreover she was a mother of two living with her husband in a Connecticut homeenough to identify her with members of the housewifely audience. But would Joan Edwards' show business

Psychologist Gerhart Wiebe (front I.) helped Joan Edwards build audience by consulting with WCBS' Slate and Auchincloss (standing)



identification jar the early-morning mood? Would she be able to project as well as a record jockey as she did on the disks themselves?

This question, pressing though it was for Auchicloss and Slate at the time, is not one confined to their own operation. Similar problems are being faced by stations all over the country and by sponsors building their own shows as well. Reason: In the attempt to build programs that are low-cost and TV-proof in the sense that they are specially designed for easy listening, more and more d.j. shows are being added. And frequently name talent is being moved into the d.i. role. Whether it's a national or local sponsor or a station which builds the stard.j. show the problems are the same.

Here then is the way Auchincloss and Slate went about solving their problem.

With the format in mind they decided that a wise way to help integrate Joan Edwards into it would be with the help of CBS consultant Dr. Gerhart Wiebe, a research psychologist. He was asked to give his suggestions for selling by a woman d.j. with a woman's audience—before she went on the air and after. The following tips from Wiebe were used as guidance in writing continuity for Miss Edwards. They

are worth noting by any air sponsors, agencies, and salesmen themselves.

 Suitability—In keying the mood of a program to the audience, it is important to keep in mind what the listeners may be doing at the time.

At 9:30 in the morning when the Joan Edwards Show begins, the average housewife is beginning to resume her mobility. She has finished her second cup of coffee, has sent the children to school, and is ready to clean house or put up her laundry. She is not in the mood for a program that requires heavy concentration nor one that distracts her from her chores. She likes to have a friend in the radio voice, a feeling that the woman to whom she is listening, if not herself continuously occupied with household chores, is at least familiar with them.

For this reason Auchincless had Joan introduce one record as "music to make beds to." The sympathetic response in her fan mail was immediate.

2. Simplicity—When selling to an audience composed mainly of women, a woman d.j. must be particularly careful not to antagonize. To try impressing the listener with glamor when the majority of the audience is elbow-deep in soapsuds would be poor judgment and worse taste. It's wise to soft pedal

(Please turn to page 85)

# Radio-TV help Oakit

Product meets heavy postwar competition

LOOK WHO IS SELLING

OAKITE

for you ...

with you



### Speaking to the homemakers about OAKITE



#### LOUISE MORGAN

WNAC IV's charming "Shopping Vues" hostes. Boston's "First Lads of Television," talks about, shows and sells Oakite every Thursday, 1:00–1:30 P.M. Listen yourself . . .

Tell your family to listen . . .

Tell your customers to listen . . .



BOB TYROL and FLOYD RICHARDS

WTICs merry M.C.'s on the impredictable "Cinderella Weekent" program, spurs Haritord ladies into action with Oakite every Wednesday and Friday, 2,30–3,00 P.M. These programs were selected for their punch and selling ability, for the surety with which these stars reach their listeners on the home ground, for their talent in getting homemakers to go out and purchase the products they talk about. They are going to talk about Oakite, get people to

about. They are going to talk about Oakite, get people to buy Oakite. It's up to you to put Oakite on the shelves and displayed where shoppers can reach out and say. "That's it, that's Oakite, that's the super cleaner Eye been hearing about."



#### SHIRLEY MATSON

WTAG's sparkling hostess on "Shirley's Open House, keeps the homemakers in torned about what is going on and what to do with Oakite every Saturday 9.00– 9-15 A.M.



#### MOTHER PARKER

WEEI's 'Food Ear' director, outstanding grorery reporter and lood expert, talks about and sells Oakite every lucsday, 9:30-9-19-3, M. LYDA FLANDERS: WTAG's cooking and kitchen expert on the popular "Modern Kitchen" program, describes the uses of Oakite evers Wednesday, 9/45-9/55 A.M.

PLUS NEWS BROADCASTS - WGAN, Portland, Maine-12 05-12-10 P.M. sponsored by and selling Oakite. This program is popular throughout Maine and in neighboring Massachusetts and New Hampsbire.

Mailings to dealers sell them on support local radio and TV shows give Oakite. Note that copy urges dealers to give product good shelf positions so they can cash in on demand. Mail-

ing pieces like this are used frequently by Oakite which draws upon its 23 years as sponsor firm to get most out of air advertising. Salesmen stress radio-TV when they make calls

# vin the battle of the shelves

using air as aid to salesmen, as peg for dealer mailings and promotious

Oakite Products, Inc., whose home cleaner of the same name had always been a steady, dependable little seller, came out of World War II to face two formidable sales problems.

One was the rocketing growth of the revolutionary "soapless" soaps—the synthetic detergents. The other was Procter & Gamble's Spic and Span, previously an unspectacular brand with a five-state Midwest market. A soap with the same uses as Oakite, Spic and Span was taken into the large P&G family in 1945 and, backed by P&G's massive resources, built up to No. One in its field.

In meeting these threats head on radio and TV shouldered a good part of the advertising burden. This was natural for Oakite had been using air advertising since the late 20's (the cleaner was offered to the consumer in package form shortly after World War I), had found it an effective weapon in its fight for shelf space.

During the crucial postwar years, Oakite found air advertising indispensable. It served as a lever in the efforts of Oakite's salesmen to overcome resistance among food marketers bombarded by a hundred brands. It was used in persistent mailings tying in Oakite with air programs to convince the dealer that his customers, pre-sold by radio and TV, would come into his store and ask for Oakite. Program personalities were brought before Oakite's own salesmen to stress the role radio and TV were playing in shoring up their sales pitches. Last, but not least, radio and TV were used to point up promotions and give added punch to special displays.

As a result Oakite breasted this tidal wave of competition and ended up with its head well above water. This was a remarkable achievement. As far as financial strength goes, Oakite was a yeoman on foot wielding its stave against the heavily armored soap barons. And, perhaps even more significant, Oakite was waging its battle for

shelf space with a traditionally slow mover in the face of the growing supermarket demand for faster and faster turnover, for greater gross profit per square foot of display. Oakite is a concentrate and requires a small amount of powder for each use. The firm does not gloss over this fact, but, as a matter of fact, hits the point hard both in its air advertising and on the package.

Today. Oakite can look back on a definite sales increase since crossing swords with the detergents and Spic and Span. This was accomplished by diligently pressing sales in all available outlets rather than concentrating on supermarkets, by intensively cultivating its high preference areas with the aim of achieving 100% distribution, by merchandising to the hilt, and by creating its own niche through stressing Oakite as a cleaner for painted walls, woodwork and floors.

This 43-year-old firm, which has now been using radio for 23 years and TV for two, has learned to use spot radio-TV with precision and economy. Its latest air schedule (up to the hiatus period) consisted of nine radio and three TV programs. As might be expected, there is a high proportion of home-economic type shows, although the Oakite people and their agency—Calkins & Holden, Carlock, McClinton & Smith—have learned that the consumer market must be watched closely both for changes in taste and for differences in taste among the markets.

Since Oakite beams its air advertising on a market-by-market basis, these differences assume an importance that is not found among agencies and sponsors involved in network presentations and mass market strategy. For example, Oakite found news broadcasts over WGAN, Portland, Me., to be popular among "down east" women. It found the broadcasts popular enough, in fact, to be worth continuing during the summer and they are Oakite's only 1952 hot season presentation.

All of the 15 shows mentioned are (Please turn to page 62)

1. Oakite merchandising boss Frank Conolly offered cleaning device on Josephine McCarthy WNBT, N. Y. show

2. This is response single offer pulled 2. on program—20.000 letters from housewires, best result ever gotten

Josephine McCarthy, front row, l., is then invited to Oakite sales meeting showing firm's policy of making salesmen air conscious. Other executives (1. to r.) Conolly; Howard Anderson, ad. mgr.; John Carter, pres.; Fred A. Aston, sales mgr., on extreme right of front row. Meeting was in N. Y. C.









You Have Been Selected As One of the Most Influential TV Viewers in America

Your Opinions:

- -Can help create more enjoyable television programs
- -Are desperately needed and will be carefully studied!
- -Will influence the kind of TV entertainment offered in the future!

#### IT DOESN'T COST A CENT! TAKES JUST A MINUTE! HERE'S ALL YOU D

- (1) When viewing TV this Sunday Evening, May 4 over Channel 5, use the attached TV Score Card to rate or judge either or both shows as you watch them.
- (2) Write in the name of each act, personality and commercial you see and score each one according to your opinion. EX—Excellent G—Good P—Poor
- (3) After viewing and scoring a commercial, if you use the product advertised, check "USE". If you do not use the product leave "USE" square blank.
- (4) Give your opinion of each show on line 13 please!

Your Own Opinion Is All That's Important. Because By Knowing It, TV Sponsors and Entertainers Will Be Able To Give You More Enjoyable Shows and More Entertaining Commercials.

IMPORTANT: Even if you don't see the whole show or both shows please rate the acts and commercials you do see and mail the Score Card right away! Many Thanks!

HOW post card research works: True distributed cards in person for one test, by mail for others with instructions (above

Can you use this low-cost idea?

# Program research with a post card

Here's a simple way to get audience reaction to shows

and commercials quickly for as little as \$100

Program research costs big money. You have to spend a minimum of \$5,400 to have a halfhour TV show and accompanying commercials analyzed if you go to Horace Schwerin (non-contract basis for study of four programs). If you're a CBS client and ask the network's Program Analysis Division to go to work for you, the price is about \$1,500 (for study of one program). Other programing researchers have similar rates. But a young advertising man from the Middle West named Herb True thinks he's found a way to accomplish some of the same things the Schwerin and CBS Lazarsfeld-Stanton techniques do -for pennies.

Herb True uses a post card. Instead of having viewers gather in a specially equipped test auditorium to give their minute-by-minute reactions to a program, he asks them to do somewhat the same thing in their own homes, using a form printed on the back of a post card as their questionnaire. (Three of the completed post card questionnaires are reproduced on the page at right.)

The Herb True technique can't give results that equal the CBS, Schwerin et al high-cost methods for (1) validity of the cross-section; (2) fine breakdown of audience reaction to a program for each minute it's on the air; (3) depth of understanding gained of what people think about a program and why.

But it isn't supposed to "compete" with more elaborate research techniques in these or other respects. Instead it's thought of by True, and by most agency research men surveyed by SPONSOR (quotes on opposite page), as a simple advertising tool with values all its own.

It is (1) cheap, costing no more to use than the expense of printing the post cards and distributing them at random by hand or through the mails; (2) quick, with post cards on a given program coming in a few days after it is aired and tabulation taking only hours to do; (3) flexible, for when there's a question brought up ("Should we keep using our old film commercial?" a study can be launched within days.

True tested his post card technique this spring while he was at Northwestern University on leave from the Gardner Advertising Company of St. Louis where he worked as a radio-TV writer

#### Check your apprasal: EX-Excellent Poor, and if you use the product advertised check column "Use". redy Hour, 7 p.m., Sunday, Channel 9 NOV 4 Performer or commercial JEX G P Use DEAN MARTIN + JERRYL. DEAN MARTIN COLGATE DEAN MARTIN +JERRY DORTHEY DANAP INGE V HALO DE AN MARTIN+JERRY LV TERRY LEWIS Rate the whole show here Nov. 4 I Skelton, 9 p.m., Sunday, Channel 5 EXI G | P | Use Performer or commercial REDSKELTONIV Rate the whole show here Se 12 Sex MALECity Chicago amily Head's Occupation CL AIM AN JUSTER

TV SCORE CARD DIRECTIONS

While looking at the show write in the individual performer, or commercials in the blank provided.

#### TV SCORE CARD DIRECTIONS

1. While looking at the show write in the individua act, performer, or commercials in the blank provide.

2. Check your apprasal: EX-Excellent G-Good P-Poor, and if you use the product advertised check the column "Use".

Comedy Hour, 7 p.m., Sunday, Cha Performer or commercial	JEX	G	PiUse
1. Dean Martin	1	1#	_ f
2 Jerry Lewis		#	
3. Ventriloquism Act	1	#	
4 Jail Act		#	
5. Guests	1	#	
6. Jerry's singing	1#		
7. Dean's singing	1	1 #	
8 Commercials	1	#	
9 End of program	1#		
10 Both dancing	1	#	
II. Duet Act	1	#	
12 Signing off	1	#	
12. Signing off 13. Rate the whole show here		#	

Red Skelton, 9 p.m., Sunday, Channel 5 / VOV. 7 EX G | P Use Performer or commercial 1. Commercial 2 Little Junion # 3. Courtroom Act 4. Burgular Act 5. Real Estate Act 6. Jokes 7. End of show

13. Rate the whole show here

Age / SexFem. City Chicago Family Head's Occupation

1. While looking at the show write in the individual act, performer, or commercials in the blank provided. 2. Check your apprasal: EX-Excellent P-Poor, and if you use the product advertised check the column "Use".

Comedy Hour, 7 p.m., Sunday, Channel 5 Nov. 4 Performer or commercial FOSSIL POT VERRY LEWIS V DEAN MARTIN COMMERCIAL COMMERCIAL DANCERS MARTIN SINGER OMMERE MARTIN TLEWIS COMMERCIAL 12. MPRT IN +LEWIS
13. Rate the whole show here

Red Skelton, 9 p.m., Sunday, Channel 5 Nov. 12 EX G | P | Use Performer or commercial 1. RED SKELTON 2. Commercial 3. Peperetts 4. Commerica L 5. WILLY Lump Lump 6. Com in erical on in erical 13. Rate the whole show here

ChieAGO Sex MALE City. Family Head's Occupation ELECTRICIAN

Mr. Donald Anderson

THE RESERVE OF THE PROPERTY OF

ISTON, ILL., CHICAGO WERE SCENE OF TESTS. NOTE THAT CARD CALLS FOR OPINIONS ON COMMERCIALS, ACTS, OVER-ALL REACTION

and producer. He did his study under the supervision of Dr. Charles L. Allen, assistant dean and director of research of the Medill School of Journalism.

As you may recall, it was advertising scholar True who compiled television's first dictionary (published by sponsor in embryo form in 1950 and as a 1,000-word Dictionary/Handbook in 1951). True has worked at radio stations WKY, Oklahoma City, and WNAD, Norman, Okla., and was a

partner in his wn agency among other connections before going with Gardner. But this fall he leaves the agency field to join the faculty of Notre Dame as an assistant professor of advertising. He hopes while there to be able to do non-profit, low-cost research for sponsors and agencies.

True's post card study is documented with a scholarly paper but it has never been published prior to this exclusive article. In describing his research. True told SPONSOR:

"I wouldn't want anyone to get the impression that this post card technique is being suggested as a research panacea. It is merely a simple idea which tests indicate has practical value. I'm throwing it open for discussion among agency and client people, hoping that they can apply it to some of their own problems. It should be useful for radio as well as television although my own tests were all with TV. Anyone in the industry is free to try (Please turn to page 77)

#### What admen and researchers told SPONSOR about post card technique

"It was our privilege and pleasure several days ago to listen to Herbert True describe the TV score card he has developed for evaluation purposes. We believe this method will prove helpful to us in some of our work and appreciate the privilege of using it."

Don Watts, Partner Watts, Payne—Advertising, Tulsa

"Herbert True showed me the television score card that he has developed for doing fast and inexpensive analyses of consumer reactions. . . . I believe that it is bright, promising and refreshing.

Harold H. Webber, Vice President

Foote, Cone & Belding, Chicago

"The post card technique may have value for us because we have some 19,000 people visiting Radio City to see TV shows weekly. Distributing cards to this readily available supply of respondents might provide us with a handy source for audience reaction. However, there are a lot of problems to consider before launching into such a study. Whether we ever do anything about it or not, my reaction is that it's a stimulating idea.

Robert W. McFayden Director of Development, NBC

"Herb True called on me recently and discussed his post card survey My feeling about it is somewhat mixed, with the general balance toward the unfavorable side. The chief value of this procedure is its cheapness; thus it permits fast spot checks here and there. On the other hand, the sampling bias is quite obvious-in the direction of the most naive, most susceptible and most TV-conscious segment of the people to whom the cards are directed. I predict very few poor ratings will be sent in-these people vote by not responding. Finally, there will be an attempt to relate attitude toward acts and commercials to product use. . . . The great danger . . . is the possibility that users of this data may forget the underlying weaknesses of the procedure because of its skin-deep virtues.

Seymour Banks, Research Department Leo Burnett Company, Chicago

"The low cost and flexibility of the Herb True technique could help furnish a useful tool for the industry. It's one of the more interesting new uses for an old method I've seen come along recently. It can be applied particularly to specific problems where you want to get an audience reaction quickly. Naturally it has to be used cautiously."

John F. Kuric, Director of Research
Sherman & Marquette, New York

#### **FASHION BOOKLET**

SPONSOR: Singer Sewing Machine Co. AGENCY: Young & Rubicam

CAPSULE CASE IIISTORY: Singer offered a Fashion Stitches booklet to test its announcement schedule effectiveness. After 20 announcements, extending over a five day period, 800 women personally called at Singer stores to request the booklets. The booklets weren't on display in the store, Singer stores reported sales surges along with their increased floor traffic. Announcement cost: \$12.75 apiece or a total of \$255.

KLAC, Los Angeles

PROGRAM: Announcements



#### **AUTOMOBILES**

SPONSOR: Claude M. Hinman AGENCY: Direct

CAPSULE CASE IIISTORY: Hinman's chief advertising medium is the Deacon Doubleday program (Monday to Saturday, 5:00 to 7:00 a.m.). He reports these most recent results from his \$40 participations. In two days, Hinman sold three automobiles and in the period between 25 February and 11 March Deacon Doubleday commercials helped sell 18 new cars. Altogether 21 cars were sold on the strength of the WSYR campaign.

WSYR, Syracuse

PROGRAM: Deacon Doubleday

### HAIR DRESSING

SPONSOR: Longaid

AGENCY: Cole & Co.

CAPSULE CASE HISTORY: This local product, a hair dressing, had no distribution at all prior to its air advertising. Longaid started with a single one-minute announcement daily, Monday through Saturday, for about \$550 a month. After six months retail distribution was forced and soon reached such proportions that all mail order advertising was stopped. Sales grosses soared to thousands of dollars without the use of a single salesman.

WDIA, Memphis

PROGRAM: Announcements

#### SPONGE PREMIUM

SPONSOR: Tidy House Products Co. AGENCY: Buchanan-Thomas

CAPSULE CASE HISTORY: Tidy House, regional distributor, offered an O-Cel-O sponge for 10¢ and a box top from its Shina Dish product on five Edith Hansen broadcasts. The offer was good for one week only. In that time, an avalanche of 5.561 premium orders, together with box tops, poured in. Tidy House's cost-per-inquiry was less than ½¢ each.

KMA, Shenandoah, Iowa

PROGRAM: Edith Hansen

#### **TOBACCONIST**

SPONSOR: Wally Frank Pipes Ltd. AGENCY: Huber Hoge CAPSULE CASE HISTORY: This tobacco merchant offered six pipes for \$3.98 plus C.O.D. and postage on a Wednesday afternoon show featuring Bill Lang (talk). The first offer response totaled \$1.100 worth of orders as compared to a \$220 program cost. The offer was repeated on a Wednesday two weeks later at the same time. 5:30 to 5:45 p.m. This time gross sales came to

\$1.210.92 making it a two-program total of 583 orders.

WJR, Detroit

PROGRAM: Bill Lang Show

#### HOTEL

SPONSOR: Catalina Inn

AGENCY: Direct

CAPSULE CASE HISTORY: A single announcement offered free boat tickets, worth \$6.80 per round-trip, to anyone making reservations at the inn for a week or more. The offer was made on a Saturday afternoon recorded music and interview show. Mr. Big at the Beach. The same afternoon there were five phoned reservations and additional mail reservations the next few days. In all, the \$18 announcement pulled \$600 worth of business.

KBIG, Santa Catalina, Cal. PROGRAM: Mr. Big at the Beach

#### FREE BABY CHICKS

SPONSOR: Paul Buser Lumber Co.

AGENCY: Direct

CAPSULE CASE HISTORY: This firm specializes in selling seeds, plants, lumber and hardware. To create goodwill it has a yearly baby-chick day, giving away 10 to every customer. On the day scheduled for the chick give-away the weather was inclement. The company feared it would be stuck with 7,500 baby chicks. It scheduled two announcements before 1:00 p.m., cost under \$30. By 2:00 p.m. every chick had been given away.

KFBI, Wichita

PROGRAM: Announcements



## Mr. Sponsor asks...

Will there be enough advertising money available to provide programs and buy time in small markets as well as large ones when the day of TV saturation arrives?

Morris L. Levinson

President Kaywoodie Company, New York

#### The picked panel answers Mr. Levinson



Mr. Taylor

Today, the answer as to the future of television, appears to revolve around two words: "flexibility" and "selectivity," related intimately, of course, to the problems of distribution and

sales. The cost of the 63-market television networks today is pretty staggering. Add to this an intention of television saturation and your outlay really rockets into the wild blue yonder. So, the choice of the words "flexibility" and "selectivity."

I doubt if there is any advertiser who could afford television saturation. Network people surely realize this as well as those who are investing advertising dollars. Could the networks work out a flexible area or regional station line-up, over and beyond basic affiliation of perhaps 50 to 60 stations in the top markets, so that an advertiser could buy as booster, or seasonal, advertising both large and small markets? (Shades of radio!) Perhaps the networks could devise a way for "wave insertions" summer, spring, winter or fall as an advertiser's distribution and sales problems might demand. Thus both large and small markets would be included.

Beer, along with bread, milk and many other advertised foods, for instance, is naturally a local business and is best supported by local media. People seem to forget that television and radio are like newspapers—essentially local advertising media. The fact that for advertisers' convenience local stations are strung together and sold as a package or syndicate doesn't alter the fact. I'm sure that the media involved all recognize that for best programs, highest profits and a secure clientele the local advertiser should be accommodated at rates he can well afford.

Advertising money can be available for any size market on the basis of "selectivity." Here an advertiser would look more from a spot time and program buying standpoint than from network. A "selective" opportunity would be more apt to answer sudden or momentarily troublesome problems of distribution and sales as well as widen the station's opportunity to sell to the local advertiser as well as the national.

J. J. Taylor Director of Marketing Jacob Ruppert, Inc. New York



Mr. Sondheim

I think we can find at least part of the answer by examining closely the pattern set by radio stations in the past 25 years. The fact that such a large number of radio stations have survived the intense competi-

tion bodes well for the future of stations in a TV-saturated economy. Television stations likewise will prosper by supplying the seeing public with worthwhile entertainment which will create enough viewers to make advertisers' costs "pay out" for them.

National advertisers will continue to concentrate on network shows like Cavalcade of Stars, which Hazel Bishop, Inc. is currently sponsoring. With such shows, a large, rich, receptive audience reduces the cost-per-viewer to a point where telecasting can be profitable. We found—with the Kate Smith Show, Stop the Music, Freddy Martin, Your Prize Story, Cameo Theater and the Cavalcade shows—that our advertising was profitable because it was concentrated where the buying power was located.

When there are 2,000 TV stations in 1,000 or 1,500 cities, national advertisers will be willing to include these smaller markets and pay the higher over-all time costs as long as the cost-per-viewer remains pretty much the same. If the networks and local stations make the mistake of jumping the cost-per-viewer they will soon lose a good many of their advertisers, who will find that they can no longer attain sufficient sales to support such a large expenditure.

Regional and local advertisers, of course, will welcome the new stations provided these don't make the same mistakes that radio has made in an effort to put on inexpensive programs that will attract listeners.

I am referring here to the "disk jockey" type of show—with a record, a commercial and more commercials ad infinitum—which has been foisted on an unsuspecting public. But then who am I to quarrel with the tastes of an army of listeners, or for that matter with success.

And so I believe we will see devel-

opments similar to radio's when television stations are located in every hamlet throughout the country.

> HENRY L. SONDHEIM Treasurer Ilazel Bishop, Inc. New York



Mr. Persky

Present trends indicate a decided yes! When TV antennas punctuate the horizon of every middlesized shopping center you can bet that the manufacturer will have someone advertising his

wares in the most effective manner he can have devised in as many lucrative markets as he can.

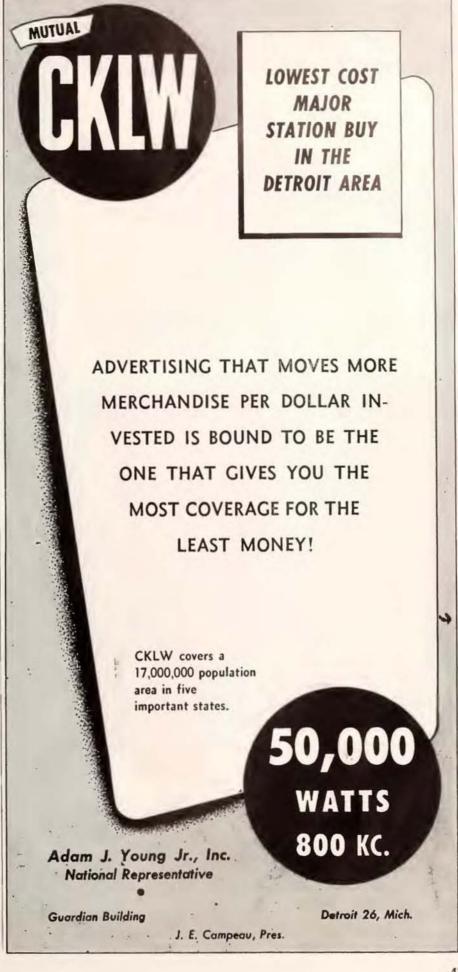
Television in 250 or 500 markets will mean that typical smaller advertisers such as Cameo curtains will have more money to spend for programing simply because there will be more of the sales area that can be reached with the message. With lower per-market program costs will come expanded incentive to utilize the greater coverage available.

The foregoing assumes that the costper-1,000 in the newer markets will not compare too unfavorably with that in the older TV areas. It is certainly axiomatic, however, that a newly opened TV center develops an enthusiastic response that often compensates in easier and larger sales for the higher cost-per-1,000.

The advertising pundits of the '20's who sadly relegated the hundreds of then new radio stations to quick fiscal fatality are now succeeded by Calamity Janes who see no future for the bristling new transmitters arising in the Dakotas, the Carolinas and elsewhere.

Give Mr. Sponsor an effective way to tell his story to his prospects and he'll find a way to get an appropriation for you. The day of TV saturation will also find the smaller advertiser attempting his own form of TV saturation and strangely enough he'll find the money for it because he'll be making it!

LES L. PERSKY
President
Product Services Inc.
New York





HALF-HOUR MASTERPIECES OF DRAMATIC SHOWMANSHIP!

MYSTER

SUSPENSE!



ACTION!

YOURS...high drama, exciting stars, excellent production and direction all combine to create the kind of high-caliber entertainment that turns viewers into customers. Superb showmanship in this dramatic series that is MOST COMPELLING . . . SUREST SELLING!

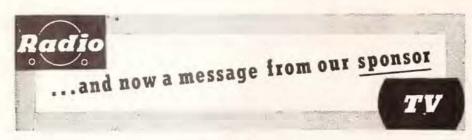
MANCE

ZIV TELEVISION PROGRAMS, INC. MADISON ROAD, CINCINNATI, OHIO HOLLYWOOD

in

TV is ther

h-to-MUM



by Bob Foreman

One of the many changes which the television of tomorrow will impose on our business will be in the status and stature of the timebuyer, a chap (or lass) whom radio tended to relegate to the functions of an adding machine and free

lunch expert.

This TV future to which I refer is only months rather than decades away and will find itself actually flourishing in an absence of electronically hooked up networks as we know them. As for those tenuous entities called networks, they will make their money by controlling stars and film programs, and the highly profitable self-owned and operated stations. At this juncture all time will be bought on a spot basis; that is, directly through the stations and their accredited representatives.

When this finally has taken place (and the metamorphosis is already well under way) those personages in time buying who are physically and mentally able to assume new burdens will take them on. And big burdens they will be, consisting of vital creative work over and above the matching markets to budgets and distribution to coverage. Timebuyers will shoulder such impedimenta as trying to get national coverage on limited expenditures, perfecting techniques for the bicycling of programs from territory to territory, bringing in films at less than the negative cost, resolving residual deals and reruns. Thus the hard squeezed television dollar will be able to take full advantage of the greatest advertising medium yet devised for it, thanks to the well equipped timebuyer.

Naturally this is a job encompassing far more than time buying as we know it today. Our "buyer" will also have to be aware of time slots and costs and coverages and adjacencies; he must have a solid knowledge of programing, too. So it is very possible that the timebuyers with this savvy will be bug guns in programing or as a corollary, the program chap who understands the vagaries of time buying will find this too within his domain since it is almost impossible and completely illogical to try to separate these two functions.

Thus emancipated from their rate cards and adding machines, timebuyers will then have the time to concern themselves with residual rights and how soon to permit reruns and what percentage of the negative cost is a fair price in a 20-market buy. It might also be helpful if he, or she, has some ideas on the cost of doing main titles and the mechanics of dubbing so that commercials can be integrated with the program, just to name a few of the problems which today are irrelevant as far as timebuyers are concerned.

Of course, when these burdens are added to the job of time buying, they will serve to separate the sheep from the goats, a sorting process that is badly needed and one which will be most welcome among those harrassed gentlemen who peddle time.

As for the networks, they will be reserved, on a live basis, for such spectacles of human behavior as boxing, political conventions and dog shows; as evidence that the webs believe this and are readying themselves for the day, note their recent expenditures of big money and top personnel in the film syndication end of the business. Syndicated film, as you know, needs a network for broadcasting purposes as much as the Hydra needs an extra arm. Furthermore, it is possible right now to buy network-made or agented films and spot them on any station regardless of affiliation—a straw in the wind to say the best.

On the other side of the coin consider the fact that local stations in a number of instances are refusing to take film shows not controlled by the networks unless they are placed on a local basis.

So, all this rambling tract is attempting to set forth is that local buving is the way of all TV-flesh and the smart timebuver has a good chance of being a big man—unless she is a woman, which is all right, too.

#### commercial reviews

TELEVISION

SPONSOR: AGENCY: PROGRAM: Loew's, Inc. Donahue & Co., N. Y. Announcements

Here is a perfect example of how film can be presented on television with excitement and vitality to kindle a desire on the part of the TV-viewer to go outdoors and see a motion picture. The feature advertised is a Joan Crawford release called "Sudden Fear" and the film clips excerpted from the movie were well chosen, well integrated and well paced. Some of this footage was done with voice-over, other of it showed the stars actually speaking. The optical work such as the zoom of the title was excellent-as to be expected since no one knows more about this work than the film companies who have for years been masters of the film trailer. The main title at the end was punched up by an echo chamber to make the title stand out, an excellent device.

I've also seen short announcements for "Sudden Fear," evidence that there is a well thought-out TV campaign under way. I'll bet it works terrifically!

SPONSOR: AGENCY; PROGRAM: Pond's Angel Face Make-Up J. Walter Thompson, N. Y. Announcements

Anyone who has ever questioned the fact that film can display a woman's beauty far better than live TV should refer to



# WOMEN'S EDITOR...

SHIRLEY BARBOUR
AS KVOO
WOMEN'S EDITOR

### NAMED

# Miss Oklahoma

In addition to the large and faithful audience who know Miss Shirley Barbour as KVOO's charming voice on "For Feminine Ears", this versatile young lady has a new and admiring following - the boys are rallying 'round these days! Miss Barbour swept a large and lovely field before her to become "Miss" Oklahoma" and the State's official entry in the Atlantic City Talent and Beauty Pageant in September! Beauty of face and form are not too easily reflected over a microphone, but the charm and talent of this intelligent young lady have won for her a large and friendly following for KVOO's popular woman's program, "For Feminine Ears", heard Monday through Friday at 8:45-9:00 A. M. It's a great show!

IF YOU
WANT TO
SELL TO
WOMEN

Let Shirley do it with a participating announcement on "For Feminine Ears". Call, wire or write KVOO or your nearest Petry office for availabilities.



SHIRLEY BARBOUR AS MISS OKLAHOMA

### RADIO STATION KVOO

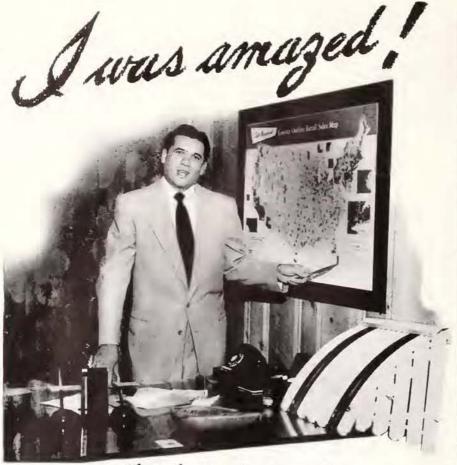
NBC AFFILIATE

EDWARD PETRY AND CO., INC. NATIONAL REPRESENTATIVES

OKLAHOMA'S GREATEST STATION

TULSA, OKLA.

50.000 WATTS



At the sales results produced by WTVI, Channel 4.

QUOTE

"Your station deserves credit for achieving immediate results."\*

"The number of leads received the day following our **WTVJ** telecast is always double the number received from our ads in other media."\*

"Our outstanding results from **WTVJ**, compared to daily newspapers, is such that we hesitate to quote true figures."\*

\* SPONSORS NAMES ON REQUEST

SEE YOUR FREE & PETERS COLONEL TODAY FOR THE AMAZING FACTS ABOUT WTVJ!

CHANNEL 4 · miami

the Pond's filmed announcements for here is superb quality of reproduction. By use of soft, low-keyed lighting the model appears as lovely as any retouched still shot photograph yet every detail of her visage, of product and product-name, plus the trick of seeing her face sectioned in a mirror come off as clearly depicted as even a line drawing might. The optical work, in which old style make-up is whisked away by abrupt dissolves to make way for the modern Angel Face, is not only relevant, but creates pace and interest, too.

The voice-over treatment as handled by a femme announcer is gentle yet compelling without being blatant or cloying.

In other words, here is a top-notch film spot that takes full advantage of the medium and comes off very well as a result.

SPONSOR: Jell-O AGENCY: Young & Rubicom, N. Y. PROGRAM: Today

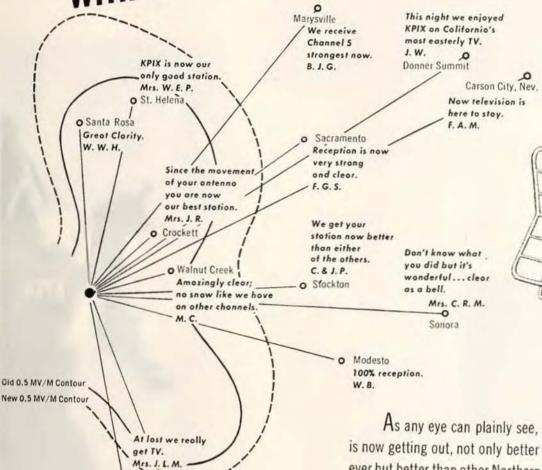
The way Garroway plugs Jell-O Pudding during his early morning stint serves, I'd say, as a model for a star-delivered, relaxed, convincing commercial. Excellent camera work cuts away from Dave to show a photo of the finished pudding at just the right time. His off the cuff remark stating that the pudding is so delicious it won't be around long once it's eff camera is both in keeping with the man and product. Close-up of the package winds up the announcement.

SPONSOR: Clairol, Inc.
AGENCY: Shevlo, Inc., N. Y.
PROGRAM: Announcements

Here's a chainbreak I caught following the live Garroway announcement mentioned above which bears mute testimony on the lessened effectiveness of a voicecver commercial in contrast to one actually delivered by somebody on camera.

Jinx McCrary delivers the audio yet the only time we see the girl is a still-pix at the outset of the announcement—probably done to save money since voice-over is far less costly than sound-shooting. (No other logical reason could be advanced that I can conceive of.) Yet I wonder if the over-all effect of a still picture of Jinx while she talks isn't so jarring and takes so little advantage of the medium that it is false economy. Whereas I can recall most of the Jell-O copy, there's naught left in my mind of Miss Clairol except the absence of Jinx-seen-talking.





o Santa Cruz

Watsonville

your stotion. K. C. S.

Getting perfect reception here from

As any eye can plainly see, KPIX is now getting out, not only better than ever but better than other Northern California TV transmission.

Thus, the full geographical potential of Northern California's great and swiftlyexpanding television market lies only with ...

TELEVISION

SAN FRANCISCO, CALIFORNIA

CHANNEL

... affiliated with CBS and DuMont Television Networks ... represented by the Katz Agency



#### TV plus merchandising triples beer sales

Take a schedule of major league baseball telecasts, back it up with a strong merchandising campaign, and you've got the formula that enabled a brewer to triple his sales in Chicago.

In April of this year, the Theo. Hamm Brewing Co. of St. Paul, Minn., called a meeting of its Chicago distributors and its sales crew to reveal plans and stir enthusiasm for a concentrated sales drive in Chicago. Spearheading this drive was Hamm's co-sponsorship of exclusive baseball telecasts on WGN-TV for both the Chicago major league clubs—the White Sox and the Cubs. This constituted the company's biggest television venture to date. (It had previously used a TV sportscast in



Indian headdress ties in with Hamm's slogan

Houston and dramatic shows in the Twin Cities.) Hamm officials. William C. Figge, president; Odd Moe, sales manager: Clyde Rapp, advertising director, and Jack Berno, assistant sales manager, keyed the distributors and salesmen to pre-sell old dealer outlets and create new ones.

On the basis of the new TV sponsorship and with the aid of special merchandising material, Hamm's distributors picked up hundreds of new dealers, doubled Hamm's outlets. They put a four-page sports tabloid "Hamm's Baseball News Extra" in taverns as giveaways to the customers. They supplied dealers with back-ofthe-bar signs announcing the baseball telecasts, fluorescent window signs, wall frames with posters, wall displays. Stiktite signs and menu covers.

To give distinction and memorability to Hamm's commercials on the sports telecasts, Harry Creighton, WGN-TV announcer, wore a full-feathered Indian headdress as he delivered each spiel. The headdress tied in with Hamm's theme—the beer "from the land of the sky blue waters"—which is what the Sioux Indians called the Minnesota country where Hamm's is made. The bobbing Indian Chief's bonnet has since become a familiar sight to Chicago TV viewers.

Result of telecasts plus merchandising: a meteoric rise in Chicago sales of 300%.

Hamm, with annual sales at about 181.150.000 and outlets in some 40 states, now holds the No. 14 spot among the nation's brewers, rose from No. 16 since last year. The sales curve started to take an upswing in 1949 with the addition of Moe. Rapp and Berno to the staff-all men with strong sales promotion and merchandising backgrounds-and the introduction by them of the "sky blue waters" theme. "We wanted to find a distinctive method of describing our product," Rapp explains. Since then, the firm has nearly tripled its ad expenditures, with air media getting a good share of the budget (see "Beer on the air." SPONsor, 23 April 1951).

A nice chunk of the air allotment goes for Edward R. Murrow radio newscasts regionally (34 stations in 1951). Hamm has found that this show, with its exclusive adult audience, packs such sales impact that they record 50% more sales to listeners than to non-listeners.

The Murrow slot is supplemented by local radio time, predominantly sports and newscasts, in numerous markets. Hamm has also used Ziv's transcribed Bold Venture in nine cities. Double-spreads in Look magazine, full-page newspaper ads and outdoor boards round out Hamm's other advertising efforts.

#### Radio-promoted auto show helps lick summer slump

Auto dealers whose sales slow down in mid-summer can take a tip from what C&G Motors in Emmaus, Penn., did to cure hot-weather slump.

Smack in the middle of July, C&G combined forces with WKAP, Allentown, to run a week-long auto-show promotion. This resulted in, according to Jack Gilboy, C&G manager, "a week of selling that paid off in hand-some profits."

"The Big Show"-as the event was



WKAP broadcast drew 2,000 to showroom

called—was conceived by Max Cornfeld, president of C&G Motors, and O. R. Davies, WKAP manager. Taking place in the C&G showrooms, it was actually a salute to the progress of the automobile industry, contrasted early 1900 models with sleek new '52 cars.

High spot of the week was a special hour-long WKAP broadcast direct from the C&G showrooms, featuring many of the station's top personalities; Marshall Cleaver, WKAP program director, acted as in.c. Over 2,000 persons came to see the broadcast; many stayed to browse around—and buy the 22 cars mentioned above.

C&G Motors credits the station with most of the success of the mid-summer gimmick. Their regular schedule on WKAP includes seven five-minute segments and one station break announcement daily.

#### WTVJ uses quiz gimmick to up audience for "Today"

One way to promote an audience for an early morning TV show is to ask questions about the show later in the day—and offer valuable prizes for correct answers. This is precisely what WTVJ. Miami, did to plug the 7:00 a.m. to 9:00 a.m. Garroway Today program—with gratifying results.

In a month-long promotion to make

sure everyone was aware of its 7:00 a.m. wake-up time, WTVJ ran contests on three afternoon programs. The m.c. on each show would ask questions relating to that morning's *Today* program, such as: "This morning you saw a woman attempting to swim from Catalina Island to the California mainland; what is her name?", or: "The Garroway *Today* program this morning flashed the front page of one of Miami's newspapers; what paper was it?"

All viewers were invited to participate in the contests by writing in to WTVJ giving name and phone number. All names were put into a giant fishbowl from which each show's m.c. picked to make his calls for the day. Over 2,000 names had gone into the fishbowl at the end of the first contest week, with new ones arriving at the rate of 300 daily.

Prizes of wrist watches, hosiery, clothing, jewelry and other merchandise provided viewing incentive. \* \* \*

#### Briefly . . .

Shirley Barbour, 19-year-old women's editor of KVOO, Tulsa, won the title of "Miss Oklahoma" in July, will go on to compete in the "Miss America" contest 1-7 September in Atlantic City, N. J. Shirley, firmly con-



Shirley Barbour of KVOO, Miss America entry

vinced that she is "not the type" to win a beauty crown, is still astonished. She is currently working her way through school (University of Oklahoma), hopes to win a scholarship grant, one of the top prizes in the Atlantic City competition.

A presentation directed to menswear advertisers and their agencies designed to show how spot television can do a selling job for them has been issued by the TV division of Edward Petry & Company. The study ("New Style and New Power for Menswear Pro-(Please turn to page 76)



#### How Desens Janesville Motors Sells Fords, Used Cars, and Service

When Mr. C. A. Desens, President of Desens Janesville Motors, started local sponsorship of the Fulton Lewis, Jr. program on Radio Station WCLO (in Janesville, Wisconsin), he had tried "all different types of radio programs and all different times." That was a year ago last September—and he has just renewed for another year. The reason, as he puts it: "Hardly a day goes by that we don't have a comment from three or four of our customers about the Fulton Lewis news and our slogan 'Dicker with Desens'."

But favorable comment isn't all that Desens Janesville Motors gets out of the program. With its large audience, the program has clearly established its sales power for every department—from service, body shop, parts, new and used cars and trucks. For example, Mr. Desens points out that after one commercial devoted to the new Ford station wagon, within the hour a listener bought one (at \$2,500) and three prospects were developed. A 1947 Hudson, advertised on the same program, was also sold.

Recently the middle commercial was used to advertise porcelainizing, a new Desens service; listeners were asked to phone the sponsor to make an appointment to have their cars porcelainized. Result: facilities were booked solid for the next four weeks.

The Fulton Lewis program is a Mutual Co-op Program available for sale to local advertisers in individual cities at



low, pro-rated talent cost. Among the 623 sponsors of the program (on 370 Mutual stations), there are 122 automotive sales and service organizations. Since there are more than 500 MBS stations, there may be an opening in your locality. For a proved and tested means of reaching customers and prospects, check your Mutual outlet—or the Cooperative Program Department, Mutual Broadcasting System, 1440 Broadway, NYC 18 (or Tribune Tower, Chicago 11).

# TAKE WHEN AND SEE!

In the Number 1 Test City
WHEN TELEVISION
Provides the Number 1 Result



This test selected Syracuse for a saturation role, and placed 90% of its spots on Central New York's most looked at station... WHEN Television. WHEN is not only a good testing ground...but will provide



say "WHEN"

Represented Nationally by the Katz Agency

CBS . ABC . DUMONT



A MEREDITH STATION



agency profile

Philip H. Cohen
V.p. & radio-TV dir.
Sullivan, Stauffer, Colwell & Bayles

It was while working at the OWI in Washington with Don Stauffer that Phil Cohen decided the commercial side of radio had more interesting possibilities than the educational end in which he had been engaged before the war. He came back to New York City after the war and went to work with Stauffer at Ruthrauff & Ryan.

When Don became a partner in the newly formed SSCB agency in 1946. Phil was picked to head up the agency's radio department.

Starting with two accounts, Nozzema and Smith Brothers, the agency has grown steadily since then. Last year's radio-TV billings ran in excess of \$5,000,000 with network radio accounting for \$2,569,000 and network TV \$2,070,000. As the figures indicate, Phil and his cohorts at the agency have steered their clients on a fairly cautious course in striking balance between radio and TV.

Says Phil, "We believe in making haste slowly. We like to see just how good each medium is; what kind of a job it can do for the product. If we can fit both radio and TV into the budget, fine and dandy; otherwise we study the problem carefully before choosing between them."

SSCB's top air spenders are: American Cigarette & Cigar Co. (Pall Mall), Carter Products, Lever Brothers (Lifebuoy), Noxzema Chemical, Speidel Corp., and Whitehall Pharmacal Co. (BiSoDol).

Phil points out. "There are ways to economize in TV without hurting the quality of the show. The average cost of a half-hour dramatic show runs about \$12,500: we bring in City Hospital, for Carter Products, for just about half of that amount. Emphasis on actors rather than elaborate sets makes this possible."

Phil's attention to economics rather than expensive props may stem from his early training with the agency. When SSCB was formed, it was impossible to get office space in New York. They had to settle for a suite in the Hotel Marguery. Phil, as radio director, set up shop in the kitchen pantry.

He was born in Schofield Barracks, Hawaii, the son of an army enlisted man. Until he got to Harvard in 1928 he hadn't spent more than a full year in any one school. He later became interested in the educational aspects of radio and got a grant from the Rockefeller Foundation to study at the Library of Congress. From there, he accepted a post with the OWI.

Phil makes his home in New York City with his wife and two children, keeps trim by playing tennis and golf.





PINPOINT YOUR PERSISTENT SALESMAN

UNDUPLICATED
COVERAGE IN
225,000 HOMES
WITH PERSISTENT
SELLING TO MORE
THAN 675,000
PEOPLE . . .
IN PROSPEROUS
SOUTHERN
NEW ENGLAND



Represented Nationally by
Weed Television
In New England — Bertha Bannan

#### What's New in Research?

Comparison of top 10 program types shows comedy variety replacing boxing as leading summertime fare

JULY 1952

JULY 1951

PROGRAM TYPES	RANK	AVG. RATING	RANK	AVG. RATING
Comedy-Variety	1	19.1	4	12.6
Boxing	2	18.4	1	15.2
Talent Competition	3	15.4	3	14.8
Comedy Situation	4	15.4	6	11.1
Drama-Mysteries	5	14.8	2	14.9
Feature Films	6	11.1	5	12.3
Westerns	7	9.8	8	10.3
Quiz-Aud. Partic.	8	9.5	9	10.2
Musical Variety	9	9.5	7	11.1
Wrestling	10	9.1	12	9.7

(Source: Multipulse)

Comment: Comedy variety shows, assuming that the quality is there—and the quality of network variety shows this summer has been higher than in previous years—can command as relatively strong an audience as they do in the regular season. In July of this year the total quarter hours of network time was 660, as compared to 592 quarter hours for July 1951, the '52 increase amounting to 11%.

#### National ratings top 10 programs

(Percentage of homes reached in program station areas)

TRENDEX TV				NIELSEN RADIO			
n .	I-7 Augus				29 June-5 July		N. I.
Rank	Program	Rating	Network	Rank	Program	Rating	Network
1	Godfrey's Friends	34.3	CBS	1	You Bet Your Life	5.5	NBC
2	Racket Squad	27.5	CBS	2	Godfrey's Scouts	5.4	CBS
3	Talent Scouts	25.2	CBS	3	The Lineup	5.4	CBS
4	The Hunter	24.7	CBS	4	Romance	5.3	CBS
5	Strike It Rich	24.7	CBS	5	Railroad Hour	5.2	NBC
6.	Pabst Bouts	23.2	CBS	6	B'way Is My Beat	5.0	ABC
7	Gangbusters	21.4	NBC	7	Great Gildersleeve	5.0	NBC
8	What's My Line?	20.9	CBS	8	Big Story	4.7	NBC
9	Big Town	19.9	CBS	9	Dr. Christian	4.6	CBS
10	Suspense	18.9	CBS	10	Mr. & Mrs. North	4.5	CBS



### mer CHAIN dising IN ACTION!

Sales boosts reported: from 31% to 200% on products ranging from soaps to cereals-from desserts and drinks to dog food!

With MerCHAINdising you contract for WGAR's effective selling, plus tie-in displays in 197 outlets of two leading national chains. It stimulates sales by powerful advertising; clinches sales at point of purchase.

Learn what WGAR can do for you. Send for the new MerCHAINdising plan book with all the answers.

RADIO ... AMERICA'S GREATEST ADVERTISING MEDIUM



WGAR Cleveland . 50,000 WATTS . CBS EASTERN OFFICE: 665 FIFTH AVE., NEW YORK CITY



Represented Nationally by The Henry L. Christal Co. In Canada by Radia Time Sales, Ltd., Taranta.

IN 60 DAYS ...

moves merchandise in Northern Ohio

in Northern Ohio ..

#### NBC'S RADIO "HOFSTRA"

(Continued from page 31)

(from a research official of Sherman & Marquette)

• "How far can an advertiser go in applying the results of NBC's 'Radio Hofstra' to his network radio advertising throughout the U.S.?" (from N. W. Ayer)

Realizing that the new NBC study leaves even more questions than these unanswered in the minds of many admen, sponsor editors talked to several leading media experts and research executives of leading advertising agencies. Object: To find out what these men still wanted to know about the study. Then, a sponsor editor took the compiled questions to NBC researchers Hugh Beville, Jr. and Dr. Thomas E. Coffin, radio research manager and creator of the "Hofstra technique," and carefully noted the replies.

What these two network executives who supervised and planned the study revealed to SPONSOR should give many an agencyman and advertiser a deeper insight into the full meaning of the NBC "Effective Selling Power" study. In addition, their replies afford an interesting and valuable preview of more research that's now on the way. Here, then, are the results of SPONSOR's interviewing:

**Q.** Apart from "waking up advertisers to the values of radio," what does the NBC "Radio Hofstra" mean to agencies and advertisers?

Beville: "What we have done so far is to give advertisers and agencies the first round of research findings in our study. Enough, you might say, to whet their appetites, and to make them aware that radio can sell. We have also explained our techniques at great length to research executives.

"We do not pretend that our 'Effective Selling Power' study is a magic formula to aid people in picking radio over other media, or in selecting the proper radio vehicle. However, our study will continue to grow in importance, as more data is released and supplementary studies are completed."

**Q.** What other factors do you plan to cover in supplementary reports based on the study?

Coffin: "There's quite a list of facts we intend to sort out of our research. During the next six months or so, we will concentrate on such things as:

"1. Finding out what effect other members of the family have on product sales, since our initial report covers only female heads of households.

"2. Discovering what percentage of the total listeners to the programs covered in the study, as aired on NBC radio outlets in Fort Wayne and Davenport, are represented by the listeners we interviewed. Then, we might determine time and talent costs for the area, and measure them against these listeners to get information about the actual advertising cost-per-customer sold by radio. This will be one of our most important areas of research.

"3. Checking more of the effects of TV on radio, and of radio on TV. We have discovered already some very interesting facts, such as the fact that in some TV families the amount of product buying as a result of radio listen-



WREN Doesn't Monkey Around

\*

# MERCHANDISING GROCERY ITEMS

THRU THE FOOD DEALERS' ASSN.

If you're looking for a tried and true merchandising plan for grocery products—then let us tell you about WREN's cooperative program with the Topeka FOOD DEALERS ASSOCIATION. You get guaranteed point-of-purchase advertising . . . guaranteed product displays . . . guaranteed customer reaction checks. There's no hit-or-miss to it. It's a merchandising plan that really works.

\* Guaranteed Displays

\* Point-of-Purchase

\* Customer Reaction Surveys

Add a sound merchandising plan to WREN's big listenership (highest local ratings for four years running) and you've got it—BEST RADIO BUY IN THE TOPEKA TRADE TERRITORY.



SEE WEED & COMPANY



Without tax, license or dues, paid only by support of their products, advertisers give the people of America the finest radio programs in the world.

AMERICAN RADIO SALUTES

CENTENNIAL FLOURING MILLS Co.

SERVING THE PEOPLE OF THE PACIFIC NORTHWEST OVER THE XL STATIONS

KXLY

EACH STAR DENOTES PIVE YEARS OF CONTINUOUS RADIO SPONSORSHIP IN THE PUBLIC INTEREST

The Stations

RESULTFUL ADVERTISING

on the XL Stations Pays Big
Dividends Continuously.

KXL PORTLAND KXLY SPOKANE KXLF BUTTE

KXLL MISSOULA KXLJ

KXLK GREAT FALLS KXLQ BOZEMAN

New York 17, N. Y. 347 Madison Avenue The Walker Company Hollywood 28, Calif. 6381 Hollywood Blvd. Pacific Northwest Broadcasters San Francisco 4, Calif. 79 Post Street Pacific Northwest Broadcasters Chicago I, Illinois 360 North Michigan The Walker Company ing was higher than in non-TV families.

"4. We also want to sort out more information relative to the volume of product purchasing, both by female family heads, and by other family members, and weigh that against expenditures and other factors.

"Actually, we estimate that we've gone about one-third of the way into the ultimate amount of valuable research data that can be extracted from the study. Don't forget that our study involved over 1,000,000 questions in more than 11,000 households in the two cities. When the job's completed, we think we'll have one of the most outstanding pieces of research that has ever been done to show the power of an advertising medium."

Q. Can the NBC "Radio Hofstra" be used, now or in the future, by advertisers on a projectable basis, so as to evaluate network radio in the U. S.? Coffin: "That calls for a 'yes and no' answer. 'Yes' in the sense that the ultimate results will have an important place in media decisions, and will give advertisers a sort of research peg around which they can build their own

knowledge and estimates of network

"The answer is 'no' in the sense of projecting all the findings, à la Nielsen, and saying that 'this is precisely true of the U. S.'

"When we were setting up our samples in Fort Wayne and Davenport with the W. R. Simmons research firm, we made them probability samples of the local areas, not cross-sections of the U. S. Therefore—although Davenport and Fort Wayne are fairly representative communities, according to Sales Management—our initial survey results cannot be stretched to include the entire United States. And, since we're getting our supplementary data from the same field work, the subsequent studies are also non-projectable in the strictest sense."

Q. Since the study shows differing percentages of "Effective Selling Power" (listener buying vs. non-listener in matched samples), does the study prove anything about the effectiveness of one form of radio over another?

Beville: "It's true that the programs covered in our first report—such as Stella Dallas, Dial Dave Garroway,

Halls of Ivy, Hollywood Theater, News of the World, and Mary Lee Taylor—represent different types of programs with different 'E.S.P.'s."

"But the differing percentages are not to be taken as a yardstick of program value, that is that dramas produce more sales than newscasts, or that a serial drama does better than situation comedy. There are too many other factors involved, particularly when it comes to the efficiency and impact of the commercials in these shows. It all depends on how long the product has been on the market, how saturated the market is with the product, and on many more variables."

Q. What about the effectiveness of radio as against other media?

Beville: "Again, I can only say that our study was not an attempt to put all media on a common yardstick, nor was it an attempt to weigh results in radio vs. results from, say, newspapers.

"We show, in our first report, the amount of time spent by the female heads of households with the four major media. However, that's primarily an indication of how extensive is the role that radio plays in the daily lives of housewives, and how extensive is listening over-all as compared to the over-all attention paid other media. What makes this important is the fact that the combined areas have a TV penetration of 45% and extensive TV programing on Davenport's TV outlets—yet radio still gets by far the most attention.

"However, this is a broad concept, and has nothing to do with the effectiveness or lack of effectiveness of advertising placed in these four media."

Q. Do you plan to make other studies of a similar nature which can be combined to form a "national" picture?

Coffin: "I can't give the final word on this, but we do hope to have similar studies made in the future on an area basis, which may yield figures that will combine to be true of the U. S. There's a lot of work we'd have to do in merely figuring out the method to do this, let alone when and where the studies would be done, and how much they'd cost.

Q. Was there any attention paid in the survey to such factors as "out-of-home



# KPRC

# IS FIRST!





### DAY 1/4 HOURS

8:00 A.M. to 6:00 P.M. Monday through Friday

#### KPRC has 26

Network Station B 10
Network Station C 4

Network Station D

## NIGHT 1/2 HOURS

Monday through Sunday

KPRC has 40

Network Station B 22

Network Station C 4

Network Station D 18



Houston's First PULSE REPORT

(April-May 1952) Agrees With Years of
HOOPERATINGS to Prove . . .

KPRC is FIRST in the South's FIRST MARKET!

NBC and TQN on the Gulf Coast

Jack Harris, General Manager

Nationally Represented by EDWARD PETRY & CO.

radio listening" and "extra-set listening?"

Coffin: "We did check into a lot of qualitative factors—age, income, education, auto ownership, appliance ownership, home ownership, etc.—in order to set up our matched panels in our 8.027 actual interviews. But, we didn't get into the question of where radio listening was done, since it would have little bearing on the over-all outcome of the study. We were content to establish, at this time, what effect any listening to a particular show has

on the buying of a product that's advertised on the show,"

Q. Do you plan to do a future analysis of the Fort Wayne-Davenport data to judge the selling power of TV among viewers and non-viewers?

Coffin: "Yes, we do plan to run up such a study. It will then be, in many ways, similar to the Hofstra studies, and we'll be able to draw many interesting relationships between radio and TV in Davenport, a video market, since the data is from the same field reports."

**Q.** What reaction have you had at NBC from advertising research executives concerning the "Effective Selling Power" study?

Beville: "We've had excellent reaction so far, and a lot of compliments for the accuracy of our methods. We went to some extra trouble to make sure that we explained our methods fully to rescarch men before the stories broke in the press, and before our sales force starts using the results as animunition for radio."

Q. Since spot radio and TV are primary forms of broadcast advertising, was their influence considered in the making of the study?

Coffin: "Yes, indeed. It would be difficult, if not impossible, to match listeners on whether or not they heard or saw 20-second or one-minute announcements as part of our matching procedures. However, where there was any sort of "recognizable" spot effort—like a spot program—we matched our groups on that as part of the supporting or competing air advertising.

"We feel, too, that the influence of spot announcement campaigns in radio is fairly evenly balanced between listeners and non-listeners to a network program sponsored by the same advertiser who's using spot."

**Q.** How would you summarize NBC's primary objectives in making the "Radio Hofstra" study?

Beville: "Our objectives are fairly simple.

"Lately, our industry has been preoccupied with the merits and demerits of various rating services, and with the various ratings themselves. This has resulted in recent years in a general failure to appreciate the aspect of radio which first brought the medium into prominence and sustained its popularity with advertisers. By this I mean the fact that radio sells merchandise.

"In the less complex advertising days of the 1930's, radio's effective sales power was in daily evidence. It needed little research. In the intervening years, and especially in the postwar period, there's been a tendency to lose sight of this factor. Since television has come upon the scene, radio's effectiveness as a sales medium has been given little attention.

"Our study was planned to overcome this deficiency in radio research. We don't claim to have the absolute mea-



"To what radio station does your family listen most?" As part of an independent survey made by students at North Dakota Agricultural College, this question was asked of 3,969 farm families in 22 prosperous counties within 90 miles of Fargo. 74.6% of the families named WDAY; 4.4% said Station "B", 2.3% Station "C", 2.1% Station "D", and so on.

WDAY was a 17-to-1 choice over the next station . . . a 3½-to-1 favorite over all other stations combined!

In Fargo's home county, WDAY was the first choice of 87.2% of the families, as against 5.8% for Station "B". Here WDAY was a 15-to-1 choice over the next station . . . a 6½-to-1 favorite over all other stations combined!

BMB figures, Hoopers and mail-order returns all tell the same amazing story on WDAY and the rich Red River Valley. Get all the facts. Write us direct, or ask Free & Peters!



WDAY • NBC • 970 KILOCYCLES • 5000 WATTS Free & Peters , Inc., Exclusive National Representatives one low rate

"corners" this

great West Virginia Market



tere's the lush potential of "Personality's" half-millivolt area alone!

TOTAL POPULATION

TOTAL FAMILIES

RETAIL SALES

COOD SALES

GENERAL MERCHANDISE SALES

URNITURE AND
HOUSEHOLD GOODS SALES

FFECTIVE BUYING INCOME

992,994

250,337

\$543,571,000

\$111,735,000

\$80,496,000

\$29,969,000

\$965,894,000

Source - U.S. Census and BMB Survey, 1950

**POWER** 

Two power-packed stations to provide a double "knockaut" punch . . with FM for good measure.

**PROGRAMMING** 

The best in ABC and CBS network radio, plus a local flavoring of programming and news.

PROMOTION .

Publishing manthly audience-building consumer magazines to help promote your program and product.

**EXPERIENCE** 

Operated jaintly and staffed by competent, capable personnel who live . . and lave . . radia.

Source - U.S. Census and BMB Survey, 193

BECKLEY — 560 KC

CBS Radio Network Affiliate

1000 W DAY • 500 W NIGHT

WKNA

WKNA-FM

CHARLESTON — 950 KC

ABC Radio Network Affiliate

5000 W DAY = 1000 W NIGHT

it costs less when you use "Personality"

# the personality stations

Joe L. Smith, Jr., Incorporated . represented nationally by Weed & Co.



Sales-winning radio
schedules for the Great
Southwest just naturally
include this pair of topproducing CBS Radio
Stations. Results prove
this! Write, wire or phone
our representatives now
for availabilities and
rates!

National Representatives

JOHN BLAIR & CO.

sure of radio's sales effectiveness—but we do feel that our current estimates represent an advance over our own and other studies of this subject," \*\*\*

#### OAKITE'S BATTLE

(Continued from page 37)

participations in established programs and nearly all are in the morning. Here's the Oakite reasoning behind its time buying approach:

- In buying participations, Oakite stretches its advertising dollars (onestretches its advertising dollars. (Onethird of the budget for its household cleaner goes into radio and TV).
- In buying morning shows, Oakite's intent is to catch the housewife with "reminder" messages before she puts her shopping basket on her arm.
- In buying established programs, Oakite is assured a loyal following which will be exposed continually to its advertising message.
- In seeking loyal following. Oakite
  is tearing a page from its own sales
  experience, for its home cleaner has
  always had high brand loyalty. Oakite
  always depends on its users to spread
  the word around and is especially
  aware that the passing of habits from
  mother to daughter is a powerful selling factor where brand loyalty is high.

Another basic buying stratagem in recent years has been to push Oakite seasonally. The object is to reach the housewife before and while she is in the throes of spring and fall house cleaning. Last year, for example, Oakite started out on radio with two New England stations, expanded this to a national spot announcement campaign covering 21 markets through 25 stations from April through July.

On TV the pattern was somewhat similar. There were no video programs used until May, when TV was employed in four markets. The figure went to six markets in June and then back to two markets during the third quarter of the year. For the fall cleaning season in '51, Oakite went into four TV markets during the last quarter of the year. Radio was used lightly in the fourth quarter because, according to one trade source, there was a lack of money.

This spring, Oakite's nine radio programs were concentrated in New England plus New York City and Philadelphia. This was supplemented by TV in the latter two cities and Boston. Again, Oakite was mining for sales where gold had previously been panned in good quantity. In New York Oakite messages went out via Josephine McCarthy's cooking show on WNBT plus Martha Deane and The McCanns at Home on WCR. In Philadelphia, Oakite's vehicles were Creighton Stewart's For Women Only on WCAU and Home Highlights (Aunt Molly, Ed McMahon) on WCAU-TV.

In New England, Oakite participated in two programs on WEEI, Boston: two on WTAG, Worcester; one on WTIC, Hartford, and one on WGAN. Portland. The lone video representation in the area was Shopping Vues on WNAC-TV. Boston.

It was these programs that Oakite was talking about when it said this in recent mailings to dealers:

"These programs were selected for their punch and selling ability, for the surety with which these stars reach their listeners on the home ground, for their talent in getting homemakers to go out and purchase the products they talk about. They are going to talk about Oakite, get people to buy Oakite. It's up to you to put Oakite on the shelves and displayed where shoppers can reach out and say. 'That's it, that's Oakite. that's the super cleaner I've been hearing about'."

But the real air advertising followup comes via Oakite's salesmen and salesmen for its food brokers. Oakite considers its day-to-day plugging among food stores a key operation. The firm is a veteran in-fighter in the contest for good shelf space—this being considered a critical factor in modern marketing because of the growth of self-service stores.

Oakite's salesmen (there are about 125 of them) don't miss a bet when it comes to scouring markets where the product is well established. No believer in selective marketing distribution, Oakite has a fine-tooth-comb philosophy drubbed into its selling staff. They dig into out-of-the-way areas, look for small independent stores, keep in mind that big, nation brands often overlook lower-income neighborhoods with hole-in-the-wall grocery stores.

Does it pay off?

A recent survey by the New England Newspaper Advertising Bureau found that Oakite has 99% distribution in that area, a distinction shared only by



ONLY A COMBINATION OF STATIONS CAN COVER GEORGIA'S MAJOR MARKETS

THE GEORGIA TRIO

SAVANNAH MACON CBS RADIO CBS RADIO

> the TRIO offers advertisers at one low cost:

> > CONCENTRATED COVERAGE

> > MERCHANDISING **ASSISTANCE**

LISTENER LOYALTY BUILT BY LOCAL **PROGRAMMING** 

DEALER LOYALTIES

in 3 major markets

SAVANNAH ATLANTA MACON

represented individually and as a group by

AGENCY, INC. KATZ

NEW YORK

CHICAGO

DETROIT

ATLANTA

DALLAS

KANSAS CITY

LOS ANGELES

SAN FRANCISCO

eight other nationally advertised grocery products. In Los Angeles the distribution figure has been running recently between 95 and 97%. Other well-saturated markets include Philadelphia, San Francisco, Baltimore and Detroit.

Oakite's sales scouts talk radio and TV with assurance. They are well briefed on the subject. Frequent regional meetings as well as annual sales conventions not only inform salesmen about air programs and advertising but bring radio and TV personalities in to explain their particular method of selling Oakite and what the listeners and viewers say in the mail. This sort of thing also adds a little pep to the meeting and enables the salesman to say to a customer later on: "You know, I met this Josephine McCarthy gal recently, the one that sells Oakite on Channel 4. Smart gal. Knows her business."

As a matter of fact, in recent months Oakite salesmen have been doing a lot of talking about WNBT, New York's Miss McCarthy. On her 28 January program Oakite made a free premium offer of its silver cleaning plate, which it has been offering for some years on both radio and TV, usually with excellent results. The plate removes tarnish from silver by electrolytic action when it is used in a hot Oakite solution.

In a promotional piece proudly put out later by WNBT, Frank A. Conolly, manager of Oakite's Package Division, relates in a letter to NBC Vice President Ted Cott: "We anticipated about 500 requests. Instead . . . hold your breath . . . approximately 18,000 wom-

66They say that 60 million people were looking on at the political conventions, and what 60 million people think is bound to have a tremendous effect, not, perhaps, on polities itself, but on the way polities is run. 55

GERALD W. JOHNSON

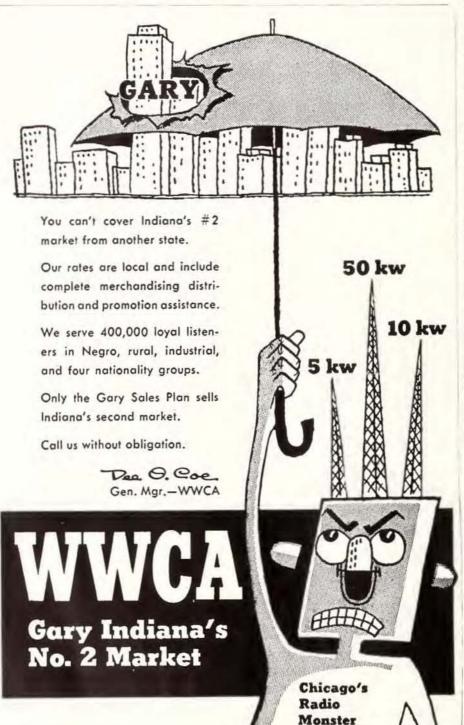
en wrote in. It is my prediction that when the final count is made, more than 20,000 women will have written us about this wonderful television show. And all this from one offer."

Conolly was right about the 20,000 figure and he was especially pleased since he made the TV pitch himself (see picture page 37). This personal touch was not unusual for Conolly, who preaches the Oakite gospel with the zeal and zest of an old-time circuit rider. His appearances, which cover radio, TV and any Oakite sales meeting worth mentioning, date back to Oakite's early radio experiences when everybody doubled in brass even to the extent of a microphone stint.

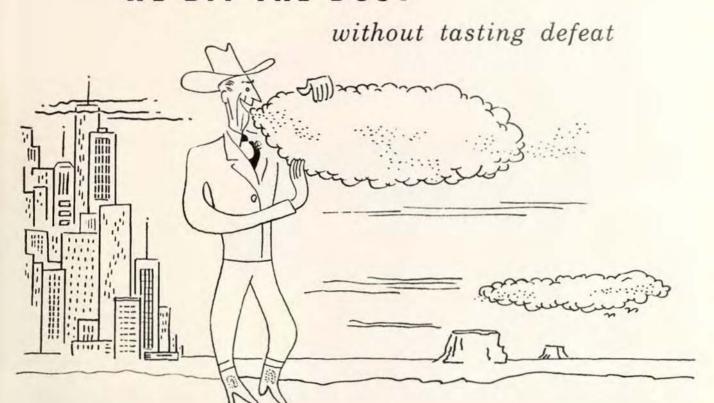
Conolly's title means that he heads up all operations involving Oakite's packaged cleaner, which is the firm's only consumer product. The biggest part of its business is the making and selling of industrial cleaning materials, where one of the best kinds of advertising is technical service. Oakite also reaches industry through 130 trade magazines.

No chair warmer, Conolly pushes Oakite in person from Maire to California, which happen to be, incidentally, two of Oakite's biggest consumer markets. He is primarily a merchandising man, considers merchandising the great coordinator of all the aspects of selling. (In the Package Division other executives include Fred A. Aston, sales manager, and Howard Anderson, advertising manager.)

To Conolly, merchandising is the art



#### WE BIT THE DUST



NCE upon a time, back in Texas' Dirty Thirties, when even the cattle mooed indigo, a stranger stopped at a gasoline station in Dust Bowl country. While the old attendant filled 'er up the stranger commented about a cloud on the horizon which any native could have identified as dust, "Looks like rain," he said. "Hope you're right," replied the Texan. "Don't care so much for myself as for my 19-year-old daughter. I've seen rain,"

Things are different now. Diversification, irrigation, mechanization and improved farming methods have added new stamina to the land. The spot once labeled dust bowl (folks still tell the story of a prairie dog caught digging a hole 500 feet above ground), is now a major production center for the food you eat and the clothes you wear. Farmers

in the Texas Panhandle—South Plains region irrigate more than 5 million acres with approximately 17,000 shallow wells. The 1951 total gross cash farm income for the 78 counties in KGNC's 5-state listening area amounted to \$925,592,000—more than the total cash farm income for 36 of the 48 states.

KGNC reaches farmers and ranchers with programs specifically prepared for them. Of the sixteen persons featured between 5:30 and 7:30 a.m., fourteen have farm or ranch background and know what they're talking about. The other two are newsmen. They've seen rain.



710 KC . 10,000 WATTS . REPRESENTED NATIONALLY BY THE O. L. TAYLOR COMPANY

of tying up all the loose ends dangling from the sales and advertising activities of a company. He considers the raw material for merchandising as something ever present, waiting to be processed into a specific, dramatic effeet that will eventually lead to sales. It is also, he says, the follow-through at the point-of-sale after advertising has done its job and its function is to (1) play up the product to the customers in the store through dump displays and prime shelf positions. (2) dramatize the product's advertising to retailers so they will give it prime shelf space and (3) follow up with special. unusual promotions.

As an example of the latter, Conolly tells of a recent merchandising event he staged in which radio played a top role. The stunt was pegged on Santa Claus (never underestimate Santa Claus, Conolly warns) and was put on for the benefit of the Big Bear Supermarket in Cambridge, Mass. A helicopter was rented for Santa and suitably labeled "Oakite's Santa." A few days in advance radio stations and newspapers put out communiques preparing the kiddies for the great event. On the day of arrival, a local radio station ran hourly bulletins. Store

preparations included a five-ton display of Oakite (no mean sales order) and a throne for Santa.

Although Santa was to arrive in the afternoon, children and their parents began crowding the store in the morning. Schools were closed for the afternoon so that children could attend the arrival of the helicopter. When the

JOHN E. FETZER, Chairman Television Code Review Board NARTB

helicopter finally set down, it was estimated that 16,000 children were present to watch it. The children's excitement at the arrival plus the giving away of 1,000 lollypops and merchandise prizes practically wrecked the poor guy with the white beard and red suit despite police cordons. The promotion would never have been such a success, Conolly said, if it weren't for the "tre-

mendous" job radio has been doing.

This sort of hectic promotional device warms Conolly's heart and he also knows. in the light of present-day soap competition, that it is one of the techniques needed to keep Oakite in the public eye. Loyal as Oakite users may be, they could easily be blinded by the bright flash of competitive advertising if there were no protective measures taken. Some sources in the soap trade feel, as a matter of fact, it is important at present for Oakite to keep its present users than to go after new customers. (Conolly only lifts an eyebrow at this.)

One reason for this opinion might be that Oakite is currently fighting a battle on two fronts, possibly more. Some idea of the nature of the terrain and Oakite's enemies can be gotten by examining a recent consolidated survey made by newspapers in 15 markets (though not particularly indicative of Oakite's distribution) and covering 33 brands of laundry soaps and household cleaners. In this survey Oakite's popularity was rated in four classifications: (1) as a linoleum and tile floor cleaner. (2) as a hardwood floor cleaner. (3) as a water softener and (4) as a painted wall and woodwork cleaner.

Under No. One. Oakite was rated well in six markets—Fresno, Modesto. Sacramento and San Jose, all Cal.; Washington, D. C., and Portland. Me. Standings ran from fourth to 16th place. Soilax figured prominently as a competitor but Spic and Span held first place in all 15 markets.

Under No. Two, Oakite had recognition in three markets with standings from sixth to 13th place. While Spic and Span grabbed four first places, a brace of regional brands under the names Bruce and Bruce Cleaner jointly won 10 first places.

In the water-softener category (which Oakite itself does not consider important). Oakite rated well in three markets and in none of them was below 6th place. First places were divided among such names as White King, Climalene, Calgon and Rain Drops.

Oakite rated best in the category of painted wall and woodwork cleaner. Standings ranging from third to ninth place turned up in the same six cities mentioned for category No. One. As in the linoleum and tile floor group, Spic and Span copped all first places. Here again Soilax figured prominently as a competitor—but so did Tide, P&G's heavy-duty detergent.



NORTH CAROLINA is the South's No. 1 STATE

# North Carolina's Number ONE SALESMAN

North Carolina rates more firsts in recognized market surveys than any other Southern state. More North Carolinians, according to BMB study, listen to WPTF than to any other station. DT F

also
WPTF
FM

50,000 WATTS . 680 KC.

NBC AFFILIATE FOR RALEIGH-DURHAM AND EASTERN NORTH CAROLINA



FREE & PETERS, NATIONAL REPRESENTATIVE

R. H. MASON, GENERAL MANAGER GUS YOUNGSTEADT, SALES MANAGER (Oakite's consumer analysts aren't very impressed by this survey. They point out that some of the cleaner's best markets aren't included and question the accuracy of the markets that are. While they won't specify publicly which ones they are talking about, Oakite people claim there are quite a few markets where Oakite is first or second in sales in its own category.)

The flank attack on the household cleaners by detergents like Tide is a problem faced by most conventional soaps. One of Oakite's first reactions was to do some line-crossing itself and cash in on the big consumer rush to the soapless soaps. For a while Oakite used the term "the modern detergent" in its advertising and on its packages. Semantically, it was on firm ground for anything that cleans is a detergent. However, as an Oakite spokesman said later. "It turned out to be too confusing and we decided to drop the term." It seems that too many different kinds of products were using the word.

While the new synthetic detergents continue trying to spread out in terms of product uses, Oakite is determined at present to strongly defend its home ground and counterattack at its strong points. The previously mentioned survey as well as Oakite's own consumer analyses have shown clearly that housewives buy Oakite primarily for cleaning walls, floors and woodwork. And that is what Oakite's air and print advertising now stresses.

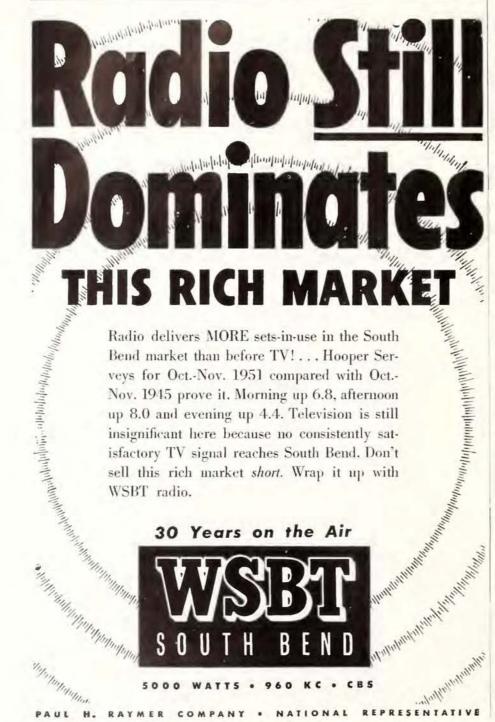
It is in its own niche, however, that Oakite faces its toughest competition. According to some experts. Oakite is in third place in its field as far as sales go, behind Soilax (which has been doing pretty well recently) and Spic and Span (which is far in the lead). This is disputed by Oakite, which lays claim itself to second place with Soilax close behind it.

Whatever the actual standings are, when P&G bet a large stack of chips on Spic and Span it offered both a threat and an opportunity to other brands. The opportunity lay in the expanded market created by thousands of Spic and Span sales messages in network radio and TV, in newspapers and national magazines. Seasoned in the arts of advertising and selling, Oakite was able to take advantage of the new interest aroused by a competitor in household cleaners and earn a chunk of the market it might otherwise have let slip by.

Conolly gives radio and TV a resounding pat on the back for its part in this sector of the battle and credits Oakite's familiarity with the two media as an important factor. This familiarity comes not only from 23 years on radio but experience with almost every kind of program. The gamut of Oakite sponsorship has included poetry readings, chamber music, news programs, popular music (including Conolly on the ukelcle during the early days on WABC, New York), drama and announcements.

Oakite first tried TV in 1950 when it sponsored *The Big Idea* on WCAU-TV. Philadelphia, for 26 weeks. The program presented interviews with amateur inventors and the first offer of the silver cleaning plate pulled in 6,000 letters. It was being considered as an East Coast network showcase for Oakite (such a network was possible at that time) but the cost was too high.

TV gave Oakite a chance to humanize its "Oakey Oakite" character, who can be roughly compared with Philip Morris "Johnny." Oakey was introduced back in 1937 as the little sailorboy who keeps everything ship-shape





## "Take a memo—'Some interesting facts about RADIO in LOUISVILLE'"

- There are 690,140 radio sets within 60 miles of Louisville an average of 2.4 sets per family. 69% of these families have radio sets in their living rooms . . . 47% have sets in bedrooms . . . 40% in kitchens . . . 7% in dining rooms!
- 2 In the WAVE area, people spend 5,141,760 home hours per week listening to radio. They spend 1,050,000 hours per week listening to car radios.
- 3 On WAVE radio, 37¢ will deliver 1000 sales impressions! 1000 television impressions would cost you \$2.02 1000 by newspaper would cost you \$10.25!

Enough said? Check with Free & Peters for availabilities!

Facts above are from scientific, authoritative survey made by Dr. Raymond A. Kemper (head of the Psychological Services Center, University of Louisville) in WAVE area, March, 1952. WAVE

**5000 WATTS** 

NB



Free & Peters, Inc., Exclusive National Representatives

### TOP HOOPER

#### PAUL BERLIN

on

"Dinner Date"
5:30-5:45 P.M. Segment
MON.-FRI.

K-NUZ		3-1
Net. S	ita. "A"	2.9
Net. S	ita. "B"	2.5
Net. S	ita. "C"	1.5
Net. S	ita. "D"	1.7
Ind. S	ta. "A"	0.0
Ind. S	ta. "B"	0.2
Ind. S	ta. "C"	0.6
	April, 1952 Hooper	

### TOP BUY

### COST PER WEEK TALENT & TIME

(52-WK. BASIS)

MON.-FRI.-\$135.00

CALL

FORJOE

NATIONAL REPRESENTATIVE

or

DAVE MORRIS

GENERAL MANAGER

1A

KEystone 2581



HOUSTON'S LEADING INDEPENDENT HOUSTON, TEXAS and appears on all packages of Oakite.

TV also gave Oakite and its agency an opportunity to test its "demonstration" theories of advertising for they feel that showing a soap at work is the best kind of advertising. There are indications that Oakite is cutting its newspaper advertising to throw more money into TV. Newspaper money spent by Oakite, according to ANPA figures, dropped from \$219,000 in 1948 to \$177,000 in 1951. While Oakite isn't talking, there is a feeling in the trade that Oakite will go in heavily for TV in the fall.

Program buying at the agency is under the wing of Thomas Young, who follows strategy decisions reached by Conolly, Walter B. Geohegan, account executive, and Oakite's brass: John Carter, president; D. S. Ball, vice president and son of the founder; H. L. Gray, vice president, and James Beckctt, treasurer.

Buying is no simple matter. It can be gathered from what has been written that Oakite does quite a bit of hopping around in radio and TV. The soap business itself keeps the firm hopping. So far, they have been hopping into the right places.

#### SCHICK'S SALES CURVE

(Continued from page 29)

Gene Bassin acts as production assistant. All but two of the films feature the Schick "20" model, a two-head shaver with a rotary motor, whose design won Carl Otto the Industrial Designers' Institute Award.

The scene for one commercial is a Pullman washroom. At one sink a man is slopping lather all over himself and lurching with the movement of the train. Enter a Schick user who nonchalantly plugs in his shaver, quickly runs it over his face while his companion struggles with the lather shave. The Schickster overcomes his companion's "can't get a close shave" objections by wiping the lather off his face, giving him a quick going over with the Schick. Cut back to Jim Nolan who pounds across the points illustrated: The Schick "20" gives a fast, close shave with no fuss muss or bother. A drawback to this strategy was pointed out in the 28 July issue of sponsor by Bob Foreman who commented on the Schick TV commercials to this effect: "Every woman (not the market, I realize) and most men who see this copy in which the salesman uses the shaver and then hands it to the prospective customer to use is horrified, disgusted and repelled. I daresay even the most masculine male feels that there is something unsanitary and downright vulgar about this—almost as bad as using someone else's tooth-brush."

Another commercial, using a husband and wife team, gets across the gospel that the shaver can be used anywhere there's an electric outlet (freeing the bathroom for wife). Scenes of the inspection department of the Schick factory project the sales point that the shaver is not a toy or gadget, but a precision instrument that is "better built for closer shaves." A pair of women shoppers gets the gift pitch from a department store sales clerk who talks as if he had read Fortune's recent series on hard selling.

The company told sponsor that its most potent sales tool has been a 10-day no risk trial offer. Under this deal anyone can purchase any model Schick, try it for 10 days on a condition-free, money-back guarantee. Dealers report returns of only 1 to 2%, usually by people who use the shaver incorrectly. Proper demonstration often overcomes the returnee's objections.

Here, again, TV has played an important role. Sales clerks who didn't know how to use the instrument themselves have learned by watching the TV commercials, now show the customer how to hold the shaver flat against the face rather than at the angle they have been accustomed to using with blades.

In an all-out effort to promote fall sales, before the Christmas rush starts. Schick will spend a total of \$1,000,000 on all media during the period of 15 September to 30 October. In addition to Gleason and the crime show, Schick has scheduled eight full-color ads in magazines, six 1,000-line newspaper ads in 22 non-TV cities. The newspapers are being used to overcome the laments of dealers in video-less areas that Schick was concentrating too much attention on TV.

To get all the dealers behind the big push. Schick is giving the retailer one dollar to be used for newspaper advertising for each shaver he orders (in lots of six, any model). This is not co-op because the dealer does not have to match the dollar.

On top of Schick's big first half

Beats all how fast WSM makes

them grow!

On September 3, 1951, Royal-Barry-Carter Mills, manufacturers of Martha White Flour, launched a new product, Martha White Coffee.

Since WSM and WSM folk music talent have played such a phenomenal role in the success of Martha White Flour, 95% of the radio budget (which was the lion's share of the total budget) was allocated to the Central South's boss salesmaker.

Wise decision? Well — Martha White Coffee — "a man's coffee" — already has distribution in four states, and the upward sales curve keeps getting steeper all the time.

If you have a new product you want started right, or an old one that needs building up, better see what folk music salesmanship WSM-style can do. Irving Waugh or any Petry Man can supply case histories that will make even a cost accountant look happy.



IRVING WAUGH Commercial Manager • EDWARD PETRY & CO. National Representative

WSM.

Nashville

Clear Channel

50,000 Watts

year, this push and the Christmas drive should boost sales well over the \$10,-454,899 they rang up last year.

The sales picture was not always so rosy. In 1930, only one man in some 30,000,000 who shaved used an electric shaver. He was Col. Jacob Schick, who had just produced the first commercial electric shaver after many years of development. In 1937, a patent decision was ruled against Schick and more than 40 manufacturers jumped in. Inferior shavers poisoned a lot of people on electric shavers.

Shortly thereafter, according to Kud-

ner, it was proved that the court decision against Schick was caused by bribery and the ruling was reversed. This is said to have knocked out most of the small competitors.

By 1940, about 5% of the 43,000,000 men who shaved were using an electric shaver at least part of the time. There were almost 11,000,000 shavers in use by 1950. Today the figure exceeds 12,000,000 and the proportion of users to non-users is climbing rapidly.

Part of the strategy behind Schick's type of TV programing is their desire to cash in on the youth market. About a million and a half boys become beard-conscious every year and it is estimated that more than one-third of them start with electric shavers. This "fuzz-market" also figured heavily in Schick's introduction of a single-head "New Colonel" model priced at \$19.95 as opposed to the price tag of \$24.50 for the 20th anniversary model.

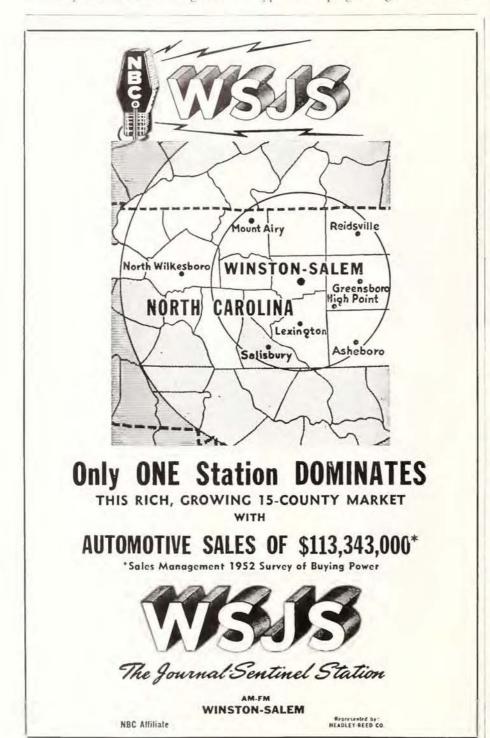
celt is the concept of 'saturation advertising' which has been responsible for the great increase in million dollar and 10 million dollar advertising appropriations. It is this test which has been responsible for the great growth of national spot advertising, and which national spot has helped to make possible.\*

T. F. FLANAGAN, Man. Dir. National Association of Radio & TV Station Representatives

The heavy emphasis placed on the most expensive model (only two of the 14 TV commercials feature the "New Colonel") is reflected in a breakdown of the sales figures. The "20" accounts for 70% of sales, the "New Colonel" for 20%, and an older model, two-headed but built upright rather than hand-shaped, garners but 10%.

Keen competition characterizes the electric shaver field. Because Remington and Sunbeam report their shaver sales figures lumped in with their other products and Schick combines their sales and service income, an accurate estimate is difficult. However, Schick points to a newspaper customer preference survey of 22 markets which indicates substantial leadership in those markets. The company feels secure in its claim that there have been more Schicks sold than any other brand; this on the basis of having been in business longer than their competitors.

Remington-Rand, while not disputing Schick's long-term claim, has a report made by a Buffalo certified public accountant to whom it opened its books. Comparing the official Remington shaver sales figures against Schick's published financial reports, the accountant came to the conclusion that, with the exception of one war vear. Remington has outsold Schick for the past 10 years, often by a wide margin. A Remington-Rand executive told sponson: "Don't get the idea that we're trying to make liars out of the Schick people. The study was made to back up our advertising claims. We're not worrying about competition from



# 'KDKA far outpulled the other stations on our schedule on a cost per inquiry basis'

James L. Tabor Simonds, Payson Company, Inc. Portland, Maine

From Maine to California—literally!—advertisers have found that they can count on KDKA to produce profitable orders at minimum cost.

A recent letter from Maine agencyman James L. Tabor illustrates the point. "I want you to know," he writes, "how completely satisfied we are with your station. From our initial inquiry on availabilities and coverage through to the completion of the campaign and our request for a test cut, we have had the best possible co-operation. Best of all, KDKA far outpulled the other nine stations on our schedule on a cost per inquiry basis."

No other medium even begins to match KDKA for coverage of more than 100 busy counties in Pennsylvania, Ohio and West Virginia. Whether your schedule calls for ten stations or a hundred stations, KDKA should lead the list! For details, check KDKA or Free & Peters.

# KDKA PITTSBURGH 50,000 WATTS NBC AFFILIATE



WESTINGHOUSE RADIO STATIONS Inc WBZ·WBZA·WOWO·KEX·KYW·KDKA·WBZ-TV

National Representatives, Free & Peters, except for WBZ-TV; for WBZ-TV NBC Spot Selve

# WSYR's Local Radio Sales UP 39%

For the period ending April 30, WSYR's local radio sales were 39% ahead of 1951. The local advertisers responsible for this increase are in the best position to test the effectiveness of all media. They know which advertising keeps the cash registers ringing.

One Important Reason ...

TV Supplements
Radio

## —Has <u>Not</u> Replaced It

Even though Syracuse is a two-TV-station city — even though 71% of the homes in the Syracuse area have TV sets—radio in Syracuse is very much alive and kicking. Two separate surveys of television homes show 2.4 radios per TV home, with 61 radio receivers purchased after the homes had TV. Combined radio-listening and TV-viewing in these homes total an average of 7.59 hours a day. Compared with non-TV homes—

## Radio Listening

Average Hours per Day
In TV homes . . . . 3.07 hours
In non-TV homes . . . . 4.52 hours

National Spot Advertisers

## TAKE NOTE!

Write, Wire, Phone or Ask Headley-Reed



NBC Affiliate
WSYR-AM-FM-TV

The Only Complete Broadcast Institution in Central New York Schick—the way we look at it, our big competitor is Gillette and the other safety razor makers."

Sunbeam's Shavemaster, from all available data, is running a distant third.

Remington's forté seems to be promoting newer, bigger and more bultiheaded models constantly. Their best sellers have been the "Foursome" and the current "Sixsome," a three-headed, six shaving-edged model. Their "more the merrier" sales approach is carried to the public almost exclusively via printed media, with the exception of some TV announcements on a co-op basis with local dealers in the credit jewelry store category.

Principal outlets for all brands of shavers are, in order (1) department stores, (2) credit jewelry dealers, (3) drug stores, (4) electric appliance shops and (5) men's haberdashers,

The "Big Three" each face much the same sales problem: first, selling the public on the convenience and efficacy of electric shavers per se; second, individual brand promotion. Once they swing a customer over to electric shaving he usually stays sold on the method. Probably 50% of the current buyers are repeat customers, with many men shifting the older model to their office desk and keeping the new shaver at home.

In order to be sure that their customers don't get out of the powered shaving habit, Schick places heavy emphasis upon their service facilities. A wholly owned subsidiary, Schick Service, Inc., operates 57 service shops in the U. S. and Canada. Repair fees are beld to a minimum and prompt service is stressed. Says Sales Promotion Manager Dick Douglas. "I don't care if a customer whacks his shaver with an ax, within 20 minutes after walking into one of our service shops he'll be on his way with a perfectly repaired instrument."

There's a company rule that on mail order servicing no shaver can stay in the shop more than 24 hours. Military personnel get all repairs free and their rejuvenated shavers are airmailed back to them. Wrote one G.I. in Korea who had sent his shaver to San Francisco for repairs, "If my wife gave me as prompt attention as you people. I'd sure be a lot happier."

Some of the TV commercials were prepared so as to permit live, local cut-ins for giving addresses of Schick Service Centers.

Prior to becoming Schick's president, Chester Gifford moved up the ranks from Middle Western regional sales manager, to full responsibility for all Schick service station operations in the Middle West and West. Returning from military service, he was Eastern regional manager for Schick, To get over the hurdle of being the "kid brother" of the then president, Chester struck out in a different direction. He did such a good job for Swank jewelry products that he was upped to v.p. and general sales manager of that company. Covered with glory, he returned to Schick as executive v.p., was elected president in April 1952. It is he who is, in a large part, responsible for the aggressiveness of Schick's merchandising policies.

It was in November 1950 that Schick stock was first offered on the New York Curb Exchange. Previously tightly held by the Schick family, 243,000 shares of the 600,000 shares of common stock outstanding (there are 1,000,000 authorized) were offered to the public and quickly snapped up, but the family retained control.

The current and upcoming TV campaigns exemplify Schick's aggressive approach, although this is not the company's first use of the medium. When BBDO had the account in 1949, a oneminute filmed announcement series was used for a while in 42 markets. BBDO also placed a spot radio campaign for them which pulled well enough but couldn't compete with the demonstration qualities of the TV announcements. Because they had no new model to push, BBDO took the Schick ads out of the four-color pages, spread the savings over other media including youth-appeal magazines.

When Kudner got the account back the following year, the full-color ads were used again to promote the new 20th anniversary model. The steppedup use of TV bodes well for Schick's sales figures. Says Dick Douglas, "We've got a top-notch product to demonstrate. It gives a faster, cleaner shave and you couldn't cut yourself with a Schick '20' if you shoved it down your throat!"

Only possible fly in their TV plans is the difficulty CBS TV is experiencing in clearing time for the Gleason show. Bucking All Star Revue on Saturday night makes the goal of 42 stations a rugged one. Cleared so far are 24 live outlets, seven for kine. \*\*\*



# Someone's in the kitchen with Skinner...

AND "someone" is a TV army of home-makers who have boosted WPTZ's program "Let Skinner Do It" to a 7.8 ARB—the highest kitchen show rating in Philadelphia.

At 9 A.M. every weekday, George Skinner sits down in his TV kitchen, brews himself a pot of coffee and makes like a next door neighbor. He tells Mom what's new—in roses, in food and grocery items, in headlines or human interest happenings. He plays music—a "Memory Tune," a "Hymn of the Day."

Working with George is his fabulous "Mechanical Man," whose merchandising possibilities have fascinated advertisers . . . and whose shenanigans have helped give Skinner a bigger audience every week day than Franklin Field's on the day of the annual Penn-Cornell football classic.

Advertisers of home products can buy a full minute of live demonstration on this program for only \$135 (one time rate). And this includes commercials by Skinner—whose persuasive voice you've heard time and again on We the People, Camel Newsreel, Today, and doing the Fab commercials on The Big Payoff, Strike It Rich and The Comedy Hour.

As for results, well WPTZ, Philadelphia's food station, has a happy reputation for sales surprises. Phone LOcust 4-5500, or your nearest NBC Spot Sales representative and let's talk about your product or your client. You may be amazed, too.

# PHILADELPHIA WATCHES WPTZ MORE THAN ANY OTHER TV STATION\*

\*Per ARB for entire year 1951.

WPTZ-Philadelphia



1600 Architects Building, Philadelphia 3, Pennsylvania

## ROUNDUP

(Continued from page 51)

motion") analyzes current market conditions in styled menswear, documents the advantages of spot TV for apparel advertisers with unique distribution, budget and selling problems. It points out how spot TV advertising can be merchandised at the retail level, includes success stories of spot TV menswear advertisers; also time and talent costs in the 62 U. S. TV markets.

WABB, Mobile, Ala., reports a noncompetitive sponsor tie-in that paid off for both advertisers. On a late d.j. show, Buck's Buck Room, Gabriel's jewelry store made an 11:15 p.m. spur-

Watch that "Follow-thru" Even Bismarck knows that no matter how much power you put into your swing, it's the follow-thru that counts. If you're interested in the rich Midwest market, KFYR, with the nation's largest area coverage, is "must" on your media list-gives your advertising dollar a pre-war stretch in this wealthy, rural market. BISMARCK, N. DAK.

5000 WATTS-N.B.C. AFFILIATE Rep. by John Blair of-the-moment offer to listeners. The offer: a banana split to all those who drove out to Johnston's Ice Cream Drive-In (an earlier segment sponsor) and quoted the jeweler's slogan to the car-hop: "If it comes from Gabriel's, it's good!" Starting 10 minutes later. Johnston's dished up more than 100 splits to Gabriel-spurred customers before closing at midnight. Both sponsors gained: Johnston's, extra business (Gabriel's picked up the tab); Gabriel's, good will, a way-paver for extra business.

WCUE. Akron, is offering a cash reward of \$1,000 to the first person who brings in a piece of bona-fide "flying saucer" to the station. Tim Elliott, president-general manager of the station, explains: "As a public service, WCUE wants to either prove or disprove the myriad "Flying Saucer" stories currently circulating." Dr. R. E. Thackeray, chairman of the Physics Department of Akron University, will head a "screening" committee of scientists and authorities to determine the authenticity of the materials submitted. Materials certified by Thackeray as probably being part of a saucer, will be referred to the CAA and/or the U. S. Air Force for final determination.

The flexibility and immediacy of broadcast media have long proven invaluable in emergencies. When the big strike at the GE Jet Engine plant in Cincinnati was settled on the afternoon of 24 June, workers had to be called back at once so that production of critically needed jet engines could start again without delay. The GE Jct plant personnel office and the Ralph H. Jones Company agency called on WLW and WLW-TV to get out the word. At 6:30 p.m. that evening, both stations launched a bring-'em-back-towork campaign, telling the workers the strike was over and instructing them to report for their regular shift. Result: Production lines were in action at the first shift the next day, helping to resume the flow of vital equipment to the Armed Forces in Korea.

lts second giant billboard spectacular in New York City was "unveiled" on 30 July by WCBS-TV. Glowing at 50th Street and Avenne of the Americas, the illuminated billboard features changing copy about forthcoming attractions on the station in moving letters three feet high, presents the correct time. The sign was designed by William Golden, creative director, CBS TV Advertising and Sales Promotion, and was installed by Douglas Leigh, Inc.

## MEN, MONEY

(Continued from page 6)

He conceded that All-Guts was only one, and by no means the most successful, of some two dozen new magazines catering to the returned G.I.'s who had had their taste of adventure and travel and bone-breaking judo. He admitted the yarns in All-Guts were unmitigated escapism. His heroes had no bothersome problems with withholding taxes versus takehome pay, no concern with time payments on cars or home mortgages. They didn't have to, and frequently did not, shave. In these pages they were free to roam, in imagination, far from budget and spouse and cretonnecurtained house.



The editor shot the blade of a big hunter's knife and carved himself a chew of tobacco. "We take the boys into open untamed country, far from the tracks of the Santa Fe and the Union Pacific and dining car menus printed in French. In All-Guts there is no sophistication, no feminine subversion of masculinity. Marriage is never mentioned,"

\* \* \*

"But," said the radio-TV man, "your heroes don't seem to have much humor."

The editor struck the wastebasket (an old Indian canoe) at 20 paces. "Not a trace," he said, "not a trace. And music leaves them cold. Politics never enters their heads. The United Nations doesn't exist."

"And what about radio or television?" asked the reporter.

"We won't allow either word to be mentioned in *All-Guts*. Why radio and TV are popular with women! They're feminized!"

\* \* \*

"One final question," said the reporter, "How much advertising is carried by All-Guts magazine?"

"None," said the editor. "But we got a campaign on for women readers!" \*\*\*

## POST CARD RESEARCH

(Continued from page 39)

the technique just as it was developed or with any modifications."

What kind of tests did True give his post card technique?

There were four tests, two in which the cards were mailed out to respondents, two in which they were approached personally and asked to participate. In all, 5,050 cards were distributed and reactions to four separate airings of two network TV shows were gathered (Colgate Comedy Hour and Red Skelton).

Here's a brief rundown of the way True conducted his tests and the results. It's intended not as a complete research man's report but rather as guidance for agencies, clients or stations interested in trying the technique themselves.

**Test 1**—On Thursday before the Sunday when the shows under study were aired (25 October) 100 double post cards were mailed to TV owners

the July issue of

# "The Television Audience of Today"

covered the subject

TV Quix and Panel-Quiz Programs

the following programs are analyzed in this report:

## QUIZ

Away You Go

Beat The Clock

Big Payoff (Day)

Big Payoff (Night)

Break the Bank

Chance of a Lifetime

Midway

Strike it Rich (Day)

Strike it Rich (Night)

Stop The Music

What's My Name

Winner Take All

You Bet Your Life

## PANEL-QUIZ

Down you Go

Information Please

It's News to Me

I've Got a Secret

Pantomime Ouiz

Quick on the Draw

Ouiz Kids

The Name's the Same

**Twenty Questions** 

What's My Line

What's The Story

This report is now available.

# Advertest Research

90 BAYARD STREET

NEW BRUNSWICK . NEW JERSEY . CHarter 7-1564



Wiss Kave Morgan Earle Ludgin Agency Chicago Dere Kaye: Th' last time I sat down and rit van it wuz about post offuce. Effen I kin rite about romanse agen, it otta be about th' wedding done in our studio fer a local teller to git married up to his gal away ornr in Germany. Th' groom looked a leetle nervus but I seen his shoes were a'shined az only Shinola kin do. We hed th preecher and th' best man here in th' studio, Il'it just goes to show how people here turns to WCHS with 5,000 on 580 when they wants to git things done up jist rite. Algv. WCHS Charleston, W. Va. in Chicago. List was compiled from subscribers of TI Forecast, a fan magazine, by selecting at random the first 10 subscribers whose names began with 10 letters of the alphabet. Returns were 16° i for Colgate Comedy Hour, 15° i for Red Skelton.

The percentage of return in all cases was calculated by applying the rating for the program against the number of post cards distributed to get the number of recipients of the post cards who could logically be expected to tune into the program. The actual number of cards returned was then applied against this figure to determine the percentage returned.

Here's an example. Comedy Honr had a 43.4 Nielsen for 28 October. Thus there were 48 potential viewers out of the sample of 100. Eight cards were actually returned giving a 16% return.

Conclusions Test 1: Returns were deemed low. The lack of crystal clear instructions to respondents seemed to be at fault. True modified his original instructions on the basis of this and subsequent tests. The copy he settled on as most explicit is reproduced on page 38. You can modify it further to suit individual needs.

Test 2 - Again eards were mailed on a Thursday for the Sunday programs (4 November). There were 450 on the mailing list with 125 sent to TI Forecast subscribers and 325 to names selected at random from the Evanston, Ill., phone book. (Returns were not tabulated separately but researchers interested in studying the technique further could make their own analyses of split-run results.) The date on the questionnaire was left blank and filled in by hand in green ink. True suggests it might be cheaper to use this system than to have to print eards separately for each week a show is tested. Returns were 22' for Colgate, 20' for Red Skelton. This increase of approximately 5% above Test 1 is attributable to the above-mentioned improvement of instructions.

Test 3—A total of 500 cards were distributed personally on Thursday (for the Sunday, 18 November programs). True handed 275 cards to children in the TV lunch room of Evanston Township High School; 225 cards were given to students of the fourth through 12th grades of St. Mary's School in Evanston. Only children who said they had a TV set at home were given cards and they were

asked to have their parents fill out the card while watching either or both 18 November programs. The students were further requested to drop the cards in the mail. Returns were 40% for both programs, the highest figure achieved in the series of tests. (The actual number of cards returned was 87 for Colgate, 96 for Skelton.)

Conclusions Test 3: The percentage of returns was large enough for True to conclude they were "a sound indication of the feasibility of the score card method." Since returns were largest with this method of distribution, it would appear that distribution of cards through schools or other institutions is one of the most effective ways of achieving good response. However, as will be detailed later. True suggests that further tests be conducted with other means of distribution.

Test 4-On Thursday 1 May and Saturday 3 May 4,000 cards were handed out personally in the Chicago area for use by viewers in rating the 4 May programs. The distribution was split 50-50 between the days. People approached were asked if they owned a TV set. If the answer was yes, they were offered a card with these words: "Would you help us plan better TV programs for your viewing by filling out this Score Card this Sunday night and mail it in? Thank you." Cards distributed on Saturday were marked with a small black line to differentiate them from Thursday cards. Returns were 13' for Colgate, 8' for Skelton. Of the returns 41% were from the cards distributed on Thursday. 59% from Saturday. This indicates that the longer viewers have the eards in their possession before the broadcast, the more they tend to lose or forget about them.

Conclusions Test 1-True notes that he undertook this test with the knowledge that "walking up to people on the street and handing them a card with little or no introduction or sales appeal leaves the receiver of the card wide open to all the hazards of complete apathy." But he tried it as an acid test of his method. Though returns were small, other factors were encouraging. The number of cards not usable fell from an average of 17% in Test I to 1.5% in Test 4. This indicates that the instructions and the format of the questionnaire were clear to respondents.

True speculates that one reason for the low return may have been the weather. It was the first warm and pleasant spring day in Chicago and ratings of the two programs in the city fell off, probably for that reason (they held up in New York where the weather was wet).

Summary of all tests Gross returns for all shows averaged 18%. Average loss of cards because of incomplete information was 3%, giving an average net return of 15% for all shows. These percentages are based on gross return of 589 cards out of a potential of 3,315, with 92 cards not usable.

Returns were rapid; 90% arrived within three days after the program was on the air. Tabulation was rapid as well. It took two people a little over an hour to tabulate results from Tests 3 and 4. Little interpretation is required since it is simply a matter of adding up the viewers' appraisals and transferring them to percentages.

To insure that the returns represent a good cross-section of the area studied. True points out that a further step must be taken—stratification. That is, breaking down the sample by sex, age, family head's occupation, etc., to compare it with known characteristics of the population at large. Comparison with the U. S. Census breakdown on occupations of the population showed all of the test returns, and particularly those from Test 4, were fairly representative of the over-all population.

Included on the score card are blanks for specifying age, sex and family head's occupation. True says it might be wise to include the income factor on the card, but he feels people are so reluctant to indicate their income accurately that this sample control has questionable validity.

On the basis of the four tests, True has reached a number of conclusions about further use of the method. Future experimenting, he feels, should be concentrated on the technique of distributing the cards. He suggests these four approaches:

 Handing cards to women as they enter or leave the checkout stand of super markets.

Distributing cards through women's clubs and explaining the method at meetings.

6.As an instrument of broad national coverage, television will have a strong chance for advertiser acceptance if it is sold in the magazine tradition—with advertisers allowed to buy just an ad, not a show, and to buy not necessarily on an every week frequency but only as often as they want, or can afford. \*\*

HENRY SCHACHTE, Adr. Dir.

 Mail distribution of cards with a double post card to a list of TV set owners secured from appliance stores and electrical associations.

The Borden Co.

 Setting up a consumer panel of women who would build up premium awards by completing cards on a semimonthly basis.

Here are some specific suggestions by True for anyone interested in testing this fall,

Size of test: Use minimum of 4,000 cards. With cards going to a good controlled sample, at least 400 completed cards could be expected to be returned. This would provide an adequate sample for tabulation purposes. He says that if the sample were truly representative of the population the findings and results would then be correct within plus or minus 6%.

Date of test: First week of October. November or December: Thanksgiving Day or Christmas Eve. ARB and Nielsen TV audience ratings are issued for the first and second weeks of each mouth and these reports would be available to check against.

Form to be used: I se the questionnaire as reproduced on page 39 with one addition; namely, that of a column in which respondents could check nonuse of an advertised product. This would increase accuracy of response for this factor.

Approximate cost: Post cards, 830; printing, \$35; field workers, \$50. (Tests with smaller samples or where labor cost is not included can be brought in for less, Regular testing could further cut costs through volume printing of cards so that shows could be studied in some cases for less than \$100 each.)

When all the responses are tabulated, here are some of the specific uses that can be made of them.

1. Judging the general preference of the majority of viewers for one performer, act or commercial over another. Where acts in a variety show are rated poor in comparison with the rest of the program you have a strong indication they should not be booked again. Where commercials in a show are consistently rated poor or there are consistent comments that the show has "too many commercials" you may be in danger of losing audience and further study or revision of commercial policy is indicated.

2. Comparing the opinion of adults with children's opinions. True found instances where adults and children differed markedly in their response to an act. This may affect programing thinking if a show is being tailored to have all-family appeal and you want an element in the program that is sure to appeal to youngsters.

3. Getting rough indications of







- AUDIENCE
- PERSONALITIES
- . MARKETS

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National Representatives

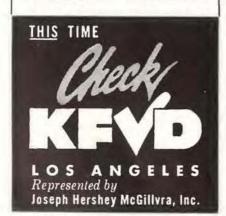
- (a) WEED and CO.
- (b) WALKER & CO.

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JOE RAHALL, President

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- \* CENTER DIAL location means tune-in traffic
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- EQUAL ★ RECORD RESULTS!



product use by viewers or listeners. Most research men would agree that to relate like-dislike of commercials to use of the product would not be valid since the relationship between this factor and buying is not constant. But for an idea of whether your audience buys your product the card responses would function as a rough barometer of program effectiveness.

4. Finding indications of why a program is falling off in popularity and what portions of it remain sound. The True figures showed that Red Skelton on 18 November had three times as many viewers rating it excellent as good, with only 16 deeming it poor. Five months later on 4 May the percent who called it excellent dropped 30% and 11% more rated it poor. In other eases where a show is losing popularity, study of acts which are most disliked might reveal roughly how the format should be modified to keep audience interested.

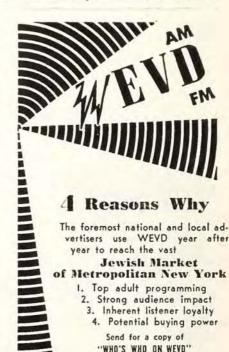
5. Determining whether complaint letters represent a substantial number of viewers. Five letters might be received from viewers in a city objecting to the girl singer on a show as too sexy in voice, dress or gesture. Question: Is this the result of a fringe-group response or a prevailing attitude among an important segment of the people in this market? Cards could be prepared rapidly for the show so that viewers could give their responses to the singer the very next week she was on. If more people rated her poor than any other portion of the show or if there were a substantial number of adverse comments on the show citing her. you'd have evidence she needed some tips on how to behave on the air.

True's suggestions for the TV score card format provide for act-by-act rating of variety shows. He believes that acts should not be listed in advance on the eard to prevent viewers from rating acts they have not seen. Some agency researchers who saw his eard suggested that it would not be adaptable in this form to drama shows or panels. But it would appear that other ways of dividing the show for rating could be devised. Examples: (1) By asking the respondents to rate each five-minute segment they were listening to or viewing, stating portion of action that was most memorable. (2) By dividing a drama show into its acts and allowing enough space for comment on what was liked or disliked about each act.

In addition to the act-by-act use for the post eards, agency researchers suggested it could be modified to get other types of information. Said one agency research director: "When you're concerned about a daytime show which had plenty of tough sell in it, you could list several daytime shows on a card in addition to your own. Instructions would ask the recipients to eheck off those shows they felt had too many commercials. In that way you'd either get some basis for allaying or confirming your fears. It's a particularly good device when, say, the sponsor's wife comes up with the opinion that the show is 'too commercial.' Here's a way of finding out without being dependent on opinion alone."

The same technique could be used for a number of other problems. If your commercial is old and you want to see whether or not the audience finds it stale, some indication can be obtained by listing a number of brands now on the air with old comercials. Ask which of these brands has had its commercial on longest or something to that effect. The response to your brand vs. response to other brands with longrunning commercials may help clear up the question.

If you are in doubt as to whether or not to interrupt a drama for a middle commercial, you could try listing your show with other dramas which do and do not interrupt. Ask the audience if



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3. Inherent listener loyalty 4. Potential buying power

Send for a copy of "WHO'S WHO ON WEVD" HENRY GREENFIELD Manugling Director WEVD 117-119 West 46th St., New York 19

any of these shows are "over-commercial." The result might tell the story.

Of course, uses like these are open to question if they are considered the only basis for a decision. But since the post card surveys are low cost, most researchers queried deemed them worth trying as a partial factor in decisions, particularly where funds were limited.

## ALL MEDIA BUYING

(Continued from page 27)

arate specialists for each individually.

Now almost overnight the men (and women) who have got around to mastering the subtleties and intangibles involved in the buying of this new medium find themselves enmeshed in the problems of media with which they've had hardly better than a nodding acquaintance. For years timebuyers complained that their calling has never received the stature it deserved within their own organizations. Suddenly some of the same buyers are, as one of them described it, "sufficated" with stature-a stature predicated on the requisite that they become experts in other media as quickly as possible.

Indications are that the adjustment will be particularly difficult for men who have directed their own time-buying operations for many years, many with attending efficiency and prestige. Few regard the picture as inviting. As one put it: "To be pulled out of a field that is highly specialized in itself after many years of concentration and to be tossed into a job of making buying decisions on things you know nothing about is something of an ordeal at my stage."

What effect will the reshuffling of buying responsibility in agencies have on radio? Some veteran timebuyers answer the query with another; "Who can tell what will happen when a medium falls into alien hands?" Others of the tribe seem to think that radio will make out well, since the all-media buyer in the larger agencies will always have somebody down in the ranks that he can turn to for his fill-in on the medium.

What does the streamlining of media buying mean to the account executive? The general effect will be to put him in a position of having to deal with one man instead of several. Instead of having to go to people in the radio-TV. print and outdoor media sections, he will have a direct line to a media man who knows all the problems of the account. Depending on the agency's system, this direct line can be either to the person on the planning level who is responsible for the selection of all the account's media or to the person on the executive level who does all the buying of media.

Is the trend toward reorienting media buying spurred basically by a desire to economize? Media directors of the agencies which have already adopted revised their systems say that the prime objective was added efficiency. They admit that TV has tended to increase costs of radio-TV buying, but, though the consolidation of media buying may result in some savings, the new system will in the long run require the addition of personnel, these media chiefs believe.

Commenting on the human factor in the changeover, the media director of one of the reorganized agencies said:

"As in any drastic realignment of functions it is to be expected that almost everybody will find the going

rugged for a while. People who have been accustomed to buying only one medium for many years may find it difficult to participate in the planning for all media or the buying of all media. There may be many displacements in the meantime and it may turn out that buyers who for many years saw but a small section of an advertiser's problem are incapable of adjusting themselves to the new role, and the responsibility calls for a different kind of person. However, those who do come through will make both better advertising people and maturer operators.

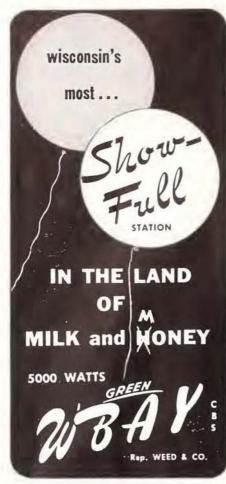
Among the top 15 New York agencies polled by sponsor the media director of only two offered a strong demurrer to the general sympathy for all-media buying. Said one of these:

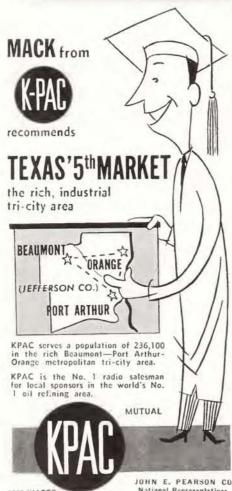
"Obviously, most systems devised are the natural evolution of an agency's needs and the character of its accounts. What's good for one agency may not be good for another. It's quite feasible to have an account which is top-heavy in any one medium handled by an all-media buyer, aided by assistants, but it doesn't strike me as sound to make this a fixed mode of operation, whether on a planning or executive level, for all accounts in an agency.

"The omniscient buyer is the ideal one, but that is bound to remain an ideal. It's hard for me to conceive of any one person responsible for all media on an account being more than a supervisor. He can't know enough about all media to buy all of them efficiently and economically. Involving himself in all media may widen his knowledge but he can spread himself thin to the point where he is a detriment to the client."

For the timebuver the reorientation







has special significance. Originally the timebuyer had the status of a loose, as well as minor, appendage to the media department. As radio moved into the realm of importance, time buying became either an autonomous department, reporting directly to the management, or an adjunct of the radio department. In the late 1930's media directors started reclaiming the ex-waif, but even in most of these mergers time buying managed to retain a certain amount of autonomy.

Early this year the Four A's conducted a study to find out where the timebuyer reported, with the intention of comparing it to a similar study it did in August 1948. The survey took in the same 12 large agencies. In '48 the count was; eight reporting to the media director, and four to the radio-TV director. The 1952 poll showed: nine reported to the media director: two to the radio-TV director; and one to both the media director and the radio-TV director. The agency with the split authority is Ruthrauff & Ryan. where the timebuyer on spot works through media and the buyer on network through the radio-TV department. The two agencies with the implicit link to the radio-TV director are J. Walter Thompson and Foote, Cone & Belding.

The revamped media structures of Benton & Bowles and Young & Rubicam (as indicated by the organizational charts on page 25) share fundamentally similar goals—bringing the key media buyers within the scope of all media and extending their areas of responsibility. But each agency's system differs, mostly on a functional level, Y&R reorientation, from the viewpoint of the timebuyer especially, is the most radical of the three systems, since the timebuyers now becomes a buyer of all media.

Here is how the three systems, reduced to essentials, stack up:

Benton & Bowles—The radio department, for many years reporting to the radio director, is now an integral part of general media. All accounts have been split for planning and direction of media buying among three associate media directors. Each associate director has attached to him two aides, one who supervises broadcast media and the other, who supervises print and other media.

Young & Rubicam - Each of four associate media directors plan and supervise the media buying for a group

of accounts. (Among these a.m.d.'s is Frank Coulter, formerly head of the time buying department.) Each associate director, in turn, assigns the actual buying of all media for a single product or account to one of his staff of assistants.

McCann-Erickson-The transfer of the time buying division from the radio-TV department to general media is of recent vintage here also. Because of the unusual multiplicity of accounts and the fact that large percentage of them have a limited area of media interest, the streamlining had to be done along unique lines. Under Media Director William C. Dekker, a former timebuver, incidentally, there are seven associates. Together they constitute a super-planning and media-coordinating group. Each has the responsibility of coordinating the buying of all media for a number of accounts, while five of them double as the director of a specific medium. For instance, Robert M. Reuschle, who was chief timebuyer. now coordinates buying for a group of accounts and is at the same time the director of radio and TV buying. As a coordinator Reuschle is concerned with top-level strategy and as the director of a medium he is on the level of a tactician, advising his cocoordinators on what is best for them in radio or television.

Back in 1941 Ted Bates & Company adopted a system whereby all the media for an account were bought by one man, aided by assistants, but this setup was abandoned after a while. The media department as now organized at Bates is divided into vertical groups. At the top of each group is a media supervisor who is a high-level media executive with responsibility for his entire group of accounts. He operates—very much like the associate media coordinators at McCanu-Ericksou—on a planning and major policy making level.



The Bates media supervisor has an assistant, who helps on policy, and under these two group leaders are the actual space and timebuyers, who make the contacts with the sellers, keep up to date on their media and availabilities.

Edgar P. Small, Bates partner in charge of media, explained that the difficulty with its system of 1941 was that it expected too much knowledge of one man. Said Small:

"Take the timebuyer, as an example, If he keeps really up to date on radio alone—not to mention television—just in the matter of availabilities and strength of stations, he has a full-time job. Add newspapers and magazines to his duties, and the buyer is stretching himself no end. For that reason many agencies believe that a skilled timebuyer who handles all the agency's air media and a competent man who does the same for print media makes for the greatest volume of efficiency."

Fred Barnett, BBDO media director, sums up the problem of reevaluating the media buying structure thusly:

"As the business grew up specialists in a single medium became the norm and the accepted thing. It is axiomatic that as an agency expands it should improve its services and bring media people to a knowledge of print as well as radio, and vice versa.

"Two problems have been growing increasingly important to the big agency: the reevaluation of the media buying pattern and the reevaluation of the functions of media buyers. The advertising dollar has not increased anywhere near the rate that the cost of media has increased. At the same time new media—particularly television—have come into the field, with the result that competition for the ad-

vertising dollar is more intense than it ever was in the past.

"Clients like to have recommendations from people qualified to talk about all media, and if an agency is to serve its clients at maximum efficiency it must develop people with an overall knowledge of all media, even though the process takes years." \*\*\*

## KID SHOW

(Continued from page 34)

event by the proclamation of "Sparkie Day in Charleston" by Mayor Copenlayer

Blossom is another example of how a dairy firm wove Big Jon and Sparkie into its over-all promotion and advertising plans. In his initial promotion, Henry Sloman, dairy general manager, used Blossom's downtown dairy bars to plug Sparkie and No School Today, Shortly thereafter he started a Blossom Dairy Sparkie Club. Within three months the firm had distributed 5,000 Sparkie buttons and membership cards which contain the promise, ". . , and 1 will drink my Blossom Dairy milk every meal."

This was followed by the use of Sparkie's Daily Weekly newspaper, which is published monthly for Arthur-Sampson Enterprises by Alden Getz Associates of New York City. These are sent to all members of the Blossom Dairy Sparkie Club. Mr. Sloman has an extra sheet inserted with news about local children and plugs for Blossom products.

When a Charleston youngster was awarded a prize for solving a Daily Weekly puzzle contest. WKNA arranged an interview of the little girl and took pictures for newspaper publicity and the station's own magazine. The 950 News (named after its frequency). The dairy also sponsors a knothole baseball team which it calls the "Blossom Dairy Sparkies."

While the Arthur-Sampson people consider the personal appearances a big success, they have not as yet incorporated them in their general merchandising package. Two others are currently scheduled: one in Coffeyville, Kan., for the Page Milk Co. (which sponsors Sparkie over KGGF) on 29 August and the other in Sacramento (KFBK) at the California State Fair during the first week in September.

One of the reasons for this hesitation is the difficulty of taping shows in advance. However, plans for next year are being considered whereby Arthur and the puppet will make about one appearance a month.

Right now, the Arthur-Sampson firm is busy peddling its merchandising package and working on new merchandising angles. Co-op sponsors are offered a complete line of gimmicks at low cost. Most of the merchandising ideas have originated at Arthur-Sampson, although some specific requests have come from sponsors and stations. The firm also operates a kind of exchange service, passing along ideas that have worked well in other cities to individual sponsors.

These ideas are as varied as the types of sponsors, although they involve the same basic Sparkie merchandising material. The pinpointing in this story of sponsors who have used local Sparkie appearances to add a fillip to their sales should not suggest that such appearances are indispensable. Many firms have done well without them.





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One example is the S. S. Kresge Co. store in Wilkes-Barre, Pa., the first of their chain to sponsor No School Today. The store has been a sponsor of the program on WILK since 1950 and has publicized this sponsorship by radio plugs, newspaper ads, car cards and store signs.

One of the store's most successful promotional tie-ins has been the Sparkie newspaper. The monthly order began with 200 and has been upped to 10 times that figure. Since the papers are picked up by children or parents in the store, the effect on traffic has been excellent. Kresge's also uses Sparkie post cards and buttons.

Another successful idea was the building of a special sales island to leature Sparkie merchandise. A large sign with a Sparkie cutout on it revolves on top and any item plugged on the radio show is displayed on the island. In addition, Kresge sometimes dresses up a window with Sparkie merchandise such as T-shirts and comic and coloring books. These windows may run for as long as six weeks.

Toy buyer Clara Jones recently reported these sales results from the program:

- One announcement on 59¢ rubber frogs sold 300 in one day tall the stock in the store).
- One announcement on records (three for \$1.59) sold 1,000 in three days.
- A complete sell-out in two weeks of 51 dozen Sparkie coloring books at 15¢ and 800 comic books at 10¢.

The store manager, a Mr. Beerweiler, appended some enthusiastic comments to the report on what the program had done for the store. He said: "It's wonderful! Almost every customer comments about how wonderful the show is and how educational it is. The parents love it as well as the children.

"I had an announcement on the radio for all of Sparkie's listeners to draw a picture of how they thought the Easter Bunny looked. More than 200 children sent in a drawing of the bunny. We gave away 10 prizes for these drawings. A local art teacher chose the drawings. After Easter we put the drawings in the window and had a lot of favorable comment.

"Almost any toy in season will sell on this program if it isn't too expensive. Also, I try and select a good toy for a traffic builder."

Because of the Wilkes-Barre results.

the Kresge store in nearby Scranton. Pa., bought *No School Today* from WARM.

The two Kresge stores handle their merchandising individually but down in Florida a group of four Pepsi-Cola bottlers are planning an over-all promotion and merchandising campaign which may include a personal appearance of Big Jon and Sparkie. The strategy for the campaign is under the direction of Houck and Co., Miami ad agency.

Houck started the ball rolling after its initial success with the Pepsi-Cola Bottling Co. of Miami. The approach was to link a hard-selling message to a popular kiddie show. The agency chose No School Today.

The copy, a transcription done by Big Jon and Sparkie, emphasizes that Pepsi-Cola is the official drink of Sparkie Club members. As Robert Venn of the Houck agency puts it: "... It is our desire to have Big Jon and Sparkie take our listeners by the hands. lead them to the refrigerator, take out a Pepsi bottle, remove the cap, return to the radio and then have a drink with the children. Our other job occurs when no Pepsi is to be found in the house, in which case we hope Big Jon and Sparkie can influence the child to have his mother place Pepsi on the next shopping list-and to do that nou.

This approach was successful enough in Miami for Houck to add Pepsi clients in St. Petersburg, Jacksonville and Gainesville. Fla., to the list of No School Today sponsors.

G. P. Gundlach Co. of Cincinnati. dairy firm consultants, offer a complete merchandising package to clients interested in the Sparkie programs. This includes point-of-sale material, truck signs, bottle hangers, commercial announcements and mats. The Gundlach people also own a re-use container gimmick. It is a set of eight



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musical glasses with Sparkie imprints that play different notes depending on how much liquid is in each glass. Some of the program sales have resulted from Gundlach's efforts.

Arthur-Sampson's merchaudising package is comparatively new, had only been wrapped up and offered to sponsors last fall. The jump in sponsors since then is a clear indication of the growing value placed on merchandising by advertisers.

Last September the total number of sponsors for No School Today was 34. Last month the figure was 127 sponsors on 103 stations. (About 250 of ABC's 343 stations carry the program.) An ABC breakdown of 112 sponsors in March 1952 shows them divided as follows: 47 dairies, 28 department and shoe stores, 10 bakeries, seven bottling companies, four food products firms, three theaters, two toy stores and 11 miscellaneous.

Big Jon and Sparkie became available for local sale last January. By July there were 34 sponsors divided as follows: 15 dairies, seven department stores, four bakeries, three food product firms and four miscellaneous. About 175 stations carry the strip and the network is currently trying to sell half of it to a network sponsor.

Sponsors pay talent charges for the Arthur-Sampson shows based on a percentage of the local time rate. In the case of the Sparkie strip, the cost for one week is 20% of the local Class A single-hour rate. No School Today is sold by half-hour segments and the cost per segment comes to 10% of the local Class A hour rate.

Here is what sponsors get in the way of commercial time:

On a half-hour of No School Today there is an opening 10-second sponsor identification followed shortly by a 35second commercial which also must identify program. There are two middle commercials of 70 seconds and the half-hour ends with a 20-second sponsor sign-off.

On 15 minutes of Big Jon and Sparkie there are, besides the opening and closing identifications of 15 and 20 seconds, respectively, two one-minute

66In broadcasting, channels are limited. The radio spectrum is one of our most precious natural resources. There are never enough channels to go around. Industry, commerce, the government and the military all use radio signals in every conceivable way. In many ways the radio beam has become one of the greatest work horses of history.

PAUL A. WALKER Chairman, FCC

commercials. Sponsors may have identifications cut in either Big Jon or Sparkie's voice (the latter is a recorded speed-up of Big Jon's voice).

The programs themselves are built primarily around Sparkie and are aimed at children from about four to 12. The elfin Sparkie is a Pinocchiotype character—that is, a puppet who wants to be a real boy. However, there is also stress laid on well-known children's music, reading and transcribed dramatizations of fairy tales plus a somewhat satiric treatment of a popular movie serial dealing with interplanetary doings.

Arthur uses a mail-pull device called the Magic Spy Glass which draws letters from parents seeking to cure bad habits among children or cheer up sick youngsters. Buttressing the Sparkie character are others who go under the name of Charlie Clammerding, Rabbitears McKeester and Maxie Finster.

Educators rate the programs highly,

a valuable bit of support where this praise results in classroom use or mention of the programs, Almira R. Strohl, music supervisor of the Escambia County (Fla.) Board of Public Instruction, recently wrote station WEAR, Pensacola, that No School Today was ". . . not only delightful entertainment for young people, but a source of information for teachers of elementary grades. You may be interested to know that I have recommended that the elementary teachers of our county listen to the program in order to hear and evaluate the records used."

No School Today goes back to November 1948, when Jon Arthur originated the program on WSAI, Cincinnati, following a suggestion by Robert Sampson, then station manager. It still originates from WSAI. It became a network feature the following year on the initiative of Mark Woods, then ABC board chairman. Sampson, a great believer in merchandising, later took over the business side of Arthur-Sampson Enterprises.

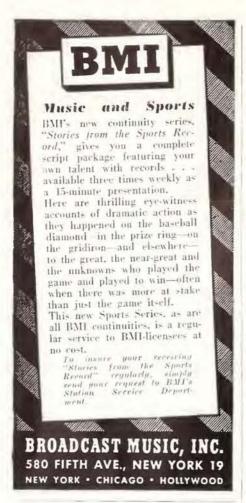
The firm is looking forward to a TV show. Several pilot films have already been produced and a video version on film may possibly be ready after the first of the year.

## TIPS TO WOMEN D.I.'S

(Continued from page 35)

any mention of the star's successes in the dazzling world of the theater, though casual mentions that she is acquainted with this or that performer whose record she is spinning can lend interest. But a careful line has to be drawn between lending color to the show and antagonizing the listeners.







Ideal home for permanent tenancy! Perfect location (8:30-9:00 a.m. Monday through Friday) in well established neighborhood (Kansas City Primary Trade area). Dedicated recently by Bea Johnson (formerly Joanne Taylor) to the women of the Heart of America and operated strictly according to the Heart of American plan. Immediate occupancy for advertiser wishing to reach large wealthy group who dominate 55% of Midwest purchases. The KMBC-KFRM "Happy Home" is open for inspection at all times. Call, wire or phone your nearest Free and Peters office or KMBC-KFRM, Kansas City, Mo. Locations in the new development are moving rapidly and immediate committements are recommended.



. . . 6th oldest CBS Affiliate . . .

3. Sincerity—Nothing magnifies phoniness as much as does a microphone (unless it be a TV camera). It is therefore crucial that the person giving the sales pitch feel "comfortable in the copy." Example: Where a word in the script is mispronounced several times by the talent in rehearsal, it's wise to delete it rather than tense her up so that reading on the air suffers from the star's concentration on getting that one word right.

Sometimes you have to avoid telling the truth in order to sound sincere. Joan Edwards has actually used a certain floor wax in her own home. But when this brand was landed for participation in the show direct testimonial commercials used by her didn't ring true. Wiebe recommended the copy be changed so as to say what the wax did for the floor in her home without mentioning how it got there.

4. Identification—The credibility of a sales message is enhanced if the listener can identify herself with the person delivering the commercial: some point of contact, of mutual interest must be established.

Joan Edwards accordingly makes reference on the air to her two children and her household responsibilities. This builds the implication that singing and piano playing is to Joan Edwards what knitting and crocheting may be to some of her listeners—not so much a career as an avocation.

5. Consistency—The confidence of the audience is enhanced if there is a consistency throughout the format of a show, a steady mood which gives the listener a feeling of "at homeness" with the program, The d.j. should not deviate from her particular type when giving the comercial. A woman with a light friendly touch in her patter should not turn overly dignified for the sales pitch. This jars the picture of the entertainer which the listener has built up in her mind.

6. Respect—An effort should be made to transmit a definite feeling of respect for the audience. This is a particular psychological problem with a glamor girl playing the role of a saleswoman to other women. Without this ingredient, they may listen but still bear a grudge (the "Who-does-she-thing-she-is" reaction).

In making the observations above, Wiebe drew upon years of experience in observing radio. He has worked on developing show formats, research questionnaires, rating studies. "At CBS I'm sort of a freewheeler," he explains, consulting on a variety of network and O&O station problems.

Here are some of Wiebe's other observations on air selling:

Air salesmen should avoid excessive dramatization. Rhapsodizing over products of everyday usefulness will sound phony rather than convincing.

The air salesman should not be forced to overwork the testimonial angle in his copy. Before giving such a commercial he should have an opportunity to get first-hand experience with the product he's selling—not in the nature of a quick tour through the sponsor's plant but rather in his own home.

However, some products, particularly those where brand differences are slight, are not conducive to the personal testimonial. Convincing though the d.j. may be, listener confidence in him or her as a personality will be undermined if he is expected to vouch for the efficacy of each product he's selling from personal experience.

With Wiebe's aid, the Edwards show has built a strong list of sponsors in six months on the air. It's sold in participations, like most similarly formulated shows; there are six one-minutes per half-hour show (at \$150 each). And there's a waiting line of accounts for her. The sponsors are mainly in the food category. Here's a representative list (for the week of 4 to 9 August): American Home Products (Burnetts Pudding, G. Washington Coffee); Best Foods (Hellman's): Campbell Soup; Coca-Cola: Ladies' Home Journal: Lever Bros. (Frostee): Ward Baking Co.

The rating has built from a 2.8 to 3.9 this summer and the station feels the value of Wiebe's suggestions has been proved by this and other factors—including the tenor of fan mail received. His points are worth keeping in mind when you plan any program of similar type.

## 510 MADISON

(Continued from page 10)

Chattanooga is Negro. I don't believe that WMFS is too far astray in estimating that when an advertiser buys four announcements daily, early morning, mid morning, early afternoon and late afternoon, that the advertiser's message is heard by at least 25% of the radio homes in Chattanooga. Ac-

tually the Howard High School survey gives us a higher average than that.

Again, our thanks for the space devoted to WMFS. Be sure to let us know about the reprints.

RUSSELL E. OFFHAUS, Gen. Mgr. WMFS

Chattanooga, Tenn.

 Reprints of the Negro section of the 28 July issue may be obtained for 10e each in quantities of 100 or moret 20e each for 25 or moret 25e each for smaller orders.

Just received July 28th issue. Many thanks for your excellent editorial promoting and advising agency of the power and sales appeal of the Negro market.

GENE SINK, Gen. Mgr. W AAA Winston-Salem, N. C.

The latest issue of sponsor just hit my desk, and it's one of the best I've ever seen. The extremely thorough research that went into this issue is apparent to anyone reading the section on the Negro Market. This particular issue should be "must" reading for every timebuyer, account executive or agency person connected in any way in selling the large Negro market. Again congratulations for an excellent job well done.

Selvin Donneson, Sls. Mgr. Long Island Broadcasting Corp. Woodside, N. Y.

You are entitled to take considerable pride in the section of the July 23 issue of SPONSOR, devoted to the Negro market. We think you have done a terrific job of covering a subject about which there has previously been too little information available.

We are certainly proud of the space we received in this section. We think we are doing a rather outstanding job in the Negro market in this area and naturally we appreciate having our efforts acknowledged.

I have sent an order for 100 reprints of this section and am confident that these reprints will be of great value to us. Congratulations on a good job.

> Joseph R. Fife, Commercial Mgr. WWCA Gary, Ind.

In your July 28th issue you have quite an interesting article about colored disk jockeys and on page 74 you list quite a few.

WZIP has the first colored disk jockey in the Greater Cincinnati area and at the present time we are scheduling his program one hour, five days a week from 10:00 to 11:00 a.m., and one hour and 45 minutes from 5:15 to 7:00 p.m. six days a week. Also he has a special show on Sunday morning from 11:30 to 12:00 noon.

In addition to the colored disk jockev we also have a complete program of "live" colored artists and singing groups on Sunday morning from 7:30 to 11:30.

We would like to have you correct your records.

ARTHUR L. EILERMAN, Pres. and Gen. Mgr. WZIP Covington, Ky.

I have always admired the meticulous manner in which sponsor has analyzed broadcasting problems,

I was, therefore, all the more deeply shocked to find practically no mention in your analysis of the Negro Market of the outstanding job which our UBC stations have done.

It is a recognized fact by any local advertising agency that WOOK in Washington, WANT in Richmond, and WSID in Baltimore, each has from 70 to 80% of the Negro listening audience while we are on the air. In view of the fact that our stations represent about one-third of all the stations with all Negro programing, it seems to me incredible that you should not have used a single picture of our stars when you used so many other pictures. The full information was sent to you at your request.

You also failed to include the United Broadcasting Company, 507 Fifth Avenue. New York City, MUrray Hill 7-4758. Robert G. Wittig, Manager, in the list of the station rep firms making a specialty of representing Negro appeal outlets. The United Broadcasting Company maintains its own offices in New York City and one in Los Angeles in cooperation with Harlan G. Oakes which handle exclusively WOOK, WSID and WANT.

RICHARD EATON, Gen. Mgr. The United Broadcasting Co. Washington, D. C.

 SPONSOR regrets the omission of a number of stations from the Negro section of the 28 July issue. These occurred despite the careful processing of the large volume of mail and the extensive research on specialized Negro programing.



The Only

COMPLETE BROADCASTING INSTITUTION IN

Richmond

WMBG-AMWCOD-FMWTVR-TV

First Stations of Virginia

WTVR Blair TV Inc.

WMBG The Bolling Co.



## The wheel turns on media buying

The reevaluation of the media buying structure which is going on generally among the big agencies (see page 25) can be traced basically to nudging from the client. Rumblings were audible even before the expansion of television started shaking the media applecart. Advertisers, especially those on the goliath level, looked with jaundiced eye on the competition they suspected went on among the media specialists in their agencies for the appropriated advertising dollar. To these advertisers it didn't add up to team thinking and a sound conception of what was best for their interests.

This appraisal often applied also to what went on in the agency's periodic planning board meetings. The nabobs and partners are dominantly old-line copy and print media buyers and the weight from this quarter is not uncommonly of such proportions as to overawe an advocate of air media to the point where he develops into a candidate for the psychiatrist's couch.

It could be that with the "streamlining" of media coordination and buying that is the trend of the day radio will be in a position to get the fair shake to which it is entitled. With air specialists coming in contact with all the media problems and workings of an account or a particular product, it is quite possible that the over-all familiarity will avail them the sort of arguments they need to buttress their radio or TV recommendations.

The revamping of authority and function constitutes a major operation, and the management of at least one of the agencies concerned estimates that it will take a year at the minimum to see whether the organizational structure is practical and the personnel can become adjusted to the new order. In the meantime it can be anything but a cozy time for those who have spent many years mastering the most complicated of all media-radio. However, the odds are in the time buying executive's favor. Compared to his co-workers in other media, the chief timebuyer has had the more rugged role. He's had to prove and fight his way a deal of the time, and here's his (or her) opportunity to garner the organizational stature that he has felt due him.

## Spotlighting the car radio

From here on in the automobile radio and the listenership it represents is bound to figure more and more importantly in the sponsor's appraisal of the medium. The statistical report (released by the BAB and involving Pulse projections) that there are 27,500,000 car radios will probably serve as the base for a steady progression of re-

search. Much probing has yet to be done along the habit front: how much and often do they listen while driving to work, on shopping errands, occupational bent (such as salesmen and service people), recreational bound, etc. NBC has a mass of coverage and other information coming to it from Nielsen in the fall and this may throw, among other things, lots of light on the subject of car radios.

Advertisers and agencies have long been aware of the significant part car radios play in listening habits and frequently leveled their buying at those hours when driving to work is at its peak. The interest could be immeasurably more pronounced if they had some more solid data to plot from.

Apropos of this thinking is the recital on page 18 of this issue of how an agency, Hugo Wagenseil & Associates, has been working on its client's 2.000 distributors to take advantage of the special type of potential customers afforded by car radio users at certain hours of the day—and on a consistent basis. The client is MacGregor-Goldsmith, Cincinnati manufacturer of sporting goods, and the agency's comments make pertinent reading.

This may be the time to suggest to seller and promotional organizations that they exercise due care in announcing their computed figures on car radio circulation and kindred data. There will be quite a rush to capitalize on this fresh facet of research and to avoid conflicting statements and claims it might be a good idea for one organization to check with others working on similar projects. The added increment to radio is too important to jeopardize through confusion.

## Applause

### A good word from agencymen

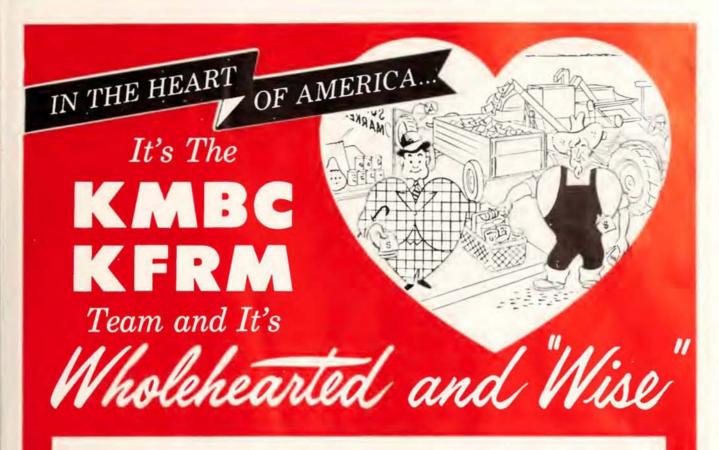
It isn't very often that agency research specialists—as tough-minded a breed as there is in advertising—go overboard in their plaudits for a project submitted by the sellers of a medium. NBC's "Radio's Effective Sales Power," seems to be one of the rarities. The consensus of researcher opinion is that the network has contributed something solid in radio's behalf.

When NBC last week presented the

charted story of this "radio Hofstra" study to a gathering of agency research directors, the comment was one of twin-point pleasure: They liked (1) the material itself and (2) the forthright way NBC explained the techniques that had been used in the study. There was no double-talk or fencing. All of which goes to the added credit of Hugh Beville Jr.. NBC's research chief, and his staff, especially Dr. Thomas E. Coffin.

Beville has made no secret of the

fact that the \$100,000 which NBC president Joe McConnell agreed to allocate for the job could have turned out to be so much money down the drain. The results could have been quite disappointing: hence, the undertaking was a gamble. Top management had the vision and courage to see the study through and there is good reason to believe that it will be as amply rewarding as a sales promotional tool as it has been in terms of kudos from the agencies and advertisers.



# "Audience-Wise" ... \*

The State of Kansas has just harvested one of the greatest wheat crops in its entire history. Literally this is a harvest of gold. The grain elevators in the Heart of America are filled to overflowing—and purses are bulging with cash—cash that will largely be spent within the great Kansas City Primary Trade Area for products and services that the people recognize.

For years The KMBC-KFRM Team has been "audience-wise," The Team has learned to know the people of the Heart of America and their wishes. It is this complete understanding which maintains KMBC-KFRM audience superiority and which long since gained the confidence and loyalty of the radio listeners. They recognize KMBC-KFRM as their "top" selection in radio. Likewise their top recognition goes to KMBC-KFRM advertisers. Thus KMBC-KFRM "audience-understanding" becomes recognition – recognition to Team advertisers in the form of great big fat Heart of America dollars!

This is the second of a series on The KMBC-KFRM know how which spells dominance in the Heart of America.



Call KMBC-KFRM, Kansas City, Mo., or your nearest Free & Peters Colonel for the KMBC-KFRM program story. BE WISE--REALIZE... to sell the Whole Heart of America Wholeheartedly it's...

# The KMBC-KFRMTeam

CBS RADIO FOR THE HEART OF AMERICA

OWNED AND OPERATED BY MIDLAND BROADCASTING COMPANY

# These Stars Shine in Dixie!!

# \* WEAS

10,000 WATTS Atlanta - Decatur, Ga.

# \* KWEM

1000 WATTS West Memphis Ark. - Memphis, Tenn.

# \*WJIV

1000 WATTS Savannah, Ga.

# \* WGOV

5000 WATTS Valdosta, Ga.

Audiences totaling more than

5 Million buying Southerners.

"The South's True Family Stations"

CALL YOUR NEAREST FORJOE
OFFICE OR STARS, INC.
CANDLER BUILDING
ATLANTA, GEORGIA

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